Exhibit 13

From: Koch, Bryan

Sent: Monday, January 27, 2020 1:58 PM

To: Julia Tebor; Martin, Christopher L.; kmueller@stollberne.com;

KDubanevich@stollberne.com; Tim DeJong; Michael Blatchley; Michael Mathai;

gmfishbein@locklaw.com

Cc: wmcnab@winthrop.com; tcooke@winthrop.com; Gibbs, Patrick; Blair, Ryan;

z/CTLSecMN

Subject: RE: In re CenturyLink Sales Practices & Sec. Litig., No. 18-cv-296 (MJD/KMM)

Attachments: In re CenturyLink Sec. Litig. - CenturyLink_s 1.27.20 Revised Search Criteria Protocol

(2).XLSX

Julia,

Please see attached CenturyLink's response to Plaintiffs' proposed additions to CenturyLink's Search Criteria. We have accepted the majority of your proposed date adjustments and additional terms. Moreover, where CenturyLink previously agreed to include a custodian, we have accepted your proposed additions of those custodians to particular searches. For the twenty-six custodians for whom CenturyLink previously tested these terms, Plaintiffs' modifications yield an additional 120,000 documents for CenturyLink to review. Applying these terms and date ranges to the other custodial files will likely bring in many more documents. These additions alone comprise a substantial commitment on CenturyLink's part; combined with what CenturyLink previously agreed to, these Search Criteria will yield a document universe of well over one million documents. CenturyLink continues to reserve all rights if the Search Criteria, as proposed, turn out to yield substantially more document hits than expected for the custodial files CenturyLink has not yet tested.

CenturyLink views all of the custodians you highlighted in your January 10 and January 13 emails as duplicative and disproportionate to the needs of discovery in this case, especially considering the enormous burden CenturyLink has already agreed to undertake. However, in the interest of moving forward, CenturyLink will agree to add Kathleen Hardy, Tarry Shuell, Scott Welch, and Jennifer Martin for all searches Plaintiffs proposed. As for the other custodians you identified:

- Mary Brewer: Once again, CenturyLink has proposed several custodians who worked for CenturyLink's Customer Advocacy Group, each of whom likely had substantial exposure to the alleged customer complaints in which Plaintiffs have taken interest. Ms. Brewer's being deposed in the Minnesota case is not instructive because that case focused on low-level billing disputes, whereas Plaintiffs' primary allegations here are that CenturyLink's executives orchestrated a company-wide cramming scheme.
- Melissa Harris: Plaintiffs' assertion that Ms. Harris "worked on various fallout-related issue[s] and drafted various bulletins" overstates Ms. Harris' responsibilities and involvement in these issues. Ms. Harris testified that "[i]t was almost always the case that someone else would tell [her] to put something in" a bulletin. She also testified that she did not know how customer requirements for closers were determined, or the review process for any "fallouts" that occurred.
- Marilyn Judish: Plaintiffs' claim that the other HR custodians were not "in a position to receive complaints from CenturyLink employees" is at odds with their own Complaint. For example, Plaintiffs allege that HR custodian Faith Barela "received complaints from call center sales employees about the unreasonableness of sales goals," and was aware of alleged cramming issues. Plaintiffs further allege that Michelle Martin, another HR custodian, was aware of the extent to which employees failed to meet quotas, and that Ellie Long, yet another HR

custodian, had exposure to employees who allegedly "committed unethical sales behaviors" and said "they had to . . . in order to keep their jobs." Ms. Judish is duplicative of these other HR custodians.

- Chris Martin: Plaintiffs' assertion that Mr. Martin "was directly involved in cramming activities" lacks any citation or explanation. Numerous other custodians are likely to possess documents reflecting any "sales quotas." Plaintiffs have not identified any particular reason to think that Mr. Martin would not be merely cumulative, considering the numerous other front-line sales custodians to which CenturyLink has already agreed.
- **Rich Martinez:** To the extent Plaintiffs believe Mr. Martinez "handled complaints to CenturyLink's HR function. . on behalf of union members," CenturyLink has already proposed numerous other custodians, including HR custodians, and searches, that will likely yield any materials reflecting those alleged complaints.
- Christopher Parker: Plaintiffs' main basis for arguing that Mr. Parker is a necessary custodian is the Minnesota AG's misunderstanding of a purported "analysis" Mr. Parker ran as to Minnesota customers who had alleged "fixed price" plans. But as Mr. Parker explained in an affidavit in that case, Mr. Parker did not, and could not, determine whether any particular customer was in fact on a "fixed" promotional rate when they were charged an ICR Fee. Further, the potential relevance of the systems and technical implementation issues Plaintiffs identify is extremely low in a 10b-5 case.
- Michael Wagner: Plaintiffs offer no explanation for what "analyzing pricing information" means, other than the reports Wagner regularly circulated (which other agreed-upon custodians likely possessed), or why it is a "key issue" in this case. And Mr. Wagner is duplicative of numerous other more appropriate custodians with respect to "billing issues."

Regarding the email address integrityline@centurylink.com, we do not agree that searching this account would be productive or proportional. CenturyLink has already proposed conducting numerous searches related to internal billing complaints, and included the custodians likely to receive such complaints. It is likely that any relevant or responsive emails for this address would be duplicative of the documents yielded by those searches; moreover, the majority of complaints to that address are likely to concern issues completely outside the scope of Plaintiffs' complaint.

Regarding Stacey Goff, we continue to view Plaintiffs' insistence on Mr. Goff as a custodian as patently unreasonable. Plaintiffs have pointed only to two ways in which Mr. Goff could conceivably have non-privileged, non-duplicative documents: CenturyLink's investor relations and Plaintiffs' allegations concerning Joseph Zimmel. First, the fact that investor relations broadly reported up to Mr. Goff is inconsequential—we have already proposed including Kristina Waugh, who we understand ran IR, and Tony Davis, another senior member of that team. And we have already agreed to run broad search terms regarding Mr. Zimmel for the entire class period across nine custodial files, including all of the Executive Defendants. Mr. Goff is exceedingly likely to be duplicative in both respects, and the burden of assessing and logging privilege as to Mr. Goff's documents far outweighs any value.

Plaintiffs previously indicated they intend to move to compel production of Mr. Goff's documents if the parties cannot reach agreement. While we continue to view this position as unreasonable, we are looking into whether there is any way to reach agreement and avoid the need to take up the Court's time, and expect to get back to you by Wednesday.

Finally, please note that upon further review with our client, CenturyLink no longer possesses accessible custodial files for Nekida Williams or Nathan Tyree, each of whom departed prior to receipt of any legal hold.

We appreciate Plaintiffs' responses and the substantial extent to which the parties have narrowed their disagreements, but the time has come to finalize these Search Criteria. To that end, CenturyLink has agreed to the majority of your proposed modifications, and we believe CenturyLink's commitment to collect and review this very large universe of documents across many dozens of custodial files easily satisfies its requirements under Rule 26 for this case.

Best, Bryan

Bryan Koch

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From: Julia Tebor < Julia. Tebor @ blbglaw.com > Sent: Monday, January 13, 2020 1:24 PM

To: Koch, Bryan

koch@cooley.com>; Martin, Christopher L. <cmartin@cooley.com>; kmueller@stollberne.com; KDubanevich@stollberne.com; Tim DeJong <TDeJong@stollberne.com>; Michael Blatchley <MichaelB@blbglaw.com>;

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Cc: wmcnab@winthrop.com; tcooke@winthrop.com; Gibbs, Patrick <pgibbs@cooley.com>; Blair, Ryan

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Subject: RE: In re CenturyLink Sales Practices & Sec. Litig., No. 18-cv-296 (MJD/KMM)

[External]

Bryan,

We disagree with your contention that these three custodians are not "likely to possess relevant, non-duplicative materials." For example, Jennifer Martin was cited in the Minnesota Attorney General action as an individual whose documents and testimony supported allegations regarding CenturyLink's predatory practices and the implementation of certain fees solely to bilk customers and generate revenue, which evidenced CenturyLink's "bad faith" and justified the imposition of substantial civil penalties under Minnesota law. See CTLMNAG0220119 ("billing BBCR on more customers [so] we could get more \$\$. ③"); CLTMSEC00015386 at CTLMNSEC00015390 (email recommending BBCR as a gap closure). The self-serving affidavit from Martin cited in your email, which attempted (but utterly failed) to explain away her damning contemporaneous statements concerning CenturyLink's billing practices that were covered in her deposition, was improperly introduced by CenturyLink in an attempt to counter the Minnesota Attorney General's summary judgment motion in that case. It certainly does not provide any basis to exclude Martin as a custodian in this one. Please include Jennifer Martin as a custodian.

While we also disagree with your contentions as to Long and Von Ruden, in the spirit of compromise, and to facilitate an agreement on the other custodians listed in our previous email, we are willing to forgo the collection of their documents while reserving all rights.

Thanks, Julia

From: Koch, Bryan < bkoch@cooley.com > Sent: Friday, January 10, 2020 12:45 PM

To: Julia Tebor < <u>Julia.Tebor@blbglaw.com</u>>; Martin, Christopher L. < <u>cmartin@cooley.com</u>>; <u>kmueller@stollberne.com</u>; <u>KDubanevich@stollberne.com</u>; Tim DeJong < <u>TDeJong@stollberne.com</u>>; Michael Blatchley < <u>MichaelB@blbglaw.com</u>>; Michael Mathai < Michael.Mathai@blbglaw.com>; gmfishbein@locklaw.com

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Subject: RE: In re CenturyLink Sales Practices & Sec. Litig., No. 18-cv-296 (MJD/KMM)

[External]

Julia,

Thanks for your email. We are in the process of reviewing your proposed search term, custodian, and time period additions to CenturyLink's Search Criteria protocol, and expect to get back to you next week. We note that even "modest" proposed edits to search terms and time periods can take quite some time to assess, as they require us to reformulate numerous searches and reports in order to determine the burden those edits would entail. But to be clear, our assessment of your proposal will not prevent us from proceeding with the review as to the Search Criteria on which the parties have already agreed.

As for the three custodians you identified, who we unintentionally omitted from our previous email, we do not view any as likely to possess relevant, non-duplicative materials that would justify the burden of additional collections, searches, and review. In particular:

- **Dennis Long**: The emails CenturyLink has already produced to Plaintiffs that include Mr. Long typically include numerous other custodians, including multiple Executive Defendants, whose files CenturyLink has already agreed to review. In addition, CenturyLink's IT systems are of tangential relevance at best, and we have already targeted information related to those systems using various other custodians and searches.
- **Jennifer Martin:** It is clear from the Minnesota AG case that Ms. Martin did not have a significant level of responsibility at CenturyLink. For example, Ms. Martin explained in her affidavit in support of CenturyLink's motion for summary judgment that her role is merely to "implement[] requests from Marketing."
- Julie Von Ruden: Ms. Von Ruden's customer-facing role is entirely duplicative of other custodians with similar roles, and of the numerous searches the parties have agreed to covering CenturyLink's customer service processes and practices.

We appreciate the parties' productive meet and confer on Wednesday and look forward to finalizing CenturyLink's Search Criteria protocol in the near future.

Bryan

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From: Julia Tebor < <u>Julia.Tebor@blbglaw.com</u>>

Sent: Friday, January 10, 2020 9:11 AM

To: Koch, Bryan < bkoch@cooley.com >; Martin, Christopher L. < cmartin@cooley.com >; kmueller@stollberne.com; KDubanevich@stollberne.com; Tim DeJong < TDeJong@stollberne.com >; Michael Blatchley < MichaelB@blbglaw.com >; Michael Mathai < Michael.Mathai@blbglaw.com >; gmfishbein@locklaw.com

 $\textbf{Cc:}\ \underline{wmcnab@winthrop.com};\ \underline{tcooke@winthrop.com};\ Gibbs,\ Patrick < \underline{pgibbs@cooley.com}>;\ Blair,\ Ryan$

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Subject: RE: In re CenturyLink Sales Practices & Sec. Litig., No. 18-cv-296 (MJD/KMM)

[External]

Bryan,

As we noted on our call yesterday, we appreciate Defendants' efforts with respect to the search criteria and believe that we are very close to an agreement. However, there are still places in which Defendants' proposal is far too narrow and certain edits are required in order to identify highly relevant documents. To that end, we have made edits discussed below and believe that with these changes, we are in agreement.

We note that we have re-sorted the excel spreadsheet by "term" to alleviate confusion stemming from the fact that Defendants list the same search term in many different places in their counter proposal, but with different custodians and different dates. For example, the word "cram*" on its own accounted for 5 separate searches in your proposal, but with different (but overlapping) dates and custodians. We have simplified this proposal so that each search term is being searched for the same dates for all custodians.

Search Terms

While reserving all rights, Plaintiffs have made very modest changes to Defendants' search terms and have only done so where the proposed search terms were overly narrow or appeared to be missing from Defendants' proposal.

We also note that two rows of Defendants' search criteria contained no search terms or hit counts, but contained custodians and time periods (Rows 220 and 238 in Defendants' proposal).

Time Period

As discussed on the call, with regard to the proposed time period, Defendants' proposed dates for many of the terms were far too narrow. In the broadest of their proposed time periods, Defendants agreed only to search for documents two months before the Class Period and one and a half months after the Class Period. As stated previously, these time periods are overly narrow given that Plaintiffs must prove falsity and scienter with regard to the first alleged false statement on March 1, 2013 and given that facts supporting the alleged fraud continued to emerge long after the Class Period. For example, Defendants only agreed to search for the term "cram," a key term, through August 30, 2017 at the latest.

While we believe that generally Defendants' proposed time periods were overly narrow and that much longer time periods are warranted, we have methodically considered each term and have proposed a longer time period only where we believe a longer time period is absolutely required, which was generally in connection with terms related to Defendants' cramming practices or to loss causation. Additionally, while we initially proposed time periods for many of our terms from September 2012 to April 2018, reserving all rights, we have now narrowed even our broadest proposed time period to January 2013 to October 2017. We have done so in order to obtain a quick agreement between the parties and believe Defendants should have no further objections.

Custodians

First, we note that there were three custodians from Plaintiffs' proposed custodian list as sent on December 19, 2019 whom Defendants excluded from their search, but who were not included in the list of 29 proposed custodians that Defendants expressly addressed. Those individuals are: Dennis Long, Jennifer Martin, and Julie Von Ruden. Given the importance of these custodians, Plaintiffs assume that Defendants unintentionally failed to include the above in their search criteria and have added them into the relevant searches. Please let us know immediately if that is incorrect.

Second, we believe that certain custodians whose documents Defendants have already agreed to collect were missing from certain search terms. We have added those custodians where relevant.

Third, as we explained on the call and in our prior correspondence to you, we believe our initial and revised proposals of approximately 120 and 85 custodians, respectively, were eminently reasonable—and indeed modest, in comparison to other securities class actions like this one and given that Defendants cited 54 individuals on the initial disclosures for the Minnesota Attorney General case alone. While we acknowledge that Defendants' revised proposal of roughly 53

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 7 of 102

custodians represents a significant improvement over their initial offer of approximately 20 (which includes the named Defendants), as we have explained on numerous occasions, this case—in which there are six individual defendants, a corporate defendant with tens of thousands of employees, and a complaint containing allegations of nationwide misconduct over a five-year period and the accounts of 20 former employees—plainly requires more. Additionally, as Defendants are well aware, Judge Davis already found in its motion to dismiss decision that this was a widespread fraud involving multitudes of employees in numerous divisions throughout the company, including but not limited to sales, human resources, and customer service. Moreover, the documents for many of these custodians were already collected and reviewed in connection with the Minnesota AG action, which clearly shows their relevance.

Nonetheless, in the spirit of compromise and in the interest of reaching agreement to facilitate the timely review and production of documents in this case, we are willing to meet Defendants more than halfway between their latest proposal and ours. Specifically, while we continue to believe that all of the 29 custodians Defendants sought to remove from the search protocol in their January 7 email are proper custodians, we are seeking at this time that Defendants reinstate only the following 11:

- 1. **Brewer, Mary**: Defendants argue that Brewer is duplicative of other CAG custodians. However, we understand that Brewer was one of the senior members of CAG, investigated thousands of customer complaints, was responsible for authorizing credits of fees that were wrongly charged, and was subject to strict limitations on rebates she could apply to customers—all key topics in this litigation. Moreover, Brewer was a deponent in the Minnesota A.G. action, and testified about matters at the core of this case—including CenturyLink's internet cost recovery fee, and related customer complaints. There is no basis to exclude Mary Brewer particularly given that she was already a custodian in the Minnesota AG action.
- 2. Goff, Stacey: Defendants argue that there is no basis to believe that Goff has non-duplicative, non-privileged documents. However, Goff held numerous non-legal roles directly relevant to the allegations in the complaint, including with respect to investor relations and as CenturyLink's Chief Administrative Officer—<u>including with respect to the allegations concerning Joseph Zimmel and others that were alleged in our complaint and cited by the court.</u> We further note that we have already agreed to minimize any potential concerns regarding the burden of creating a privilege log by agreeing to forego John Helbling, Dan Hubert, and Chris Sullivan as custodians at this time.
- 3. **Hardy, Kathleen**: Defendants argue that Hardy is largely a "middle person" from her deposition testimony. But, Hardy was the lead trainer and maintained pricing information pertaining to promotions and offers, allegations critical to Plaintiffs' claims.
- 4. **Harris, Melissa**: Defendants argue that deposition testimony shows she was a "middle person" without further explanation, but, among other things, Harris worked on various fallout-related issue and also drafted various bulletins on closers.
- 5. **Judish, Marilyn**: Defendants argue that Judish is duplicative of other Human Resources custodians. But, unlike other HR custodians Defendants propose, Judish was in a position to receive complaints from CenturyLink employees, including with respect to quotas, discipline, and cramming activities.
- 6. **Martin, Chris**: Defendants argue that Martin overlaps with other front-line sales custodians. However, Martin was directly involved in cramming activities, quota determination, and received communications specifically about cramming from other CenturyLink employees.
- 7. **Martinez, Rich**: Defendants misspell Martinez's name as "Martines" and argue that Martinez overlaps with sales custodians. We believe that Defendants may be confusing Martinez with another employee given Martinez's role with Communication Workers of America union, in connection with which he handled complaints to CenturyLink's HR function about quotas, cramming, and other topics on behalf of union members.

- 8. **Parker, Christopher** Defendants claim that Parker's role at CenturyLink was "irrelevant to claims for the majority of Class Period." However, based on his deposition testimony, Parker was heavily involved in systems and implementation relating to the internet cost recovery fee and similar or related fees and is therefore uniquely positioned to possess discoverable information about such fees and CenturyLink's related technical systems. Indeed, at summary judgment, the Minnesota AG identified Parker as a key witness who provided critical testimony concerning the internet cost recovery fee that has resulted in millions of dollars in fines from state AGs.
- 9. **Shuell, Tarry**: Defendants ague that Shuell was at CenturyLink for less than one year of the Class Period. However, Shuell communicated about cramming and/or other sales and billing misconduct and played a significant role in training, which is central to allegations in the complaint. Moreover, Shuell's employment at CenturyLink for less than one year of the Class Period undercuts any burden argument.
- 10. **Wagner, Michael**: Defendants argue that Wagner's only relevance is the production of reports that went to CenturyLink's senior executives. Not so. Wagner was also involved in key issues including analyzing pricing information and billing issues and the process for supporting those issues.
- 11. **Welch, Scott**: Defendants argue that Welch is duplicative of Welch's supervisor, Lev Rejanovinsky. However, Welch met with Linda Olsen's team weekly and was included in meetings regarding employee terminations. In addition, documents produced in this case show that Welch was in charge of sales effectiveness metrics and disseminated relevant communications which were not necessarily copied to Rejanovinsky. *See* CTLMNSEC 00026059.

We note that, with respect to Stacey Goff, in light of his obvious and relevant non-legal senior roles, we intend to move to compel his documents if Defendants continue in their refusal to collect and review them. However, in order to comply with the Court's discovery schedule, any discussion regarding Mr. Goff's documents should not prevent Defendants from agreeing to and running the current set of search terms for the agreed-upon custodians.

Separately, through our review of documents produced in this action, it has come to our attention that CenturyLink maintained an email address for CenturyLink employees to submit integrity-related complaints: integrityline@centurylink.com. See CTLMNSEC 00132252. We ask that Defendants search this account for relevant documents and have added this email address to our revisions to the search term proposal.

As discussed on our call, we appreciate the parties' collaborative efforts to date. With the additional edits noted above and in the search criteria, we believe that Defendants should start collecting and producing documents based on the attached search criteria.

Thanks, Julia

From: Koch, Bryan < bkoch@cooley.com > Sent: Tuesday, January 7, 2020 6:16 AM

To: Julia Tebor < <u>Julia.Tebor@blbglaw.com</u>>; Martin, Christopher L. < <u>cmartin@cooley.com</u>>; <u>kmueller@stollberne.com</u>; <u>KDubanevich@stollberne.com</u>; Tim DeJong < <u>TDeJong@stollberne.com</u>>; Michael Blatchley < <u>MichaelB@blbglaw.com</u>>; Michael Mathai < <u>Michael.Mathai@blbglaw.com</u>>; gmfishbein@locklaw.com

Cc: wmcnab@winthrop.com; tcooke@winthrop.com; Gibbs, Patrick cooley.com; Blair, Ryan

<<u>rblair@cooley.com</u>>; z/CTLSecMN <<u>zCTLSecMN@cooley.com</u>>

Subject: RE: In re CenturyLink Sales Practices & Sec. Litig., No. 18-cv-296 (MJD/KMM)

[External]

Julia,

We write in response to your email dated December 30, 2019.

First, CenturyLink proposed reasonable request-specific search terms on November 13. We chose this approach to highlight the manner in which our searches were tailored to your specific requests. We did not expect Plaintiffs to wait the better part of a month before sending back an unworkable counterproposal that would have yielded tens of millions of documents having nothing to do with this case, proposing for each request literally hundreds of terms and thousands of permutations that obviate the point of a request-by-request approach. As for your revised counterproposal, Plaintiffs continue to misunderstand why their repetitive and duplicative terms are problematic: it is not that we are unable to deduplicate on the back end, but that we have to do many more multiples of work in order to test, provide you with responsive information, and incorporate your proposed terms on the front end. For example, we have no idea why Plaintiffs believe it is more productive to include the term "undisclosed" in thirty-nine different permutation sets than it is to search the word "undisclosed," by itself, once. The latter approach would have saved all parties a great deal of time. Instead, your twenty-three thousand word proposal has created unique and enormous burden for us and wasted weeks.

To briefly respond to other points raised in your email:

- Search Terms: Plaintiffs have alleged that the Executive Defendants masterminded a company-wide "rampant illegal cramming" scheme, the nature of which was regularly disclosed to them in widely circulated reports. Plaintiffs' proposed search terms, which would require CenturyLink to review every last crevice of its electronic databases, are entirely inconsistent with the alleged prevalence of such a scheme. Moreover, even your revised search proposal continues to demand of CenturyLink search permutations that are downright bizarre. A "narrowly tailored" search proposal, as required by the Court, would not include searches for all documents containing the words "service" and "guides" [Req. 28(a)], or "message board" and "information" [Req. 7(b)], or "reason" and "offer" [Req. 28(b)]. Plaintiffs' proposals to date have completely ignored the Court's instructions.
- **Time Period:** It is not CenturyLink's burden to establish, for any particular request, why a time period extending more than a year in total outside of the Class Period is *not* relevant or proportionate; rather, Plaintiffs should articulate request-specific reasons why particular extensions are merited. You have offered only generic arguments to date. Moreover, your proposal belies your previous agreement to narrow the time period for certain requests. For example, Plaintiffs stated that it was "acceptable" for CenturyLink to keep the time period for Request No. 6 to the Class Period, and that they would only request documents outside of the Class Period "should that prove necessary." Nov. 7 Ltr. from M. Blatchley to S. Lightdale at 2. Plaintiffs have offered no explanation for why such an extension has become "necessary" in the time between our November meet and confer and your December proposal.
- Custodians: Contrary to your representations, the "core of Plaintiffs' allegations" remains the alleged scheme perpetrated by the six Executive Defendants. Your email identifies a few examples of other factual allegations that hardly support a fishing expedition into the custodial files of many dozens of CenturyLink employees who are unlikely to possess relevant, non-duplicative documents. As we explain below, we are willing to substantially broaden the number of custodians whose files we will review, but Plaintiffs' proposal for eighty-five custodians is not merited by their allegations in this case. For example, for the reasons outlined below, the following custodians would add little value to this case while greatly increasing CenturyLink's burden:
 - Kristen Konecny: Worked at CenturyLink for only 3 months of class period
 - Stacey McDaniel: Duplicative of his supervisor, James Stevenson, and his merely technical role is not relevant to the single request—internal reports of sales and billing complaints—for which he is named
 - Cameron Tait: Technical role is not relevant to the single request—internal reports of sales and billing complaints—for which he is named
 - o **Bruce Hanks**: CenturyLink has no custodial files for board members

- o Mary Brewer: Duplicative of other CAG custodians
- o Kathleen Hardy: Deposition testimony indicates Hardy was largely a middle person
- o Stephanie Lake: Duplicative of other CAG custodians, including supervisor Scott Belka
- o Channing Williams: Duplicative of other CAG custodians
- James DeNardo: Duplicative of supervisor, Scott Trezise, and other HR custodians
- o Marilyn Judish: Duplicative of other HR custodians
- o **John Helbling**: No basis to believe Helbling, whose work is for CenturyLink's legal department, has non-duplicative, non-privileged documents
- Dan Hubert: No basis to believe Hubert, as in-house counsel, has non-duplicative, non-privileged documents
- o Stacey Goff: No basis to believe Goff, as GC, has non-duplicative, non-privileged documents
- Chris Sullivan: No basis to believe Sullivan, as in-house counsel, has non-duplicative, non-privileged documents
- o Wesley Gibson: Duplicative of supervisor, Maxine Moreau
- Melissa Harris: Deposition testimony indicates Harris was a communications middle person
- Scott Besselievre: Duplicative of supervisor, Linda Olsen, and was only at CenturyLink for less than half of class period
- Tracy Fuson: Joined CenturyLink in November 2016 and was present for less than one year of class period
- o **Geoff Gairrett**: Duplicative of supervisor, Karen Kroeger, and was only at CenturyLink for 1.5 years of class period
- o Jared Guardipee: Only at CenturyLink for 1.5 years of class period
- o Chris Martin: Overlap with other front-line sales custodians
- o Rich Martines: Duplicative of other sales custodians
- o **John Moore**: At CenturyLink for less than 1 year of class period
- o Scott Welch: Duplicative of supervisor, Lev Rejanovinsky
- Jay Kraschinsky: Only at CenturyLink for 2 years of class period; duplicative of supervisor Linda Olsen
- o Tarry Shuell: At CenturyLink for less than 1 year of class period
- o Vicki Lambert: Deposition testimony indicates Lambert had no substantive input into promotions
- Mike Wagner: Only potential relevance is production of reports that went to CenturyLink's senior executives, who are custodians
- o Christopher Parker: Role at CenturyLink was irrelevant to claims for majority of Class Period
- Attorney Custodians: Once again, you have only identified a single purportedly relevant and non-privileged
 email Stacey Goff received, and Glen Post was cced on that same email. Your assertion that the burden of
 logging likely thousands or tens of thousands of Mr. Goff's privileged communications is "minimal" on the basis
 of a single email for which he would be a duplicative custodian is completely unsupported. As described above,
 Plaintiffs have also included three other custodians from CenturyLink's legal department whose inclusion would
 be unnecessary and unduly burdensome to CenturyLink.

The attached spreadsheet reflects CenturyLink's revised Search Criteria proposal. As you can see, we have spent a great deal of time and effort determining how to incorporate as many of your tens of thousands of search words into our Search Criteria protocol as possible while avoiding the exceedingly undue burden to CenturyLink that Plaintiffs' counterproposal would have entailed. For those requests that could reasonably merit an extension of time outside of the Class Period, we have extended the search period accordingly. We also have nearly *tripled* the number of custodial files CenturyLink will commit to searching and reviewing to fifty-three. We have tested the attached proposal on approximately half of those fifty-three custodians, including all of the Executive Defendants. In total, the searches we have developed for these twenty-seven custodians would entail a review of approximately 840 thousand documents. Adding the remaining custodians will likely entail a review of well over 1 million documents. To the extent review of the untested custodial files indicates that these search terms generate disproportionately large hit counts for those custodians, CenturyLink reserves the right to revisit this proposal.

This review will come at significant additional cost to CenturyLink in terms of time, money, and human capital. While we explain our bases for excluding the other custodians who Plaintiffs proposed above, there is no basis for your demand that we provide a rationale for our "edits" as to each of your literally tens of thousands of search words, when Plaintiffs have undertaken no corresponding burden to explain them in the first place. As you will see, we have made a good-faith effort to include as many of those words as we possibly could. But given that the Court's deadline for substantial completion is in less than two months, we must proceed with the huge review contemplated by this protocol at once, and we intend to do so. We note that we will be using Relativity's active learning tool to aid our review and potentially save CenturyLink the time and expense of reviewing non-responsive documents. We are happy to discuss any specifics on Wednesday.

While we will of course answer any questions as to this revised proposal during our meet and confer, any significant changes would prejudice CenturyLink's ability to provide timely discovery to Plaintiffs. We trust that during our discussion, Plaintiffs will keep in mind the great extent to which we have endeavored to incorporate the substance of their incredibly complex sixty-two page proposal. We look forward to speaking with you on Wednesday.

Best,

Bryan Koch

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From: Julia Tebor < <u>Julia.Tebor@blbglaw.com</u>>
Sent: Monday, December 30, 2019 6:18 PM

To: Koch, Bryan < bkoch@cooley.com >; Martin, Christopher L. < cmartin@cooley.com >; kmueller@stollberne.com; KDubanevich@stollberne.com; Tim DeJong < TDeJong@stollberne.com >; Michael Blatchley < MichaelB@blbglaw.com >; Michael Mathai < Michael.Mathai@blbglaw.com >; gmfishbein@locklaw.com

Cc: wmcnab@winthrop.com; tcooke@winthrop.com; Gibbs, Patrick <pgibbs@cooley.com>; Blair, Ryan

<<u>rblair@cooley.com</u>>; z/CTLSecMN <<u>zCTLSecMN@cooley.com</u>>

Subject: RE: In re CenturyLink Sales Practices & Sec. Litig., No. 18-cv-296 (MJD/KMM)

[External]

Bryan,

We write in response to your emails dated December 23 and 24, 2019.

As an initial matter, Defendants blame Plaintiffs for not discarding the "request by request" search term criteria that Defendants themselves created in favor of one list of search terms. If Defendants so desired that the search terms not be determined by Request, Defendants should have proposed this as an initial matter and are more than welcome to do so now. Please note, however, that given the functionality of modern document platforms, including Relativity, Defendants' arguments regarding the purported burden of deduplicating are unpersuasive. Defendants can very easily collect documents and deduplicate across requests.

Search Terms: The parties continue to have a fundamental disagreement about the appropriate size of a document collection. As stated previously, Defendants' proposal of approximately 79,000 documents is entirely too narrow, given the breadth of the alleged fraud at issue. To the extent that Defendants believe that certain proposed terms are overly broad, Defendants, not Plaintiffs, are solely in position of information regarding the breadth of those terms and the

number of documents collected by using such terms. To that end, Plaintiffs are entirely willing to negotiate regarding said search terms, but up to this point, Defendants have been unwilling to provide more than the minimal amount of input. We cannot negotiate search terms in a vacuum. To note, Defendants state below that the term "T&C*" does not work for Defendants' Relativity process. While we understand from our litigation support team that such a term is searchable, we are willing to forgo this term while reserving all rights. Moreover, to the extent that Defendants argue that any other terms or strings of terms are problematic, they appear to have corrected such terms and were able to provide Plaintiffs with the number of search hits.

Time Period: With regard to the time periods, Plaintiffs continue to believe that the proposed time periods are entirely reasonable given, among other things, that facts concerning Defendants' misconduct continued to emerge at least a year after the Class Period, as alleged in the Complaint and cited by the Court in denying Defendants' motion to dismiss. As Plaintiffs told Defendants previously both during our December 17, 2019 meet and confer and in our December 18, 2019 email, Plaintiffs will consider any specific requests relating to time periods, but Plaintiffs have had no further communication from Defendants on this matter. Indeed, with regard to 9(c), the only specific Request to which Defendants objected, Plaintiffs took Defendants' objections into consideration and changed their requested time period as a result. Merely repeating that reviewing documents a year outside of the Class Period would result in a substantial burden is unpersuasive and inconsistent with the relevant case law. See Plaintiffs' December 16 Letter.

Custodians: Defendants' arguments concerning Plaintiffs' proposed custodians are similarly meritless. Merely stating that proposed custodians have similar roles does not mean that they would in any way be duplicative. And the three groups Defendants identify (customer advocacy group, sales representatives, and Human Resources) go to the core of Plaintiffs allegations. *See, e.g., In re CenturyLink Sales Practices & Sec. Litig.*, 403 F. Supp. 3d. 712, 720, 732 (member of Executive Complaints, now part of customer advocacy group, discussed cramming with Executive Defendants); 723-34 (members of human resources and sales representatives provided evidence of pervasiveness of cramming and aborted effort to curtail it). Defendants have not articulated a basis to exclude any specific custodian other than repeating their vague "burden argument." This is clearly insufficient. Last, Defendants state that they ran the current search terms against 30 proposed custodians, but have not provided the identities of those custodians. Please provide the names of the custodians searched and the hit count per custodian, such that Plaintiffs can better understand any purported burden arguments.

With regard to attorney custodians, Plaintiffs took into account Defendants' arguments regarding attorneys and is aware of only one proposed custodian in a legal role—Stacey Goff. As stated previously in our letter dated December 16, 2019, Mr. Goff had many non-attorney roles which were integral to the allegations in Plaintiffs' complaint. Thus, any minimal burden of logging any privileged emails with Mr. Goff is outweighed by Plaintiffs' need for said emails.

As Plaintiffs have done throughout the parties' negotiations, we will consider in good faith Defendants' objections. But in order for our discussions to be productive, if Defendants intend to provide a counterproposal, that proposal must (1) propose edits to the proposed search terms and provide an explanation of any such edits; (2) provide *specific* reasons why Defendants contend any custodians are duplicative; and (3) provide *specific* reasons why they believe a time period to be overly broad.

Thanks, Julia

From: Koch, Bryan < bkoch@cooley.com > Sent: Tuesday, December 24, 2019 2:11 PM

To: Julia Tebor < <u>Julia.Tebor@blbglaw.com</u>>; Martin, Christopher L. < <u>cmartin@cooley.com</u>>; <u>kmueller@stollberne.com</u>; <u>KDubanevich@stollberne.com</u>; Tim DeJong < <u>TDeJong@stollberne.com</u>>; Michael Blatchley < <u>MichaelB@blbglaw.com</u>>; Michael Mathai < Michael.Mathai@blbglaw.com>; gmfishbein@locklaw.com

Cc: wmcnab@winthrop.com; tcooke@winthrop.com; Gibbs, Patrick cooley.com; Blair, Ryan

<<u>rblair@cooley.com</u>>; z/CTLSecMN <<u>zCTLSecMN@cooley.com</u>>

Subject: RE: In re CenturyLink Sales Practices & Sec. Litig., No. 18-cv-296 (MJD/KMM)

[External]

Julia,

Attached here are hit counts for Plaintiffs' proposed search terms for a subset of 30 custodians. The total deduplicated hit count is 2,158,028 documents, and 2,468,198 documents including families. As noted in my previous email, the total document count for the full custodian set would be substantially higher.

Best, Bryan

Bryan Koch

Cooley LLP 500 Boylston Street, 14th Floor Boston, MA 02116-3736 +1 617 937 2355 office +1 516 637 0462 cell +1 617 937 2400 fax bkoch@cooley.com

From: Koch, Bryan

Sent: Monday, December 23, 2019 8:05 PM

To: 'Julia Tebor' < Julia. Tebor@blbglaw.com'>; Martin, Christopher L. < cmartin@cooley.com'>; kmueller@stollberne.com; KDubanevich@stollberne.com; Tim DeJong < TDeJong@stollberne.com'>; Michael Blatchley < MichaelB@blbglaw.com'>; MichaelB@blbglaw.com'>;

 $\label{limited} \textbf{Michael Mathai@blbglaw.com} >; \ \underline{gmfishbein@locklaw.com} >; \ \underline{gmfishb$

Cc: <u>wmcnab@winthrop.com</u>; <u>tcooke@winthrop.com</u>; Gibbs, Patrick <<u>pgibbs@cooley.com</u>>; Blair, Ryan

<<u>rblair@cooley.com</u>>; z/CTLSecMN <<u>zCTLSecMN@cooley.com</u>>

Subject: RE: In re CenturyLink Sales Practices & Sec. Litig., No. 18-cv-296 (MJD/KMM)

Julia,

We are in receipt of your search criteria counterproposal for Plaintiffs' requests for production. Your demand that, within three business days, we inform you of or otherwise waive any objections to the nearly three hundred search strings and eighty-five custodians you propose is baseless, and continues a pattern of Plaintiffs imposing arbitrary deadlines that do not advance discovery in this case. Your demand is particularly unfortunate because we explained that we could process Plaintiffs' proposal much more quickly if Plaintiffs adopted global search terms, and Plaintiffs instead continued to opt for a Request-by-Request approach that is far more resource-intensive to review.

Nevertheless, following significant work over the weekend performed by our e-discovery vendor, we have completed an initial review of your proposal. It is problematic in numerous respects, almost all of which we highlighted in our previous letter:

• Erroneous Search Terms: We could not have been clearer during our meet and confer that Relativity will not process search strings exceeding 450 characters. Yet your proposals for Request Nos. 7(b), 7(d), 7(e), 11, 13(a), 23, and 25(a) each include one or more search strings that exceed this limit. Where possible, we have broken up and revised these search strings for the purpose of reporting hit counts. Various other searches had missing or misplaced parentheses, and we again corrected these strings for the purpose of reporting hit counts. In addition, the first search string you propose for Request No. 7(e) returns too many results for our systems to handle. We believe this is because of the inclusion of the term "T&C*"—Relativity processes ampersands as connectors, not searchable terms. Finally, the fifth search string you propose for Request No. 7(e) is in a syntactically invalid form (A w/25 B w/25 C).

- Overbroad and Nonsensical Search Terms: Plaintiffs continue to propose unhelpful and, at times, incoherent sets of search terms that have nothing to do even with their own overbroad requests, such as:
 - "Message board" and "information" (Request No. 7(b));
 - "Reason" w/50 "offer" (28(b));
 - o "President" and "success" (38(d)).
- Overlong Time Period: Plaintiffs have failed to articulate request-specific rationale for why numerous searches should cover more than a year of time outside of the Class Period, which would result in substantial undue burden to CenturyLink.
- Excessive Custodians: Plaintiffs continue to insist on duplicative custodians, which would result in an unnecessary burden on CenturyLink. For example, Plaintiffs' most recent custodian list includes at least six members of the Consumer Advocacy Group, five employees from the Human Resource department, and 24 sales representatives and/or managers.
- Attorney Custodians: Plaintiffs have articulated no reason why any of CenturyLink's in-house counsel would
 possess a substantial number of non-privileged, non-duplicative documents, and there is no basis for searching
 their files, which would result in tremendous burden to CenturyLink in the form of privilege review and logging.

As we have explained in previous correspondence, the Court instructed Plaintiffs to craft "narrowly tailored" discovery. Plaintiffs' proposal fails to adhere to this instruction. For illustrative purposes, we have run your proposed search criteria for approximately thirty of the eighty-five custodians you identified. These thirty custodians alone yielded a deduplicated total of nearly 2.5 million documents. The total document count for all eighty-five custodians would be substantially higher still. We expect to be able to forward a search-by-search hit count report by tomorrow.

A review of this magnitude is not warranted by the case as Plaintiffs have pleaded it, and vastly exceeds any notion of proportionality. However, in the spirit of cooperation, we will continue to evaluate Plaintiffs' proposal and, given the holiday period, we expect to generate a revised counterproposal by the end of the next week.

Best,

Bryan Koch

Cooley LLP 500 Boylston Street, 14th Floor Boston, MA 02116-3736 +1 617 937 2355 office +1 516 637 0462 cell +1 617 937 2400 fax bkoch@cooley.com

From: Julia Tebor < <u>Julia.Tebor@blbglaw.com</u>>
Sent: Monday, December 23, 2019 5:19 PM

DeJong <TDeJong@stollberne.com>; Michael Blatchley <MichaelB@blbglaw.com>; Michael Mathai

<Michael.Mathai@blbglaw.com>; gmfishbein@locklaw.com

Cc: <u>wmcnab@winthrop.com</u>; <u>tcooke@winthrop.com</u>; Gibbs, Patrick <<u>pgibbs@cooley.com</u>>; Blair, Ryan

<<u>rblair@cooley.com</u>>; z/CTLSecMN <<u>zCTLSecMN@cooley.com</u>>

Subject: RE: In re CenturyLink Sales Practices & Sec. Litig., No. 18-cv-296 (MJD/KMM)

[External]

Counsel,

We are in receipt of the letter you sent Friday evening. We note that we sent you proposed custodians and search criteria for Defendants' document requests on December 9, 2019. Defendants then waited 11 days, until December 20--the Friday before the holidays--to respond, and now ask that Plaintiffs produce documents by Friday, January 3. Needless to say,

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 15 of 102

Defendants' timing is unreasonable. In any event, we have been working hard to satisfy Defendants' requests and expect to begin making rolling productions by that date, including the documents you requested be prioritized in your letter (such as documents cited in the complaint, the formation trust documents for AUFV Trust U/A/D 02/19/2009, and documents obtained through FOIA requests).

Separately, we note that we sent Defendants a revised search criteria counterproposal on December 18 and in our email stated that, if Defendants had any objections, we were available to meet-and-confer last Friday or Monday this week. We did not receive any response, and thus understand Defendants do not have any objections to Plaintiffs' counterproposal. If our understanding is incorrect, please let us know immediately. To the extent Defendants now believe a meet-and-confer is necessary, we are available at 3pm on Monday, December 30.

We are reviewing the remainder of Defendants' December 20 letter and will respond in due course. As noted, we are available to meet and confer on Monday, December 30, after we have any concluded any discussion concerning Plaintiffs' counterproposal.

Thanks, Julia

From: Martin, Christopher L. < cooley.com>

Sent: Friday, December 20, 2019 9:09 PM

To: kmueller@stollberne.com; Tim DeJong TDeJong@stollberne.com; Michael

Blatchley < Michael B@blbglaw.com >; Michael Mathai < Michael.Mathai@blbglaw.com >; Julia Tebor

<Julia.Tebor@blbglaw.com>; gmfishbein@locklaw.com

Cc: wmcnab@winthrop.com; tcooke@winthrop.com; Gibbs, Patrick <pgibbs@cooley.com>; Blair, Ryan

<<u>rblair@cooley.com</u>>; z/CTLSecMN <<u>zCTLSecMN@cooley.com</u>>

Subject: In re CenturyLink Sales Practices & Sec. Litig., No. 18-cv-296 (MJD/KMM)

[External]

Counsel.

Please see the attached letter.

Regards,

Chris

Christopher L. Martin, Jr.

Cooley LLP 55 Hudson Yards New York, NY 10001-2157 +1 212 479 6484 office +1 212 479 6275 fax +1 917 318 4624 mobile cmartin@cooley.com

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CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 16 of 102

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CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 17 of 102

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CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 18 of 102

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Rel Or (Fig. 08 Fev.)** M/S (colds** OR fill**)]))) All (Fig. 08 Fev.)** M/S (colds** OR fill**)])) All (Fig. 08 Fev.)** M/S (cold of New Hard) (colds** OR Few Hard) (colds** O	earning* or NPS or "new promoter scor*" or churn or attrit* or		1											
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westigative demand" OR "FCC" OR "federal communications or ormission" OR "FCC" OR "federal rade commission" OR SEC OR "Securities and exchange" OR Securities or or securities and exchange" OR Subponea" OR "the tate" OR RF9/A MDI ((accus" or ormplain" or fravel") w/10 (sale* or "or "rev" gap") **Initial" or "fall out" or fallout or "gap fill*" or "rev" gap") **Nomura OR "Raymond James" OR UBS OR BBB OR "Better Usiness Bureau" OR "Actionney General" OR agency OR "FCC" or Minnesto OR Mn OR Arizona OR AZ) y/80 ("over bill") **Nomura OR "Raymond James" OR UBS OR BBB OR "Better Usiness Bureau" OR "Actionney General" OR agency OR "FCC" or Minnesto OR Mn OR Arizona OR AZ) y/80 ("over bill") **Nomura OR "Raymond James" OR UBS OR BBB OR "Better Usiness Bureau" OR "Actionney General" OR agency OR "FCC" OR Minnesto OR Mn OR Arizona OR AZ) y/80 ("over bill") **Nomura OR "Raymond James" OR UBS OR BBB OR "Better Usiness Bureau" OR "Actionney General" OR agency OR "FCC" OR Minnesto OR Mn OR Arizona OR AZ) y/80 ("over bill") **Nomura OR "Raymond James" OR UBS OR BBB OR "Better Usiness Bureau" OR "Actionney General" OR agency OR "FCC" OR Minnesto OR Mn OR Arizona OR AZ) y/80 ("over bill") **Nomura OR "Raymond James" OR UBS OR BBB OR "Better Usiness Bureau" OR "Actionney General" OR agency OR "FCC" OR Minnesto OR Mn OR Arizona OR AZ) y/80 ("over bill") **Nomura OR "Raymond James" OR UBS OR BBB OR "Better Usiness Bureau" OR "Actionney General" OR agency OR "FCC" OR Minnesto OR Mn OR Arizona OR AZ) y/80 ("over bill") **Nomura OR "Raymond James" OR UBS OR BBB OR "Better Usiness Bureau" OR "Actionney General" OR agency OR "FCC" OR Minnesto OR Mn OR Arizona OR AZ) y/80 ("over bill") **Nomura OR "Raymond James" OR UBS OR BBB OR "Better Usiness Bureau" OR "Actionney General" OR agency OR "FCC" OR Minnesto OR Mn OR Arizona OR AZ) y/80 ("over bill") **Nomura OR "Raymond James" OR UBS OR BBB OR "Better Usiness Bureau" OR "Actionney General" OR agency OR "FCC" OR Minnesto OR Mn OR Arizona OR AZ) y/80 ("over bill") **Nomura OR "R	("AG" OR "Attorney* General*" OR "BBB" OR "CID" OR "civil		1				Kathy Victory							
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Susan McKown Michael Wagner r bill*)) or "fall out" or fallout or "gap fill*" or "rev* gap") (Nomura OR "Raymond James" OR UBS OR BBB OR "Better Business Bureau" OR "Actroney General" OR agency OR FCC" OR Minnesota OR MO OR "Actroney General" OR agency OR FCC" OR Minnesota OR MO OR Arizona OR AZ) w/30 ("over bill*" bill* Susan McKown Michael Wagner Maxine Moreau Kathleen Hardy Kathleen Hardy Kathleen Hardy Kathleen Hardy Kathleen Hardy Maxine Moreau Kathleen Hardy Kathleen Hardy Maxine Moreau Kathleen Hardy Maxine Moreau Kathleen Hardy Maxine Moreau Kathleen Hardy Maxine Moreau Kathleen Hardy Advised Portal Completed August	regulator* OR "request for production" OR SEC OR "Securities		1				Scott Belka	INTEGRITYLINE@CENTURYLINK.CO	1]				
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Kathy Fiynn Linda Olsen (Nomura OR "Raymond James" OR UBS OR BBB OR "Better Business Bureau" OR "AG" Nomura OR "Raymond James" OR UBS OR BBB OR "Better Business Bureau" OR "AG" Valtorney General" OR agency OR "FCC" usiness Bureau" OR "AG" OR "Attorney General" OR agency OR "FCC" OR Minnesota OR MO R Arizona OR AZ) w/30 ("over bill*" W/50 ("over bill*" OR "over charg*" OR "	state" OR RFP) AND (((accus* or complain* or fraud*) w/10 (sale*	1	1		1	1			1]				
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	OR over charg*** OR "over pay" or over-pay or unauthoriz*)	pay or over-pay or unauthoriz*)	original proposed term	1/1/13 - 8/30/1/	1/1/13-10/10/1/	1/1/15-10/10/1/	IVIACK MOIZEN	1	1	35,951	60,951	39,/98	b8,400	46

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 19 of 102

					Defendants' Response to								
						Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec Defs. Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Kim Frantz							
						Dana Chase Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky							
						Sayara Rivera							
						Brian Stading	Julie Von Ruden						
(/						James Stevenson	Marilyn Judish						
((sales w/3 (employee* or agent* or rep*)) or (customer* w/2 car*) or (customer* w/2 serv*) or retention or NOHD or vendor)						Nathan Tyree Nekida Williams	Rich Martinez Chris Martin						
w/5 (train* or guide* or manual* or policy* or procedure* or						Ryan Wirth	Scott Welch	Scott Welch					
script* or bulletin or huddle or coach*)			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-7/12/17	Chris Young	Tarry Shuell	Tarry Shuell	27,987	63,551	29,149	66,378	326
						Exec Defs.							
						Kathy Victory Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela							
						Ellie Long Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Kim Frantz							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson Lev Rejanovinsky							
		1				Sayara Rivera							
		1				Brian Stading	Julie Von Ruden						
						James Stevenson	Marilyn Judish						
						Nathan Tyree	Rich Martinez						
("corrective action" OR "written up" OR "write up" OR strik* OR	k					Nekida Williams	Chris Martin	Coatt Malah					
warn* OR reprimand* OR train* OR coach* OR script*) w/3 (pric' or "fee" or "fees" or offer*)		1	3/1/13 - 7/12/17	1/1/13-7/12/17	1/1/13-7/12/17	Ryan Wirth Chris Young	Scott Welch Tarry Shuell	Scott Welch Tarry Shuell	22,101	43.958	22,896	45,619	325
				111111111	1,1,10-1,12,11	Linda Olsen	rang silucii	Torry Studen			22,030	43,013	
"calls per hour"			3/1/13 - 7/12/17			Gloria Spencer			13	18			334

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 20 of 102

					Defendant Demonstra								
			Defendantal Original	Plaintiffs' Proposed Date	Defendants' Response	te Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hite	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
Original Term	Fianturis Proposed Term	Defendants Response to Proposed Term	Proposed Date Range	nange	Range	Exec Defs.	Custoularis	Proposed Additional Custodians	Oligiliai Hits	Original Filts with Families	New Hits	New rits with rainines	Original Soft Order
						Kathy Victory							
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						Kathy Flynn							
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						Annette Sligar							
						Scott Trezise							
						Kim Frantz							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson	Julie Von Ruden						
//						Lev Rejanovinsky	Melissa Harris						
("corrective action" OR "written up" OR "write up" OR strik* OR						Sayara Rivera	Marilyn Judish Rich Martinez						
warn* OR reprimand* OR train* OR coach* OR script*) w/25						Brian Stading							
("fine print" or "terms and conditions" or "access recovery charge" or "all in price" or "all-in-price" or "extended area service"						James Stevenson Nathan Tyree	Chris Martin Scott Welch						
charge" or "federal access charge" or "fixed rate" or "non-						Nekida Williams	INTEGRITYLINE@CENTURYLINK.CO	0					
telecom service surcharge" or "price for life" or "non telecom						Ryan Wirth	MA	Scott Welch					
service surcharge" or "price protect*")			3/1/13 - 7/12/17	1/1/12 7/12/17	1/1/13-7/12/17	Chris Young	Tarry Shuell	Tarry Shuell	16.138	39.336	17.045	41.376	311
service surcharge or price protect			3/1/13 - //12/1/	1/1/15-7/12/17	1/1/13-//12/1/	Exec. Defendants	Tarry Silueii	Tarry Stiden	10,136	39,330	17,043	41,370	311
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
			1			Cody Peterson					1		
			1			Lev Rejanovinsky Sayara Rivera					1		
			1			Sayara Rivera Brian Stading					1		
			1			James Stevenson					1		
			1			Nathan Tyree					1		
			1			Nekida Williams	Jennifer Martin				1		
			1			Ryan Wirth	Julie Von Ruden				1		
			1			Chris Young	Chris Martin				1		
		Proposed search string is overbroad and	İ			Vernon Irvin	Scott Welch						
(disclos* or inaccur* OR miscommunicat*) w/5 (pric* or "fee" or	(disclos* or inaccur* OR miscommunicat*)		1			Leah Nicole Hendrix	INTEGRITYLINE@CENTURYLINK.CO	O Jennifer Martin		ĺ			
"fees" or offer*)	w/10 (pric* or "fee" or "fees" or offer*)	original proposed term	3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian	M	Scott Welch	16,096	31,408	17,513	34.184	239

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 21 of 102

					Defendants' Response								
			Defendants' Original	Plaintiffs' Pronosed Date		te Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
		·				Exec. Defendants							
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton	Dennis Long						
						Cody Peterson	Julie Von Ruden						
						Lev Rejanovinsky	Mary Brewer						
						Sayara Rivera	Chris Martin						
(complain* OR escalat* OR concern* OR hotline OR hot-line OR						Brian Stading	Scott Welch						
"message board" OR NOHD OR "national order help desk" OR						James Stevenson	Michael Wagner						
tipline OR tip-line OR "town hall" OR roundtable OR round-table)						Nathan Tyree	Kathleen Hardy						
w/25 (bundl* or "combo bill*" or inaccur* or disclos* or "door-to	0-		. /. / = / /.=	. /. / /	. /. / /	Nekida Williams	INTEGRITYLINE@CENTURYLINK.CO						
door" or fraud* or "gap fill*" or "rev* gap")			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Ryan Wirth Exec. Defendants	M	Kathleen Hardy	15,241	29,610	17,200	37,115	142
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky			1				
						Sayara Rivera			1				
						Brian Stading			1				
						James Stevenson			1				
(disclos* or inaccur* OR miscommunicat*) w/25 ("fine print" or						Nathan Tyree			1				
"terms and conditions" or "access recovery charge" or "all in						Nekida Williams	Jennifer Martin		1				
price" or "all-in-price" or "extended area service charge" or						Ryan Wirth	Julie Von Ruden		1				
"federal access charge" or "fixed rate" or "non-telecom service						Chris Young	Chris Martin		1				
surcharge" or "price for life" or "non telecom service surcharge"						Vernon Irvin	Scott Welch		1				
or "price protect*" or (("one time" or "one-time") w/5 ("credit"						Leah Nicole Hendrix	INTEGRITYLINE@CENTURYLINK.CO		1				
or "charge" or "fee")))			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Lorna Christian	M	Scott Welch	14,228	29,858	15,478	32,326	240

					Defendants' Response to								
			Defendants' Original	Plaintiffs' Proposed Date	Plaintiffs' Proposed Date	Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians Exec Defs.	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela							
						Ellie Long							
						Michelle Martin							
						Annette Sligar Scott Trezise							
						Kim Frantz							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky	ĺ	ĺ					
						Sayara Rivera	Julie Von Ruden						
						Brian Stading	Marilyn Judish						
						James Stevenson	Rich Martinez	ĺ					
	Alberta Bark and an alberta Bark and a second a second and a second and a second and a second and a second an	falls stall a second as a seco				Nathan Tyree	Chris Martin	ĺ					
(disciplin* or punis* or terminat* or fire or firing or fired) w/3	(disciplin* or punis* or terminat* or fire or firing or fired) w/10 (pric* or "fee" or "fees"	(disciplin* or punis* or terminat* or fire or firing or fired) w/5 (pric* or "fee" or "fees" or				Nekida Williams	Scott Welch INTEGRITYLINE@CENTURYLINK.CO						
(pric* or "fee" or "fees" or offer*)	or offer*)	offer*)	3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Ryan Wirth Chris Young	MA	Scott Welch	12,719	25,277	17,209	35,619	324
thic or lee or lees or oner)	or oner y	oner y	5/1/15 - 7/12/17	1/1/15 - 10/10/17	1/1/13-10/10/17	Kathy Flynn	141	Scott Welth	12,713	25,211	17,203	33,013	324
						Linda Olsen							
						Kathy Victory							
						Faith Barela							
						Eleanor Long							
						Michelle Martin							
						Annette Sligar	Marilyn Judish						
						Scott Trezise	Rich Martinez						
"code of conduct"			3/1/13 - 7/12/17			Kim Frantz Maxine Moreau	INTEGRITYLINE@CENTURYLINK.CO	1	6,385	14,509			7
"competition adding a lot of fees"			1/1/13 - 7/12/17			Exec. Defendants	IVI		3	14,509			86
			-, -, -, -, -, -, -,			Exec Defs.			-	-			
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn Maxine Moreau							
						Faith Barela							
						Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Kim Frantz							
						Dana Chase							
						Robert Eaton Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky Sayara Rivera	ĺ	ĺ					
						Brian Stading	Julie Von Ruden	ĺ					
						James Stevenson	Melissa Harris						
						Nathan Tyree	Marilyn Judish	ĺ					
						Nekida Williams	Rich Martinez	ĺ					
				l	l	Ryan Wirth	Chris Martin	ĺ					
key w/5 performance	+	-	3/1/13 - 7/12/17	1/1/13-7/12/17	1/1/13-7/12/17	Chris Young	Scott Welch	Scott Welch	12,458 0	26,345	13,208	27,818	319
"consistent and sustainable revenues" "continue to positively impact"			1/1/13 - 7/12/17 1/1/13 - 7/12/17			Exec. Defendants Exec. Defendants	 	 	0 87	0 162			79 69
"creating value for that customer"			1/1/13 - 7/12/17	1		Exec. Defendants	 	 	13	15			60
"customer service and billing challenges"			1/1/13 - 7/12/17			Exec. Defendants			3	6			102
"customer-oriented sales, marketing and service"			1/1/13 - 7/12/17			Exec. Defendants			89	153			62
"dependable, paying customers" "discount initiative"	+	-	1/1/13 - 7/12/17 1/1/13 - 7/12/17			Exec. Defendants Exec. Defendants	 	 	0 63	0 93			80 55
	 		1/1/13 - 7/12/17			Exec. Defendants Exec. Defendants	 	 	63	93	1		89
"double that of what we're seeing"													
"double that of what we're seeing" "enhance customer loyalty"			1/1/13 - 7/12/17			Exec. Defendants			104	164			68
			1/1/13 - 7/12/17 1/1/13 - 7/12/17 1/1/13 - 7/12/17			Exec. Defendants Exec. Defendants							

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 23 of 102

	T	_											
					Defendants' Response	to							
						te Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians Exec. Defendants	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large Lee Massey							
				1		Robert Morton	1			ĺ			
						Cody Peterson							
				1		Lev Rejanovinsky	Dennis Long			ĺ			
(complain* OR escalat* OR concern* OR hotline OR hot-line OR						Sayara Rivera	Julie Von Ruden						
"message board" OR NOHD OR "national order help desk" OR						Brian Stading	Mary Brewer						
tipline OR tip-line OR "town hall" OR roundtable OR round-table) w/25 ("fine print" or "terms and conditions" or "activation						James Stevenson Nathan Tyree	Chris Martin Scott Welch						
charge" or "access recovery charge" or "all-in price" or "all in						Nekida Williams	Michael Wagner	Scott Welch					
price")			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Ryan Wirth	Kathleen Hardy	Kathleen Hardy	12,124	24,246	13,653	30,951	144
investigative demand" OR "FCC" OR "federal communications						Kathy Victory							
commission" OR "FTC" OR "federal trade commission" OR						Linda Olsen	Dennis Long						
regulator* OR "request for production" OR SEC OR "Securities						Kathy Flynn	Mary Brewer						
Exchange" OR "Securities and exchange" OR subpoena* OR "the						Scott Belka	INTEGRITYLINE@CENTURYLINK.CO	1					
state" OR RFP) AND ((disclos* OR represent* OR reveal* OR shar*) w/5 (didn* OR fail* OR weren* OR incomplete* OR "not						Felisa Bullock Susan McKown	M Michael Magaza						
complet*"))			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Maxine Moreau	Michael Wagner Kathleen Hardy	Kathleen Hardy	11,531	23,829	12,626	26,452	261
annipote II			1,-,-,-,-,-	-, -,,,	-,-,,,	Kathy Flynn	,	,	,	,			
						Linda Olsen							
						Kathy Victory							
						Faith Barela							
(employee or agent* or rep* or perform*) AND ((quota or threshold or ((goal or target or minimum or maximum) w/5 (sales						Eleanor Long Michelle Martin							
or revenue))) w/5 (success* or fail* or succeed or "fall* short" or						Annette Sligar	Marilyn Judish						
change* or adjust* or raise* or increas* or decreas* or improv*						Scott Trezise	Rich Martinez						
or amend* or modif* or updat* or revis* or institut* or alter* or						Kim Frantz	INTEGRITYLINE@CENTURYLINK.CO	4					
reshap* or adapt* or rollout or "roll out" or roll-out))			3/1/13 - 7/12/17	1/1/13-7/12/17	1/1/13-7/12/17	Maxine Moreau	М		11,450	26,991	11,915	28,238	126
						Maxine Moreau							
						Jantzen Hughes Kevin Ollin							
				1		Dana Chase	1			ĺ			
					1	Brian Stading							
						Lee Massey							
				1		Lev Rejanovinsky	1			ĺ			
					1	Chris Young							
					1	Gloria Spencer Kathy Flynn	Julie Von Ruden						
						Linda Olsen	Chris Martin						
"feasibility report"			3/1/13 - 7/12/17		<u> </u>	Kathy Victory	Scott Welch	Scott Welch	5	5			136
"focus on high-value customers"			1/1/13 - 7/12/17			Exec. Defendants			68	219			94 97
"focus on improving our customer experience"		+	1/1/13 - 7/12/17	-	+	Exec. Defendants	+		161	299	-		9/
(analyst OR report* OR article OR media OR press OR publication													
OR news OR television OR broadcast OR radio OR UBS OR "JP				1		From Defendants	1			ĺ			
Morgan" OR JPMorgan OR Barclay* OR Morningstar OR KGW OR K5 OR King5 OR Fox 31 OR KDVR OR "Star Tribune") w/25					1	Exec. Defendants Kristina Waugh							
((fraud* OR integrity OR "over bill*" or "over charg*" or "over						Tony Davis							
pay" or over-pay or unauthoriz*) w/25 (CTL or CenturyLink*))			1/1/16 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Mark Molzen	<u> </u>		10,195	15,382	23,855	40,518	243
	-			-									

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 24 of 102

					Defendants' Response	to							
			Defendants' Original	Plaintiffs' Proposed Date	Plaintiffs' Proposed Da	te Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec Defs.							
						Kathy Victory Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela							
						Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise Kim Frantz							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large Lee Massey							
						Robert Morton							
						Cody Peterson							
		1				Lev Rejanovinsky							
		1				Sayara Rivera							
(disciplin* or punis* or terminat* or fire or firing or fired) w/25		1				Brian Stading	Iulia Man Budan						
("fine print" or "terms and conditions" or "access recovery charge" or "all in price" or "all-in-price" or "extended area service		1				James Stevenson Nathan Tyree	Julie Von Ruden Marilyn Judish						
charge" or "federal access charge" or "fixed rate" or "non-						Nekida Williams	Rich Martinez						
telecom service surcharge" or "price for life" or "non telecom						Ryan Wirth	Chris Martin						
service surcharge" or "price protect*")				1/1/13 - 10/10/17	1/1/13 - 10/10/17	Chris Young	Scott Welch	Scott Welch	8,863	19,937	10,019	22,679	
"higher ARPU, lower churn"			1/1/13 - 7/12/17			Exec. Defendants			80	178			87
"improve customer retention" "improve our broadband growth"			1/1/13 - 7/12/17 1/1/13 - 7/12/17			Exec. Defendants Exec. Defendants			308 38	674 83			91 83
			1/1/10 //12/1/			Exec. Deteriorits			30	03			- 03
("AG" OR "Attorney* General*" OR "BBB" OR "CID" OR "civil investigative demand" OR "FCC" OR "federal communications						Kathy Victory Linda Olsen	Dennis Long						
commission" OR "FTC" OR "federal trade commission" OR						Kathy Flynn	Mary Brewer						
regulator* OR "request for production" OR SEC OR "Securities						Scott Belka	INTEGRITYLINE@CENTURYLINK.CO						
Exchange" OR "Securities and exchange" OR subpoena* OR "the						Felisa Bullock	М						
state" OR RFP) AND ((promo* OR quot* OR offer*) w/5 "not						Susan McKown	Michael Wagner						
available")			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Maxine Moreau Exec. Defendants	Kathleen Hardy	Kathleen Hardy	8,800	19,337	9,975	23,836	258
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
1						CONTRACTOR OF THE CONTRACTOR O							
						Heidi Heiser							
						Denise Medina							
						Denise Medina Dana Chase Robert Eaton Kevin Grewe							
						Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann							
						Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop							
						Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslopp Karen Kroeger	Chris Martin						
						Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large	Chris Martin Dennis Long						
						Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton	Chris Martin Dennis Long INTEGRITYLINE@CENTURYLINK.CO						
						Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson	Dennis Long INTEGRITYLINE@CENTURYLINK.CO M						
						Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky	Dennis Long INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin						
						Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera	Dennis Long INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin Julie Von Ruden						
						Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading	Dennis Long INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin Julie Von Ruden Kathleen Hardy						
						Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson	Dennis Long INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin Julie Von Ruden Kathleen Hardy Ellie Long						
						Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading	Dennis Long INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin Julie Von Ruden Kathleen Hardy Ellie Long Marilyn Judish	Jennifer Martin					
						Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree Nekida Williams Ryan Wirth	Dennis Long INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin Julie Von Ruden Kathleen Hardy Ellie Long Marilyn Judish Mary Brewer Michael Wagner	Jennifer Martin Kathleen Hardy					
						Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree Nekida Williams Ryan Wirth Chris Young	Dennis Long INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin Julie Von Ruden Kathleen Hardy Ellie Long Marilyn Judish Mary Brewer Michael Wagner Stephanie Polk	Jennifer Martin Kathleen Hardy Ellie Long					
						Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree Nekida Williams Ryan Wirth Chris Young Vernon Itvin	Dennis Long INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin Julie Von Ruden Kathleen Hardy Ellie Long Marilyn Judish Mary Brewer Michael Wägner Stephanie Polk Rich Martinez	Jennifer Martin Kathleen Hardy Ellie Long Stephanie Polk					
uncell*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree Nekida Williams Ryan Wirth Chris Young Vernon Irvin Leah Nicole Hendrix	Dennis Long INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin Julie Von Ruden Kathleen Hardy Ellie Long Marilyn Judish Mary Brewer Michael Wagner Stephanie Polk Rich Martinez Scott Welch	Jennifer Martin Kathleen Hardy Ellie Long Stephanie Polk Scott Welch	8,210	17.743	9,084	19.574	211
upsell*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree Nekida Williams Ryan Wirth Chris Young Vernon Irvin Leah Nicole Hendrix Lorna Christian	Dennis Long INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin Julie Von Ruden Kathleen Hardy Ellie Long Marilyn Judish Mary Brewer Michael Wägner Stephanie Polk Rich Martinez	Jennifer Martin Kathleen Hardy Ellie Long Stephanie Polk	8,210	17,743	9,084	19,574	211
("AG" OR "Attorney* General*" OR "BBB" OR "CID" OR "civil			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stewenson Nathan Tyree Nekida Williams Ryan Wirth Chris Young Vernon Irvin Leah Nicole Hendrix Lorna Christian Exer. Descriptions	Dennis Long INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin Julie Von Ruden Kathleen Hardy Ellie Long Marilyn Judish Mary Brewer Michael Wagner Stephanie Polk Rich Martinez Scott Welch Gloria Spencer	Jennifer Martin Kathleen Hardy Ellie Long Stephanie Polk Scott Welch	8,210	17,743	9,084	19,574	211
("AG" OR "Attorney* General*" OR "BBB" OR "CID" OR "civil investigative demand" OR "FCC" OR "federal communications			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree Nekida Williams Ryan Wirth Chris Young Vernon Irvin Leah Nicole Hendrix Lorna Christian Kathy Victory Linda Olsen	Dennis Long INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin Julie Von Ruden Kathleen Hardy Ellie Long Marilyn Judish Mary Brewer Michael Wagner Stephanie Polk Rich Martinez Scott Welch Gloria Spencer	Jennifer Martin Kathleen Hardy Ellie Long Stephanie Polk Scott Welch	8,210	17,743	9,084	19,574	211
("AG" OR "Attorney* General*" OR "BBB" OR "CID" OR "civil			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stewenson Nathan Tyree Nekida Williams Ryan Wirth Chris Young Vernon Irvin Leah Nicole Hendrix Lorna Christian Exer. Descriptions	Dennis Long INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin Julie Von Ruden Kathleen Hardy Ellie Long Marilyn Judish Mary Brewer Michael Wagner Stephanie Polk Rich Martinez Scott Welch Gloria Spencer	Jennifer Martin Kathleen Hardy Ellie Long Stephanie Polk Scott Welch	8,210	17,743	9,084	19,574	211
("AG" OR "Attorney" General"" OR "BBB" OR "CID" OR "civil investigative demand" OR "FCC" OR "federal communications commission" OR "FTC" OR "federal trade commission" OR regulator* OR "request for production" OR SEC OR "Securities Exchange" OR "Securities and exchange" OR subpoena* OR "the			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree Nekida Williams Ryan Wirth Chris Young Vernon Irvin Leah Nicole Hendrix Lorna Christian Kathy Victory Linda Olsen Kathy Flynn Scott Belka Felisa Bullock	Dennis Long INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin Julie Von Ruden Kathleen Hardy Ellie Long Marilyn Judish Mary Brewer Michael Wagner Stephanie Polik Rich Martinez Scott Welch Gloria Spencer Dennis Long Mary Brewer INTEGRITYLINE@CENTURYLINK.CO M	Jennifer Martin Kathleen Hardy Ellie Long Stephanie Polk Scott Welch	8,210	17,743	9,084	19,574	211
("AG" OR "Attorney* General*" OR "BBB" OR "CID" OR "civil investigative demand" OR "FCC" OR "Federal communications commission" OR "FCT" OR "Federal trade commission" OR regulator* OR "request for production" OR SEC OR "Securities Exchange" OR "Securities and exchange" OR subpoena" OR "the state" OR REP) ADN ((agree OR approve *V OR ask* OR authoriz* OR						Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree Nekida Williams Ryan Wirth Chris Young Vernon Irvin Leah Nicole Hendrix Lorna Christian Kathy Victory Linda Olsen Kathy Flynn Scott Belka Felisa Bullock Susan Mickown	Dennis Long INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin Julie Von Ruden Kathleen Hardy Ellie Long Marilyn Judish Mary Brewer Michael Wagner Stephanie Polk Rich Martinez Scott Welch Gloria Spencer Dennis Long Mary Brewer INTEGRITYLINE@CENTURYLINK.CO M Michael Wagner	Jennifer Martin Kathleen Hardy Ellie Long Stephanie Polk Scott Welch Gloria Spencer					
("AG" OR "Attorney* General*" OR "BBB" OR "CID" OR "civil investigative demand" OR "FCC" OR "federal communications commission" OR "FTC" OR "federal trade commission" OR regulator * Or "request for production" OR SEC OR "Securities Exchange" OR "Securities and exchange" OR subpoena* OR "the				1/1/13-10/10/17 1/1/13-10/10/17	1/1/13-10/10/17 1/1/13 - 10/10/17	Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree Nekida Williams Ryan Wirth Chris Young Vernon Irvin Leah Nicole Hendrix Lorna Christian Kathy Victory Linda Olsen Kathy Flynn Scott Belka Felisa Bullock	Dennis Long INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin Julie Von Ruden Kathleen Hardy Ellie Long Marilyn Judish Mary Brewer Michael Wagner Stephanie Polik Rich Martinez Scott Welch Gloria Spencer Dennis Long Mary Brewer INTEGRITYLINE@CENTURYLINK.CO M	Jennifer Martin Kathleen Hardy Ellie Long Stephanie Polk Scott Welch	8,210 7,577 1,128	17,743 16,466 2,303	9,084	19,574	211 260 84

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 25 of 102

					Defendants' Response t								
			Defendants' Original	Plaintiffs' Proposed Date		Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec. Defendants							
						Kathy Flynn							
						Linda Olsen Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann Leigh Hyslop							
						Karen Kroeger	Chris Martin						
						Todd Large	Dennis Long						
						Lee Massey	Ellie Long						
						Robert Morton	Gloria Spencer						
						Cody Peterson	INTEGRITYLINE@CENTURYLINK.CO						
						Lev Rejanovinsky	M						
						Sayara Rivera	Jennifer Martin						
						Brian Stading	Julie Von Ruden						
						James Stevenson Nathan Tyree	Kathleen Hardy Marilyn Judish	SII: Land					
						Nathan Tyree Nekida Williams	Mary Brewer	Ellie Long Gloria Spencer					
						Ryan Wirth	Melissa Harris	Jennifer Martin					
						Chris Young	Michael Wagner	Kathleen Hardy					
						Vernon Irvin	Rich Martinez	Mary Brewer					
						Leah Nicole Hendrix	Scott Welch	Scott Welch					
overpa*				1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian	Stephanie Polk	Stephanie Polk	7,564	14,642	8,524	16,916	206
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants			3	5	8,524	16,916	88
				1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants					8,524	16,916	
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants			3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants			3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory			3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Xathy Flynn Linda Olsen Xathy Victory Maxine Moreau			3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams			3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt			3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser			3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina			3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase			3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina			3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton			3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop	Stephanie Polk		3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger	Stephanie Polk Chris Martin		3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large	Stephanie Polk Chris Martin Dennis Long		3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey	Stephanie Polk Chris Martin Dennis Long Jennifer Martin		3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton	Stephanie Polk Chris Martin Dennis Long Jennifer Martin Ellie Long		3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson	Stephanie Polk Chris Martin Dennis Long Jennifer Martin Ellie Long Gloria Spencer	Stephanie Polk	3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky	Stephanie Polk Chris Martin Dennis Long Jennifer Martin Ellie Long	Stephanie Polk	3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera	Stephanie Polk Chris Martin Dennis Long Jennifer Martin Ellie Long Gloria Spencer	Stephanie Polk	3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky	Chris Martin Dennis Long Jennifer Martin Ellie Long Gloria Spencer INTEGRITYLINE@CENTURYLINK.CO	Stephanie Polk	3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree	Chris Martin Dennis Long Jennifer Martin Ellie Long Gloria Spencer INTEGRITYLINE@CENTURYLINK.CO M Julie Von Ruden Kathleen Hardy Marilyn Judish	Stephanie Polk	3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyislop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree Nekida Williams	Chris Martin Dennis Long Jennifer Martin Ellie Long Gloria Spencer INTEGRITYLINE@CENTURYLINK.CO M Julie Von Ruden Kathleen Hardy Marilyn Judish Mary Brewer	Stephanie Polk	3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree Nekida Williams Ryan Wirth	Chris Martin Dennis Long Jennifer Martin Ellie Long Gloria Spencer INTEGRITYLINE@CENTURYLINK.CO M Julie Von Ruden Kathleen Hardy Marilyn Judish Mary Brewer Melissa Harris	Stephanie Polk Jennifer Martin Ellie Long	3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree Nekida Williams Ryan Wirth Chris Young	Chris Martin Dennis Long Jennifer Martin Ellie Long Gloria Spencer INTEGRITYLINE@CENTURYLINK.CO M Julie Von Ruden Kathleen Hardy Marilyn Judish Mary Brewer Melissa Harris Michael Wagner	Jennifer Martin Ellie Long Gloria Spencer	3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree Nekida Williams Ryan Wirth Chris Young Vernon Irvin	Chris Martin Dennis Long Jennifer Martin Ellie Long Gloria Spencer INTEGRITYLINE@CENTURYLINK.CO M Julie Von Ruden Kathleen Hardy Marilyn Judish Mary Brewer Melissa Harris Michael Wagner Rich Martinez	Jennifer Martin Ellie Long Gloria Spencer Kathleen Hardy	3	5	8,524	16,916	88
"less loyal than our traditional bundled customers"			1/1/13 - 7/12/17		1/1/13-10/10/17	Lorna Christian Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree Nekida Williams Ryan Wirth Chris Young	Chris Martin Dennis Long Jennifer Martin Ellie Long Gloria Spencer INTEGRITYLINE@CENTURYLINK.CO M Julie Von Ruden Kathleen Hardy Marilyn Judish Mary Brewer Melissa Harris Michael Wagner	Jennifer Martin Ellie Long Gloria Spencer	3	5	8,524	16,916	88

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 26 of 102

					Defendants' Response t								
			Defendants' Original	Plaintiffs' Proposed Date		e Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
•	·	·				Exec. Defendants		·					
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large Lee Massey							
						Robert Morton							
						Cody Peterson	Chris Martin						
						Lev Rejanovinsky	Dennis Long						
						Sayara Rivera	INTEGRITYLINE@CENTURYLINK.CO						
						Brian Stading	М						
						James Stevenson	Jennifer Martin						
						Nathan Tyree	Julie Von Ruden						
						Nekida Williams	Kathleen Hardy						
						Ryan Wirth	Marilyn Judish						
						Chris Young Vernon Irvin	Mary Brewer Michael Wagner	Jennifer Martin					
						Leah Nicole Hendrix		Kathleen Hardy					
cram*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian	Scott Welch	Scott Welch	7,295	13,939	8,474	16,314	213
Cram			5/1/15 //12/1/	1/1/10 10/10/17	1/1/10/10/17	Exec. Defendants	Scott Welen	Scott Welter	7,233	13,333	0,474	10,514	
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop Karen Kroeger							
						Todd Large							
						Lee Massey	1						
						Robert Morton	1						
						Cody Peterson	1						
						Lev Rejanovinsky	Dennis Long						
						Sayara Rivera	Julie Von Ruden						
						Brian Stading	Mary Brewer						
						James Stevenson	Chris Martin						
						Nathan Tyree	Scott Welch						
(2/4/42 7/42/47	4 /4 /42 7 /42 /47	4 /4 /42 7 /42 /47	Nekida Williams	INTEGRITYLINE@CENTURYLINK.CO	Company to the	7.057	0.504	7 220	0.052	400
(sav* w/5 sale)	1		3/1/13 - 7/12/17	1/1/13-//12/1/	1/1/13-7/12/17	Ryan Wirth	IVI	Scott Welch	7,057	8,501	7,320	8,962	183

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 27 of 102

					Defendants' Response to								
			Defendants' Original	Plaintiffs' Proposed Date	Plaintiffs' Proposed Date	Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec. Defendants							
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger	Chris Martin						
						Todd Large	Dennis Long						
						Lee Massey	Jennifer Martin						
						Robert Morton	Ellie Long						
						Cody Peterson	Gloria Spencer						
						Lev Rejanovinsky	INTEGRITYLINE@CENTURYLINK.CO	P					
	1					Sayara Rivera	IVI						
	1					Brian Stading	Julie Von Ruden						
	1					James Stevenson Nathan Tyree	Kathleen Hardy Marilyn Judish						
	1					Nekida Williams	Mary Brewer	Jennifer Martin					
	1					Ryan Wirth	Melissa Harris	Ellie Long					
						Chris Young	Michael Wagner	Gloria Spencer					
						Vernon Irvin	Rich Martinez	Kathleen Hardy					
						Leah Nicole Hendrix	Scott Welch	Scott Welch					
miscond*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian	Stephanie Polk	Stephanie Polk	6,902	16,145	8,102	18,617	195
"little impact on revenue"			1/1/13 - 7/12/17			Exec. Defendants			14	33			82
"maintain customer relationships"			1/1/13 - 7/12/17			Exec. Defendants			53	123			67
"many of customers' list of needs" "meet and exceed our customers' expectations"			1/1/13 - 7/12/17 1/1/13 - 7/12/17			Exec. Defendants Exec. Defendants			6	21 26			74 103
"meet the needs of our customers"			1/1/13 - 7/12/17			Exec. Defendants			490	982	+		61
"meeting customer care needs"			1/1/13 - 7/12/17			Exec. Defendants			73	141			63
"middle of that pivot"			1/1/13 - 7/12/17			Exec. Defendants	Chris Martin		3	5			92
upsell*			1/1/13 - 8/30/17	1/1/13-10/10/17	1/1/13-10/10/17	Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Jantzen Hughes Kevin Oilin Tony Davis Kristina Waugh Mark Molzen Exec. Defendants Kathy Flynn Linda Olsen Kathy Victory Scott Belka Felisa Bullock Susan McKown Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase	M Jennifer Martin Julie Von Ruden Kathleen Hardy Eilie Long Marilyn Judish Mary Brewer Michael Wagner Stephanie Polk Rich Martinez Scott Welch	Jennifer Martin Kathleen Hardy Ellie Long Stephanie Polk Scott Welch Gloria Spencer	6,658	14,145	8,021	17,121	40
upseli*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree Nekida Williams Ryan Wirth	Chris Martin Dennis Long INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin Julie Von Ruden Kathleen Hardy Ellie Long Marilyn Judish Mary Brewer Michael Wagner Stephanie Polk Rich Martinez Scott Welch Gloria Spencer	Jennifer Martin Kathleen Hardy Ellie Long Stephanie Polk Scott Welch Gloria Spencer	6,658	14,145	9,059	19,490	164

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 28 of 102

			Defendants' Original	Plaintiffs' Proposed Date	Defendants' Response t	o e Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec. Defendants Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton	Ellie Long						
						Cody Peterson Lev Rejanovinsky	Jennifer Martin Chris Martin						
						Sayara Rivera	Gloria Spencer						
						Brian Stading	INTEGRITYLINE@CENTURYLINK.CO						
						James Stevenson	М						
						Nathan Tyree	Julie Von Ruden						
						Nekida Williams Ryan Wirth	Marilyn Judish	Ellio Long					
						Ryan Wirth Chris Young	Mary Brewer Melissa Harris	Ellie Long Jennifer Martin					
						Vernon Irvin	Rich Martinez	Gloria Spencer					
						Leah Nicole Hendrix	Scott Welch	Scott Welch					
"missing discount"			3/1/13 - 7/12/17			Lorna Christian	Stephanie Polk Chris Martin	Stephanie Polk	30	130			201
							Dennis Long						
							Jennifer Martin						
							Ellie Long						
							Gloria Spencer						
						Fues Defendants	INTEGRITYLINE@CENTURYLINK.CO						
						Exec. Defendants Kathy Flynn	Julie Von Ruden						
						Linda Olsen	Kathleen Hardy						
						Kathy Victory	Marilyn Judish	Jennifer Martin					
						Jantzen Hughes	Mary Brewer	Ellie Long					
						Kevin Ollin Tony Davis		Gloria Spencer Kathleen Hardy					
						Kristina Waugh	Rich Martinez	Scott Welch					
mislead*			1/1/13 - 8/30/17	1/1/13-10/10/17	1/1/13-10/10/17	Mark Molzen	Scott Welch	Stephanie Polk	6,351	12,591	6,765	13,538	26
						Exec. Defendants							
						Kathy Flynn Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau Eric Adams							
						Jim Schmidt	1						
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton Kevin Grewe	Chris Martin Dennis Long						
						Rosalind Hartmann	lennifer Martin						
						Leigh Hyslop	Ellie Long						
						Karen Kroeger	Gloria Spencer						
						Todd Large	INTEGRITYLINE@CENTURYLINK.CO						
						Lee Massey Robert Morton	M Julie Von Ruden						
						Cody Peterson	Kathleen Hardy						
						Lev Rejanovinsky	Marilyn Judish						
						Sayara Rivera	Mary Brewer	Jennifer Martin					
						Brian Stading	Melissa Harris	Ellie Long					
						James Stevenson	Michael Wagner	Gloria Spencer					
						Nathan Tyree Nekida Williams	Rich Martinez Scott Welch	Kathleen Hardy Scott Welch					
mislead*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Ryan Wirth	Stephanie Polk	Stephanie Polk	6,351	12,591	8,583	18,898	150
"mitigate some of the churn"			1/1/13 - 7/12/17			Exec. Defendants			55	151	-,	.,	81
				·				·		-			 -

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 29 of 102

					Defendants' Response to								
			Defendants' Original	Plaintiffs' Proposed Date	Plaintiffs' Proposed Date	Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec. Defendants Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger	Chris Martin						
						Todd Large	Dennis Long						
						Lee Massey	Jennifer Martin						
						Robert Morton	Ellie Long Gloria Spencer						
						Cody Peterson Lev Rejanovinsky	INTEGRITYLINE@CENTURYLINK.CO						
						Sayara Rivera	M	ĺ					
						Brian Stading	Julie Von Ruden						
				ĺ		James Stevenson	Kathleen Hardy		I				
				ĺ		Nathan Tyree	Marilyn Judish		I				
						Nekida Williams	Mary Brewer	Jennifer Martin					
						Ryan Wirth	Melissa Harris	Ellie Long					
						Chris Young	Michael Wagner	Gloria Spencer					
						Vernon Irvin Leah Nicole Hendrix	Rich Martinez Scott Welch	Kathleen Hardy Scott Welch					
misrep*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian	Stephanie Polk	Stephanie Polk	5,989	12,363	6,924	14,483	200
"not intended to suggest"			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Exec. Defendants	Stephanie Folk	Stephanie Polk	74	85	0,924	14,403	113
						Maxine Moreau							
						Jantzen Hughes							
						Kevin Ollin							
						Dana Chase							
						Brian Stading							
						Lee Massey							
						Lev Rejanovinsky Chris Young							
						Gloria Spencer							
						Kathy Flynn	Julie Von Ruden						
						Linda Olsen	Chris Martin						
"number is the number"			3/1/13 - 7/12/17	1/1/13 - 10/12/17	1/1/13 - 10/12/17	Kathy Victory	Scott Welch	Scott Welch	5,974	14,518	6,882	16,886	130
"obtain and maintain certificates of authority or licenses"			1/1/13 - 7/12/17			Exec. Defendants			309	612			112
						Exec. Defendants Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
				1		Heidi Heiser			I	ĺ			
				ĺ		Denise Medina			I				
				ĺ		Dana Chase Robert Eaton			I				
						Kevin Grewe			1				
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
				1		Cody Peterson	Chris Martin		1				
				ĺ		Lev Rejanovinsky Sayara Rivera	Dennis Long INTEGRITYLINE@CENTURYLINK.CO		I				
				ĺ		Brian Stading	M	1	I				
				ĺ		James Stevenson	Jennifer Martin		I				
				ĺ		Nathan Tyree	Julie Von Ruden		I				
				ĺ		Nekida Williams	Kathleen Hardy		I				
						Ryan Wirth	Marilyn Judish		1				
				ĺ		Chris Young	Mary Brewer		I				
				1		Vernon Irvin	Michael Wagner	Jennifer Martin	I	ĺ			
			3/1/13 - 7/12/17	4/4/42 40/40/47	1/1/13-10/10/17	Leah Nicole Hendrix Lorna Christian	Rich Martinez Scott Welch	Kathleen Hardy Scott Welch	5,764	9,222	6,414	10,442	207
			15/1/15 - //1//1/	11/1/15-10/10/1/	11/1/13-10/10/1/	H OFFIA UNFISTIAN	IDLULL WEICH	IDLULL WEICH	5.754	9.///		10.447	/0/

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 30 of 102

					Defendants' Response to	0							
			Defendants' Original	Plaintiffs' Proposed Date		Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
	·					Exec. Defendants							
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky							
						Sayara Rivera							
						Brian Stading							
						James Stevenson	Jennifer Martin						
						Nathan Tyree	Julie Von Ruden						
						Nekida Williams	Chris Martin						
						Ryan Wirth	Scott Welch						
						Chris Young	INTEGRITYLINE@CENTURYLINK.CO						
						Vernon Irvin	М	Jennifer Martin					
						Leah Nicole Hendrix	Micheal Wagner	Scott Welch					
"revenue assur*"			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Lorna Christian	Kathleen Hardy	Kathleen Hardy	5,731	11,975	6,420	13,345	218
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory	Leigh Hyslop						
						Faith Barela	Robert Eaton						
						Eleanor Long	Robert Morton						
((sales w/5 employee*) or ("customer care" w/5 employee*) or						Michelle Martin	Nekida Williams						
("customer service" w/5 employee*) or (retention w/5						Annette Sligar	Marilyn Judish						
employee*) or (sales w/5 agent*) or (customer w/5 agent*) or						Scott Trezise	Rich Martinez	Leigh Hyslop					
(customer w/5 rep*) or (NOHD w/5 employee*) or (NOHD w/5						Kim Frantz	INTEGRITYLINE@CENTURYLINK.CO						
agent*)) w/10 (perform*)			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Maxine Moreau	М	Robert Morton	5,529	17,922	5,958	19,261	123
							Dennis Long						
							INTEGRITYLINE@CENTURYLINK.CO						
						Exec. Defendants	М	1					
						Kathy Flynn	Jennifer Martin	1					
						Linda Olsen	Julie Von Ruden						
						Kathy Victory	Kathleen Hardy						
						Jantzen Hughes	Marilyn Judish						
						Kevin Ollin	Mary Brewer	1					
						Tony Davis	Michael Wagner	Jennifer Martin					
						Kristina Waugh	Rich Martinez	Kathleen Hardy					
cram*			1/1/13 - 8/30/17	1/1/13-10/10/17	1/1/13-10/10/17	Mark Molzen	Scott Welch	Scott Welch	5,305	9,807	6,460	12,421	42
"our customers value the convenience"			1/1/13 - 7/12/17			Exec. Defendants			99	187			66

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 31 of 102

Second S														
Page						Defendants' Response	to							
Signate International Proposed State Sta				Defendants' Original	Plaintiffs' Proposed Date			Plaintiffs' Proposed Additional	Defendants' Response to					
International Contents International Conte	Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term							Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
Unit Oce									,					0
Company Comp														
Companies Comp														
Part March														
Scote Notices Name Notices Nam														
Month Nature March Nature Marc														
Cor & Geoms Intelligence Control Marketing Contr														
Section Sect														
Head Interior Cottes Medica Cottes Medic														
Description														
Command Comm														
Robert Clean Robe														
Commonwealth Comm														
Resident in terminal														
Logis Hydrop Core Recogner Core Recogner Control Large Core Recogner Control Large Core Recogner Control Martin Coop Peterson Log Reposer/Marky Delete Value														
Karen Koogen Chris Martin Chri														
Todd Large Demis Long Like Massaw RTSENTYLINE (STATURN M.C.O. Mark Master Mark Massaw Mark Mas								Chris Martin						
Lee Massey MTC-GITTURE GEXTIVETURE CO Robert Mortin March Martin														
Subert Norton Mile Cody Peterson Cody														
Cop Presson Content Martin Cop September Cop Presson Cop Press								М						
Lev Repain-oncises Lev Repair Control System Stevers Lev Rep								Jennifer Martin						
Sime Stewards Sime Steward														
Same Steverscon Mary Brewer Sevent Welch Same Steverscon Mary Brewer Sevent Welch Same Steverscon Sevent Welch Sevent Welch Sevent Welch Same Steverscon Sevent Welch							Sayara Rivera	Kathleen Hardy						
Nathan Tyree Nichael Wagner Santher Martin Nathriae Scatt Welch Scott Welch Sc							Brian Stading	Marilyn Judish						
Neddo Williams Neddo							James Stevenson							
Soft Weich Sof							Nathan Tyree	Michael Wagner	Jennifer Martin					
((investor* w/5 (relations OR personnel OR communications)) OR PR OR "public relations" OR "pole Frank" OR "po							Nekida Williams							
Linda Olden	cram*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Ryan Wirth	Scott Welch	Scott Welch	5,305	9,807	11,587	22,250	166
Linda Olden							Kathy Flynn							
((investor* w/s (relations OR personnel OR communications)) OR PR OR "public relations" OR "Joele Frank" OR JF OR														
([(investor* w/S (relations OR personnel OR communications)) OR PRO 0R "public relations" OR "lover charg** OR "over pay or unauthoriz*)														
PR OR "public relations" OR "Joele Frank" OR IF OR (Proposition P							Jantzen Hughes							
@joelefrank.com w/30 ("over bill*" OR "over charg*" OR "over pay or unauthoriz*)	((investor* w/5 (relations OR personnel OR communications)) Of	₹					Kevin Ollin							
24 1/13 - 8/30/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/13 - 10/10/17 1/1	PR OR "public relations" OR "Joele Frank" OR JF OR						Tony Davis							
Chris Martin Dennis Isong Ellie Long Gloria Spencer INTEGRITYLINE@CINTURYLINK.CO M Exec. Defendants Linda Olsen Linda Olsen Kathy Victory Marilyn Judish Gloria Spencer Janzer J														
Dennis Long Ellie Long Gloria Spencer INTEGRITYLINE@CENTURYLINK.CO M Exec. Defendants Jennifer Martin Kathy Fighn Linda Olsen Linda Olsen Kathleen Hardy Kathy Victory Jantzen Hughes Mary Brewer Mary Brewer Jennifer Martin Kenifer Martin	pay" or over-pay or unauthoriz*)			1/1/13 - 8/30/17	1/1/13-10/10/17	1/1/13-10/10/17	Mark Molzen			5,272	9,303	5,991	10,497	47
Ellie Long Gloris Spencer Intria Spencer Or M Exec. Defendants Exec. Defendants Figure 4 Exec. Defendants Figure 5 Exec. Defendants Figure 6 Exec. D														
Gloria Spencer INTEGRITYLINE@CENTURYLINK.CO M Exec. Defendants Jennifer Martin Kathy Flyna Julie Van Julie														
INTEGRITYLINE@CENTURYLINK.CO M Exec. Defendants Jennifer Martin Exthy Flyin Julie Von Ruden Linds Olsen Kathleen Hardy Ellie Long Kathy Victory Marilyn Judish Gloria Spencer Jantzen Hulpe Mary Brewer Jennifer Martin Kevin Ullin Mes Harris Kathleen Hardy														
Exec. Defendants Jennifer Martin Kathy Flynn Julie Von Ruden Linda Olsen Kathleen Hardy Ellie Long Kathy Victory Marilyn Judish Gloria Spencer Jattzeh Mer Mer Jennifer Martin Kevin Ollin Melissa Harris Kathleen Hardy														
Kathy Flynn Linda Olsen Kathleen Hardy Ellie Long Kathy Victury Maril Soloria Spencer Jantzen Hughes Mary Brewer Jennifer Martin Kevin Ollin Melissa Harris Kathleen Hardy							1	INTEGRITYLINE@CENTURYLINK.CO	'[
Kathy Flynn Linda Olsen Kathleen Hardy Ellie Long Kathy Victory Maril Mary Brewer Jantzer Long Kevin Ollin Melissa Harris Kathleen Hardy							Ever Defendants	lennifer Martin						
Linda Olsen Kathleen Hardy Ellie Long Kathy Victory Marilyn Judish Gloria Spencer Jantewer Jennia Spencer Kevin Ollin Melissa Harris Kathleen Hardy														
Kathy Victory Marilyn Judish Gloria Spencer Jantzen Hollin Mery Jennifer Martin Kevin Ollin Melssa Harris Kathlen Hardy									Filie Long					
Jantzen Hughes Mary Brewer Jennifer Martin Kevin Ollin Melissa Harris Kathleen Hardy														
Kevin Ollin Melissa Harris Kathleen Hardy														
I I I I I I I I I I I I I I I I I I I							Tony Davis	Michael Wagner	Mary Brewer					
Kristina Waugh Rich Martinez Scott Welch														
	overpa*			1/1/13 - 8/30/17	1/1/13-10/10/17	1/1/13-10/10/17	Mark Molzen	Scott Welch	Stephanie Polk	5,253	11,017	5,979	12,427	35
							Jantzen Hughes Kevin Ollin	Mary Brewer Melissa Harris	Jennifer Martin Kathleen Hardy					
	overpa*			1/1/13 - 8/30/17	1/1/13-10/10/17	1/1/13-10/10/17	Mark Molzen	Scott Welch	Stephanie Polk	5,253	11,017	5,979	12,427	35

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 32 of 102

					Defendants' Response t								
			Defendants' Original	Plaintiffs' Proposed Date		Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
ongman rem	riamans rroposca reim	perenduno nesponse to rroposcu remi	r roposcu pute nunge	nunge	nunge	Exec. Defendants	custoularis	Troposed Additional Editionalis	Ongmur mes	Original title With Carmines	new mes	New Title With Furnites	Original sort oraci
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton	Chris Martin						
						Kevin Grewe Rosalind Hartmann	Dennis Long Ellie Long						
						Leigh Hyslop	Gloria Spencer						
						Karen Kroeger	INTEGRITYLINE@CENTURYLINK.CO						
						Todd Large	M						
						Lee Massey	Jennifer Martin						
						Robert Morton	Julie Von Ruden						
						Cody Peterson	Kathleen Hardy						
						Lev Rejanovinsky		Ellie Long					
						Sayara Rivera	Mary Brewer	Gloria Spencer					
						Brian Stading	Melissa Harris	Jennifer Martin					
						James Stevenson		Kathleen Hardy					
						Nathan Tyree		Mary Brewer					
						Nekida Williams		Scott Welch					
overpa*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Ryan Wirth	Stephanie Polk	Stephanie Polk	5,253	11,017	7,099	17,846	159
						Exec Defs.							
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela							
						Ellie Long							
						Michelle Martin							
						Annette Sligar Scott Trezise							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky							
						Sayara Rivera							
						Brian Stading							
						James Stevenson	Julie Von Ruden	1	1				
						Nathan Tyree	Marilyn Judish						
						Nekida Williams	Rich Martinez						
						Ryan Wirth	Chris Martin	1	1				
"PIP"			3/1/13 - 7/12/17			Chris Young	Scott Welch	Scott Welch	14,007	29,287			317
"pretty good methodology"		·	1/1/13 - 7/12/17			Exec. Defendants			7	12			73
"prevent that churn event"			1/1/13 - 7/12/17			Exec. Defendants			3	5			95
"price increase"			1/1/13 - 7/12/17		1	Exec. Defendants Exec. Defendants	+	1	4,021 4	7,804			56 105
"process changes can improve the customer experience"	I.	1	1/1/13 - 7/12/17	<u> </u>	1	Exec. Deteriornis	I.	1	4	4			102

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 33 of 102

group" or CEG or "consumer escalation group" or "customer Felisa Bullock Kathleen Hardy		_	_				_	_	_					
Part						Dofondants' Posnonso t								
Section Sect				Defendants' Original	Plaintiffs' Pronosed Date			Plaintiffs' Proposed Additional	Defendants' Response to					
Teaching	Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term							Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
Section Sect														
March Marc							Kathy Victory							
Part														
Temporary Temp														
Facing F														
March Marc														
March Marc														
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Control Cont														
Part														
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Company Comp														
Control Cont														
Company Comp							Robert Morton							
Syste Block And State And							Cody Peterson							
Processing Pro														
Second														
Rathsh Tyees Cris Martin														
Promise Translate Colf Promise Translate Colf Promise Confidence Promise Confidence Promise Confidence Promise Confidence Promise Colf (Promise Colf (Promis														
Second Extended Control Cont														
2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007 2007														
1/1/3-7/2/17 See, Definitions 288 780 70 70				. /. / / /				INTEGRITYLINE@CENTURYLINK.CO						***
1/1/3-7/2/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-10/10/17 1/1/3-								M	Scott Welch			-		
CAG of "customer advocacy group" of "consumer advocacy group" of "consumer advocacy group" of "consumer advocacy group" of "customer advocacy group" of "custom											47			
Linds Obten CAG or "customer advocacy group" or "Consumer advocacy group" or "Consumer advocacy group" or "Consumer advocacy group" or "Consumer escalation group" or "Cast Bellia Michael Wagner Scott Weich Scott Scott Weich Scott Scott Scott Weich Scott Scott Scott Weich Scott Scott Scott Weich Scott Scott Scott Scott Scott Scott Scott Weich Scott Scot	"real stable revenue"			1/1/13 - 7/12/17			Exec. Defendants			4	7			76
Linds Obten CAG or "customer advocacy group" or "Consumer advocacy group" or "Consumer advocacy group" or "Consumer advocacy group" or "Consumer escalation group" or "Cast Bellia Michael Wagner Scott Weich Scott Scott Weich Scott Scott Scott Weich Scott Scott Scott Weich Scott Scott Scott Weich Scott Scott Scott Scott Scott Scott Scott Weich Scott Scot							Kathy Victory							
Cady systemer advocacy group' or 'consumer advocacy group' or 'Consumer advocacy group' or 'Consumer advocacy group' or 'Consumer advocacy group' or 'Customer' advocacy group' or 'Cust								Dennis Long						
group' or CES or "consumer escalation group" or CES or "consumer escalation group" or Vestore charge" or "over charge" or "ov														
Sulan McKown NTEGRITVINE@CENTURYLINK.CD Sulan McKown Sulan McK	(CAG or "customer advocacy group" or "consumer advocacy						Scott Belka	Michael Wagner						
pay" or over-pay or unauthoriz* or RCC or "required call") A	group" or CEG or "consumer escalation group" or "customer						Felisa Bullock	Kathleen Hardy						
Maxine Noreau Julie Von Ruden Julie Von Ruden Leigh Hyslop Bana Chase Robert Staton Robert Morton Robert Morto	escalation group") w/25 ("over bill*" or "over charg*" or "over							INTEGRITYLINE@CENTURYLINK.CO						
Author A	pay" or over-pay or unauthoriz* or RCC or "required call")			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17		М	Kathleen Hardy	5,082	7,543	6,005	10,791	265
Kevin Ollin Leigh Hyslop Dana Chase Robert Eaton Robert Morton Rob														
Dana Chase Dan														
Brian Stading Robert Morton Rekida Williams Lee Massey Nekida Williams Leigh Hysiop Chris Martin Leigh Hysiop Scott Welch Leigh Hysiop Scott Welch Leigh Hysiop Scott Welch														
Lee Massey Nekida Williams Lee Massey Nekida Williams Lee Massey Chris Martin Chri														
Lev Rejanovinsky Chris Martin Chris Young Scott Welch Leigh Hyslop Chris Young Scott Welch Leigh Hyslop Chris Young Scott Welch Leigh Hyslop Chris Young Scott Welch Chris Young Chris Young Chris Young Scott Welch Chris Young Chris Young Chris Young Chris Young Chris Young Chris Young Scott Welch Chris Young Chris														
Chris Young Scott Welch Leigh Hyslop Robert Astrhy Flynn M Robert Morton Scott Welch Leigh Hyslop Robert Astrhy Flynn M Robert Morton Scott Welch														
Gloria Spencer INTEGRITYLINE@CENTURYLINK.CO Robert Eaton R									Loigh Hyclon					
Kathy Flynn M Robert Morton Scott Welch Scott We														
Linda Olsen								M						
"revenue assurance" 3/1/3 - 7/12/17 1/1/3 - 10/10/17 1/1/3 - 10/10/17 1/1/3 - 10/10/17 Kathy Victory Kathleen Hardy Kathleen Hardy 4,955 10,589 5,776 12,115 134 "revenue per call" 5/13 - 7/12/17 5/13 5/13 5/13 5/13 5/13 5/13 5/13 5/13								Micheal Wagner						
"revenue per call"	"revenue assurance"			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17				4,955	10,589	5,776	12,115	134
"revenue per hour"							Linda Olsen			,	-,		,	
"revenue per hour" 3/1/3 - 7/12/17 Gloria Spencer 1 3 3 335 "revenue per order" 5 3/1/13 - 7/12/17 Gloria Spencer 1 3 3 335 "revenue per order" 5 3/1/13 - 7/12/17 Gloria Spencer 5 6 332	"revenue per call"			3/1/13 - 7/12/17						2	4			333
Linda Olsen	 			2/4/42 7/						_				227
"revenue per order" Gloria Spencer 2 6 331/13 - 7/12/17	"revenue per nour"	 		3/1/13 - //12/1/		-		+	+	1	3			335
	"revenue per order"			3/1/13 - 7/12/17						2	6			332
								1	1	619	1,565	İ		
cram* 1/1/13 -7/12/17 1/1/13-10/10/17 1/1/13-10/10/17 Exec. Defendants 4,939 9,176 5,495 10,251 58					. /. / / /	4 /4 /42 40 /40 /47						F 40F	40.354	

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 34 of 102

					Defendants' Response	to .							
			Defendants' Original	Plaintiffs' Proposed Date		te Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
	·	·				Exec. Defendants							, and the second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large	Chris Martin						
						Lee Massey	Dennis Long						
						Robert Morton	INTEGRITYLINE@CENTURYLINK.CO						
						Cody Peterson	M						
						Lev Rejanovinsky	Jennifer Martin Julie Von Ruden						
						Sayara Rivera Brian Stading	Kathleen Hardy						
						James Stevenson	Ellie Long						
						Nathan Tyree	Marilyn Judish						
						Nekida Williams	Mary Brewer	Jennifer Martin					
						Ryan Wirth	Michael Wagner	Kathleen Hardy					
						Chris Young		Ellie Long					
						Vernon Irvin	Rich Martinez	Stephanie Polk					
						Leah Nicole Hendrix	Scott Welch	Scott Welch					
unwant*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian	Gloria Spencer	Gloria Spencer	4,865	7,564	5,432	8,897	210
							Chris Martin						
							Dennis Long						
							Jennifer Martin						
							Ellie Long Gloria Spencer						
							INTEGRITYLINE@CENTURYLINK.CO						
						Exec. Defendants	M						
						Kathy Flynn	Julie Von Ruden						
						Linda Olsen	Kathleen Hardy						
						Kathy Victory	Marilyn Judish	Jennifer Martin					
						Jantzen Hughes		Ellie Long					
						Kevin Ollin	Melissa Harris	Gloria Spencer					
						Tony Davis	Michael Wagner	Kathleen Hardy					
						Kristina Waugh	Rich Martinez	Scott Welch					
miscond*			1/1/13 - 8/30/17	1/1/13-10/10/17	1/1/13-10/10/17	Mark Molzen	Scott Welch	Stephanie Polk	4,855	10,965	5,440	12,361	24
"revenue stability"			1/1/13 - 7/12/17			Exec. Defendants	1	1	2,036	4,237			54
						Maxine Moreau	1	1					
						Jantzen Hughes Kevin Ollin							
							1	1					
						Dana Chase Brian Stading							
						Lee Massey							
						Lev Rejanovinsky							
						Chris Young	Julie Von Ruden						
						Gloria Spencer	Chris Martin						
						Kathy Flynn	Scott Welch						
						Linda Olsen	INTEGRITYLINE@CENTURYLINK.CO						
"save by selling"			3/1/13 - 7/12/17			Kathy Victory	M	Scott Welch	6	24			133
"select increase"			1/1/13 - 7/12/17			Exec. Defendants			3	7			57
									_				

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 35 of 102

	1												
					Defendants' Response t								
			Defendants' Original	Plaintiffs' Proposed Date		e Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec Defs.							
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn Maxine Moreau							
						Faith Barela							
						Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Kim Frantz							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky							
						Sayara Rivera							
	1		İ			Brian Stading							
	1		ĺ			James Stevenson	Julie Von Ruden						
						Nathan Tyree	Marilyn Judish						
						Nekida Williams	Rich Martinez						
						Ryan Wirth	Chris Martin						
"service order quality report"			3/1/13 - 7/12/17			Chris Young	Scott Welch	Scott Welch	0	0			315
"solid year-over-year growth"			1/1/13 - 7/12/17			Exec. Defendants Exec. Defendants		-	6	12			75
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase Robert Eaton	Chris Martin						
						Kevin Grewe	Dennis Long						
						Rosalind Hartmann	Jennifer Martin						
						Leigh Hyslop	Ellie Long						
						Karen Kroeger	Gloria Spencer						
						Todd Large	INTEGRITYLINE@CENTURYLINK.C	о					
						Lee Massey	м						
						Robert Morton	Julie Von Ruden						
						Cody Peterson	Kathleen Hardy						
	1		İ			Lev Rejanovinsky	Marilyn Judish						
			1			Sayara Rivera	Mary Brewer	Jennifer Martin					
			1			Brian Stading	Melissa Harris	Ellie Long					
	1		ĺ			James Stevenson	Michael Wagner	Gloria Spencer					
	1		İ			Nathan Tyree Nekida Williams	Rich Martinez Scott Welch	Kathleen Hardy Scott Welch					
miscond*	1		3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Ryan Wirth	Stephanie Polk	Stephanie Polk	4,855	10,965	5,974	13,964	148
"strategy to reduce access line loss"	1		1/1/13 - 7/12/17	-, -, 10 10, 10, 11	-, 2, 20 20, 10, 17	Exec. Defendants	- coprionic i on		28	58	3,374	10,004	64
"substantial costs and limitations"			1/1/13 - 7/12/17		<u> </u>	Exec. Defendants			309	612			114
"terms were fully disclosed"			1/1/13 - 7/12/17			Exec. Defendants			0	0			109
"tightening our credit policies"	1		1/1/13 - 7/12/17		ļ	Exec. Defendants			22	47			78
	1		İ			Maxine Moreau							
		1	ĺ			Jantzen Hughes							
į				1		Kevin Ollin				l			
Í													
						Dana Chase							1
						Brian Stading							
						Brian Stading Lee Massey							
						Brian Stading Lee Massey Lev Rejanovinsky							
						Brian Stading Lee Massey Lev Rejanovinsky Chris Young							
						Brian Stading Lee Massey Lev Rejanovinsky Chris Young Gloria Spencer	Julie Von Ruden						
						Brian Stading Lee Massey Lev Rejanovinsky Chris Young Gloria Spencer Kathy Flynn	Julie Von Ruden Chris Martin						
"variance analys""			3/1/13 - 7/12/17			Brian Stading Lee Massey Lev Rejanovinsky Chris Young Gloria Spencer Kathy Flynn Linda Olsen	Chris Martin	Scott Welch	1,104	3,145			135
"variance analys*" "very, very significant churn rate"			3/1/13 - 7/12/17 1/1/13 - 7/12/17			Brian Stading Lee Massey Lev Rejanovinsky Chris Young Gloria Spencer Kathy Flynn Linda Olsen Kathy Victory Exec. Defendants		Scott Welch	1,104 4	3,145 7			135 90
"very, very significant churn rate" "violate any applicable standard"			1/1/13 - 7/12/17 1/1/13 - 7/12/17			Brian Stading Lee Massey Lev Rejanovinsky Chris Young Gloria Spencer Kathy Flynn Linda Olsen Kathy Victory Exec. Defendants Exec. Defendants	Chris Martin	Scott Welch	4 0	7 0			90 110
"very, very significant churn rate"			1/1/13 - 7/12/17			Brian Stading Lee Massey Lev Rejanovinsky Chris Young Gloria Spencer Kathy Flynn Linda Olsen Kathy Victory Exec. Defendants	Chris Martin	Scott Welch	4	7			90

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 36 of 102

					Defendants' Response to								
			Defendants' Original			Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Jantzen Hughes							
						Kevin Ollin							
						Tony Davis							
(share* OR stock* OR "*CTL") w/30 (drop* OR declin* OR fall* O	R					Kristina Waugh							
loss OR fluctuat* OR mov* OR plateau OR valu*)			6/1/17 - 8/30/17	1/1/13-10/10/17	1/1/13-10/10/17	Mark Molzen	Chris Martin		4,822	8,401	138,206	217,287	8
							Dennis Long						
							Ellie Long						
						Exec Defs.	Gloria Spencer						
						Heidi Heiser	INTEGRITYLINE@CENTURYLINK.CO						
						Denise Medina	M						
						Faith Barela	Jennifer Martin						
	1				1	Felisa Bullock	Julie Von Ruden				1		
						Kathy Flynn	Kathleen Hardy	Ellie Long					
						Michelle Martin	Marilyn Judish	Gloria Spencer					
						Kevin Grewe	Mary Brewer	Jennifer Martin					
						Mark Moltzen	Melissa Harris	Kathleen Hardy					
						Annette Sligar	Michael Wagner	Mary Brewer					
						Scott Treizse	Rich Martinez	Scott Welch					
overpa*			8/1/15 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Kim Frantz	Scott Welch	Stephanie Polk	4,806	9,360	10,578	21,552	284
						Exec. Defendants							
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
	1				1	Rosalind Hartmann	1				1		
	1				1	Leigh Hyslop	1				1		
	1				1	Karen Kroeger	Chris Martin				1		
	1				1	Todd Large	Dennis Long				1		
	1				1	Lee Massey	Jennifer Martin				1		
	1				1	Robert Morton	Ellie Long				1		
	1				1	Cody Peterson	Gloria Spencer				1		
	1				1	Lev Rejanovinsky	INTEGRITYLINE@CENTURYLINK.CO				1		
	1				1	Sayara Rivera	М				1		
	1				1	Brian Stading	Julie Von Ruden				1		
	1				1	James Stevenson	Kathleen Hardy				1		
	1				1	Nathan Tyree	Marilyn Judish				1		
	1				1	Nekida Williams	Mary Brewer	Jennifer Martin			1		
	1				1	Ryan Wirth	Melissa Harris	Ellie Long			1		
	1				1	Chris Young	Michael Wagner	Gloria Spencer			1		
	1				1	Vernon Irvin	Rich Martinez	Kathleen Hardy			1		
	1					Leah Nicole Hendrix	Scott Welch	Scott Welch					
decep*		l	3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian	Stephanie Polk	Stephanie Polk	4,764	6,634	5,258	7,660	215

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 37 of 102

					Defendants' Response to								
						Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians Exec. Defendants	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop	Charles & America						
						Karen Kroeger Todd Large	Chris Martin Dennis Long						
						Lee Massey	INTEGRITYLINE@CENTURYLINK.CO						
						Robert Morton	M						
						Cody Peterson	Jennifer Martin						
						Lev Rejanovinsky	Julie Von Ruden						
						Sayara Rivera	Kathleen Hardy						
			ĺ			Brian Stading	Ellie Long						
						James Stevenson Nathan Tyree	Marilyn Judish Mary Brewer						
						Nekida Williams	Melissa Harris	Jennifer Martin					
						Ryan Wirth	Michael Wagner	Kathleen Hardy					
						Chris Young	Stephanie Polk	Ellie Long					
						Vernon Irvin	Rich Martinez	Stephanie Polk					
						Leah Nicole Hendrix	Scott Welch	Scott Welch					
undisclos*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian	Gloria Spencer	Gloria Spencer	4,639	6,902	4,984	7,461	209
							Dennis Long						
						Exec. Defendants	INTEGRITYLINE@CENTURYLINK.CO						
						Kathy Flynn	Jennifer Martin						
						Linda Olsen	Julie Von Ruden						
						Kathy Victory	Kathleen Hardy						
						Jantzen Hughes	Marilyn Judish						
						Kevin Ollin	Mary Brewer						
						Tony Davis	Michael Wagner	Jennifer Martin					
clam*			1/1/13 - 8/30/17	1/1/12 10/10/17	1/1/13-10/10/17	Kristina Waugh Mark Molzen	Rich Martinez Scott Welch	Kathleen Hardy Scott Welch	4,542	7,003	5,149	8,084	36
3011			1/1/13 - 0/30/17	1/1/15-10/10/17	1/1/13-10/10/17	Exec. Defendants	Scott Welch	Scott Weith	4,542	7,003	3,143	0,004	30
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory Scott Belka							
						Scott Belka Felisa Bullock							
						Susan McKown							
			ĺ			Maxine Moreau							
			1			Eric Adams							
			1			Jim Schmidt							
			ĺ			Heidi Heiser							
			1			Denise Medina Dana Chase							
			ĺ			Dana Chase Robert Eaton							
			1			Kevin Grewe							
			1			Rosalind Hartmann							
			ĺ			Leigh Hyslop							
			ĺ			Karen Kroeger	Chris Martin						
			1			Todd Large	Dennis Long						
			ĺ			Lee Massey	INTEGRITYLINE@CENTURYLINK.CO)					
			ĺ			Robert Morton Cody Peterson	M Jennifer Martin						
			1			Lev Rejanovinsky	Julie Von Ruden						
			ĺ			Sayara Rivera	Kathleen Hardy						
			ĺ			Brian Stading	Marilyn Judish						
			1			James Stevenson	Mary Brewer						
			ĺ			Nathan Tyree	Michael Wagner	Jennifer Martin					
stance.			2/4/42 7/42/47	4 /4 /42 40 /40 /47	4 /4 /42 40 /40 /47	Nekida Williams	Rich Martinez	Kathleen Hardy	4.543	7.003	0.504	46.440	100
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CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 38 of 102

Defendants' Original Term Plaintiffs' Proposed Term Defendants' Response to Proposed Term Defendants' Response to Proposed Term Defendants' Proposed Date Range Range Custodians Chris Martin Dennis Long INTEGRITURE@CENTURVLINK.CO M Juniofer Martin Julie Von Ruden Exec. Defendants' Kathy Flynn Elile Long Elile Long Elile Long Elile Long Elile Long	New Hits with Families Origi	Original Sort Order
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Karen Kroeger Jennifer Martin		
Todd Large Julie Von Ruden		
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Heidi Heiser INTEGRITYLINE@CENTURYLINK.CO		
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CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 39 of 102

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Nathan Tyree Rich Martinez Kathleen Hardy Scott Welch Scott Welch Scott Welch Scott Welch Scott Welch Scott Welch Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephanie Polk Stephani				İ]		
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decep* 3/1/3 - 7/12/17 1/1/3 - 10/10/17 1/1/3 - 10/10/17 Ryan Wirth Stephanie Polk Stephanie Polk 4,334 5,652 5,946 11,709 168				İ]		
Chris Martin Dennis Lord INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin Julie Von Ruden Kathy Flynn Kathleen Hardy Lilida Olsen Kathy Victory Marilyn Judish Jennifer Martin Jantzen Hughes Mary Brewer Kevin Ollin Michael Pardy Michael Pardy Kevin Ollin Michael Pardy Kephanie Polk Ksephanie Polk Ksephanie Polk	d *			2/4/42 7/42/4-	4/4/42 40/40/47	4 /4 /42 40 /40 /47				4.224	5 622	5.046	44 700	460
Dennis Long INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin Exec. Defendants Kathy Flynn Kathleen Hardy Linda Olsen Linda Olsen Kathy Victory Jantzen Hughes Mary Brewer Kathleen Hardy Michael Wagner Stephanie Polik Stephanie Polik Stephanie Polik	aecep ⁺		+	3/1/13 - //12/17	1/1/13-10/10/1/	1/1/13-10/10/1/	kyan Wirth		Stepnanie Polk	4,334	5,632	5,946	11,/09	168
INTEGRITYLINE@CENTURYLINK.CO M Jennifer Martin Exec. Defendants Julie Von Ruden Kathy Flynn Kathleen Hardy Linda Olsen Elle Long Kathy Victory Marilyn Judish Jennifer Martin Jantzen Hughes Mary Brewer Kathleen Hardy Kevin Ollin Michael Wagner Ellie Long Tony Davis Stephanie Polk				1										
M Jennifer Martin Exec. Defendants Julie Von Ruden Kathy Flynn Kathleen Hardy Linda Olsen Kathy Victory Inda Olsen Kathy Victory Jantzen Hughes Mary Brewer Mary Brewer Kathleen Hardy Kevin Ollin Michael Wagner Flory Davis Stephanie Polk Stephanie Polk				1					J					
Exec. Defendants Julie Von Ruden Kathy Flynn Kathleen Hardy Linda Olsen Ellie Long Kathy Victory Marilyn Judish Jennifer Martin Jantzen Hughes Mary Brewer Kathleen Hardy Kevin Ollin Michael Wagner Ellie Long Tony Davis Stephanie Polk				1				M	Ί			1		
Exec. Defendants Julie Von Ruden Kathy Flynn Kathleen Hardy Linda Olsen Ellie Long Kathy Victory Marilyn Judish Jennifer Martin Jantzen Hughes Mary Brewer Kathleen Hardy Kevin Ollin Michael Wagner Ellie Long Tony Davis Stephanie Polk				1				lennifer Martin						
Kathy Flynn Kathleen Hardy Linda Olsenic Fillic Long Kathy Victory Marilyn Judish Jennifer Martin Jantzen Hughes Mary Brewer Kathleen Hardy Kevin Ollin Michael Wagner Eille Long Tony Davis Stephanie Polk Stephanie Polk				1			Evec Defendants					1		
Linda Olsen Ellie Long Kathy Victory Marilyn Judish Jennifer Martin Jantzen Hyrewer Kathleen Hardy Kevin Ollin Michael Wagner Ellie Long Tony Davis Stephanie Polk Stephanie Polk				1										
Kathy Victory Marilyn Judish Jennifer Martin Jantzen Hughes Mary Brewer Kathleen Hardy Jennifer Michael Wagner Ellie Long Kevin Michael Wagner Ellie Long Tony Davis Stephanie Polk Stephanie Polk				1								1		
Jantzen Hughes Mary Brewer Kathleen Hardy Kevin Ollin Michael Wagner Ellie Long Tony Olavis Stephanie Polk Stephanie Polk				1					lennifer Martin			1		
Kevin Ollin Michael Wagner Ellie Long Tony Davis Stephanie Polk Stephanie Polk				1								1		
Tony Davis Stephanie Polk Stephanie Polk				1										
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	unwant*			1/1/13 - 8/30/17	1/1/13-10/10/17	1/1/13-10/10/17				4 219	6.837	4 399	7 772	39

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 40 of 102

					Defendants' Response to								
			Defendants' Original	Plaintiffs' Proposed Date		Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians Exec Defs.	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
-						Exec Defs.							
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn Maxine Moreau							
						Faith Barela							
						Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Kim Frantz							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky							
						Sayara Rivera							
						Brian Stading							
						James Stevenson Nathan Tyree	Julie Von Ruden Marilyn Judish						
						Nekida Williams	Rich Martinez						
("QA" or "Quality Assurance") w/10 (end or clos* or chang* or						Ryan Wirth	Chris Martin						
stop)			3/1/13 - 7/12/17			Chris Young	Scott Welch	Scott Welch	5,202	16,019			297
						Exec Defs.							
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn Maxine Moreau							
						Faith Barela							
						Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Kim Frantz							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
			1			Robert Morton		1					
			1			Cody Peterson		1					
			1			Lev Rejanovinsky		1					
			1			Sayara Rivera]			
			1			Brian Stading		1					
			1			James Stevenson	Julie Von Ruden	1					
			1			Nathan Tyree	Marilyn Judish	1					
("QA" or "Quality Assurance") w/25 (rules or polic* or purpose or	.]		1			Nekida Williams Ryan Wirth	Rich Martinez Chris Martin	1					
responsib* or mandate or charter or mission or assign*)			3/1/13 - 7/12/17			Chris Young	Scott Welch	Scott Welch	6,682	19,918			294
- especiation of manager of charter of mission of assign	1	1	-, -, -, -, 12/1/		1	roung	100000		0,002	15,510			254

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 41 of 102

			Defendants' Response to								
		Defendants' Original Plaintiffs' Proposed Date		Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term Plaintiffs' Proposed Te	rm Defendants' Response to Proposed Term	Proposed Date Range Range	Range	Custodians Exec Defs.	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
				Kathy Victory							
				Linda Olsen							
				Kathy Flynn Maxine Moreau							
				Faith Barela							
				Ellie Long							
				Michelle Martin							
				Annette Sligar Scott Trezise							
				Kim Frantz							
				Dana Chase							
				Robert Eaton							
				Kevin Grewe							
				Rosalind Hartmann Leigh Hyslop							
				Karen Kroeger							
				Todd Large							
				Lee Massey							
				Robert Morton							
				Cody Peterson Lev Rejanovinsky]
				Sayara Rivera	Julie Von Ruden]
				Brian Stading	Marilyn Judish]
				James Stevenson	Rich Martinez						
("QA" or "Quality Assurance") w/50 (terminat* OR eliminat* OR				Nathan Tyree Nekida Williams	Chris Martin Scott Welch						
demis* OR dismantl* OR "shut* down" OR "grave concerns" OR				Ryan Wirth	INTEGRITYLINE@CENTURYLINK.CC						
"in-house")		3/1/13 - 7/12/17		Chris Young Exec. Defendants	М	Scott Welch	2,080	8,200			296
(((consumer OR business OR enterprise OR SMB) w/30 (segment*				Exec. Defendants Jantzen Hughes							
OR organiz* OR reporting))) w/30 (align* OR restructur* OR				Maxine Moreau							
realign* OR renam* OR reassign* OR "re-assign*" OR structur*)		9/1/14 - 3/15/15		Chris Young			2,346	4,996			337
(((consumer OR business OR enterprise OR SMB) w/30 (segment*				Exec. Detendants Jantzen Hughes							
OR organiz* OR reporting))) w/30 (align* OR restructur* OR				Maxine Moreau							
realign* OR renam* OR reassign* OR "re-assign*" OR structur*)		12/1/16 - 11/30/17		Chris Young			3,274	5,715			339
(//annumar OB husiness OB enterprise OB CMB)/20 /annumark				Exec. Defendants							
(((consumer OR business OR enterprise OR SMB) w/30 (segment* OR organiz* OR reporting))) w/30 (align* OR restructur* OR				Jantzen Hughes Maxine Moreau							
realign* OR renam* OR reassign* OR "re-assign*" OR structur*) ((accus* OR agree OR approv* OR ask* OR authoriz* OR confirm*		7/1/17 - 4/1/18		Chris Young			1,214	1,970			340
((accus* OR agree OR approv* OR ask* OR authoriz* OR confirm*											
OR consent OR choice OR choos* OR chose OR want*) w/10 (didn* OR fail* OR weren* OR without))		4/1/14 - 6/10/14		Eric Adams			0	0			5
		1/1/14 0/10/14		İ			-		1		,
((accus* OR agree OR approv* OR ask* OR authoriz* OR confirm*				Clay Bailey							
OR consent OR choice OR choos* OR chose OR want*) w/10 (didn* OR fail* OR weren* OR without)) AND (adams OR "EA")		4/1/14 - 6/10/14		Jim Schmidt Brian Stading			33	61			3
(didit of fall of welch of without) AND (adams of EA)		4/1/14 0/10/14		Exec. Defendants			- 33	01	1		,
				Kathy Flynn							
				Linda Olsen Kathy Victory							
				Scott Belka							
				Felisa Bullock							
				Susan McKown							
				Maxine Moreau Eric Adams]
				Jim Schmidt							
				Heidi Heiser							
				Denise Medina]
				Dana Chase]
				Robert Eaton Kevin Grewe	Chris Martin						
				Rosalind Hartmann	Dennis Long]
				Leigh Hyslop	INTEGRITYLINE@CENTURYLINK.CC]
				Karen Kroeger	M						
				Todd Large Lee Massey	Jennifer Martin Julie Von Ruden]
				Robert Morton	Julie Von Ruden Kathleen Hardy]
				Cody Peterson	Ellie Long]
				Lev Rejanovinsky	Marilyn Judish]
				Sayara Rivera	Mary Brewer	Jennifer Martin					
				Brian Stading James Stevenson	Michael Wagner Stephanie Polk	Kathleen Hardy Ellie Long]
				Nathan Tyree	Rich Martinez	Stephanie Polk]
				Nekida Williams	Scott Welch	Scott Welch]
unwant*		3/1/13 - 7/12/17 1/1/13-10/10/17	1/1/13-10/10/17	Ryan Wirth	Gloria Spencer	Gloria Spencer	4,219	6,837	7,031	13,690	163

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 42 of 102

						1	1	1					
					Defendants' Response to								
0.4.4.4.7	Plaintiffs' Proposed Term	D. C	Defendants' Original Proposed Date Range			Defendants' Original Proposed Custodians	Plaintiffs' Proposed Additional Custodians	Defendants' Response to Proposed Additional Custodians	0.5-51.05-	Original Hits with Families	New Hits	New Hits with Families	Oddard Cod Order
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Chris Martin	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
							Dennis Long						
							Jennifer Martin						
							Ellie Long Gloria Spencer						
							INTEGRITYLINE@CENTURYLINK.CO						
						Exec. Defendants	м						
						Kathy Flynn	Julie Von Ruden						
						Linda Olsen Kathy Victory	Kathleen Hardy Marilyn Judish	Jennifer Martin					
						Jantzen Hughes	Mary Brewer	Ellie Long					
						Kevin Ollin	Melissa Harris	Gloria Spencer					
						Tony Davis	Michael Wagner	Kathleen Hardy					
			1/1/13 - 8/30/17	4 /4 /42 40 /40 /47	1/1/13-10/10/17	Kristina Waugh Mark Molzen	Rich Martinez Scott Welch	Scott Welch Stephanie Polk	4,186	8.494	4,830	9,973	29
misrep*			1/1/13 - 0/30/1/	1/1/15-10/10/17	1/1/15-10/10/17	İ	Scott Weich	Stephanie Poik	4,100	8,494	4,630	9,973	29
((change* or declin* or increas* or improv* or gain* or loss* or						Exec. Defendants							
fall* or exceed* or crash* or decreas* or down or fell or reduc*) w/5 (sale* OR revenue* OR expense* or earning* or ((stock or						Kathy Flynn Linda Olsen							
share*) w/3 perform*))) and (consumer OR residential OR "small						Kathy Victory							
business" OR "small and medium business" OR SMB)			1/1/14 - 3/31/16			Scott Trezise			32,860	60,075			128
((disclos* OR inform* OR represent* OR reveal* OR sale OR sell* OR shar* OR tell*) w/10 (didn* OR fail* OR weren* OR									1				
incomplete* OR "not complete*"))			4/1/14 - 6/10/14			Eric Adams			0	0			4
((disclos* OR inform* OR represent* OR reveal* OR sale OR sell*			1			Clay Bailey			1				
OR shar* OR tell*) w/10 (didn* OR fail* OR weren* OR						Jim Schmidt							
incomplete* OR "not complet*")) AND (adams OR "EA")			4/1/14 - 6/10/14			Brian Stading Exec. Defendants			18	35			2
((expense* OR cost*) AND segment) AND (*assign* OR distribut*						Jantzen Hughes							
OR spread* OR bucket* OR aggregat* OR categor* OR \$18M* OR						Maxine Moreau							
\$20M* OR "\$18 million" OR "\$20 million")			12/1/13 - 5/31/14			Chris Young			4,679	9,361			336
((expense* OR cost*) AND segment*) AND (assign* OR distribut*						Exec. Defendants							
OR spread* OR bucket* OR aggregat* OR categor* OR \$13M* OR						Jantzen Hughes							
\$15M* OR \$53M* OR \$55M* OR "\$13 million" OR "\$15 million"						Maxine Moreau							
OR "\$53 million" OR "\$55 million")			12/1/15 - 11/30/16			Chris Young			6,046	11,780	-		338
						Faith Barela Lorna Christian							
						Kathy Flynn							
((integrat* OR combin* OR implement* OR chang* OR modif*)						Michelle Martin							
w/10 ("Level 3" OR "L3" OR "Level3" OR "Qwest" OR "Embarq"))						Maxine Moreau							
AND (application* OR process* OR system* OR CPlus OR "c+" OR						Linda Olsen	Dennis Long						
"C Plus" OR CRIS OR database OR EINSTEIN OR IREP OR ORKO OR OQM OR OSCAR OR PATS OR PEGA OR QBAT OR QFINIT* OR Q-						Annette Sligar Scott Tresize	Marilyn Judish Rich Martinez						
FINIT* OR ROMS OR RSOE OR Salesforce OR SIMON OR "order						Kathy Victory	INTEGRITYLINE@CENTURYLINK.CO						
accuracy report")			3/1/13 - 7/12/17			Stephanie Polk	М		26,978	50,739			347
						Exec. Defendants Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown Maxine Moreau			I				
			1			Eric Adams			1				
						Jim Schmidt			I				
			ĺ			Heidi Heiser			1				
						Denise Medina			I				
			ĺ			Dana Chase Robert Eaton			1				
						Kevin Grewe			I				
			ĺ			Rosalind Hartmann			1				
						Leigh Hyslop			I				
			ĺ			Karen Kroeger			1				
						Todd Large Lee Massey			I				
			ĺ			Robert Morton			1				
			ĺ			Cody Peterson			1				
			ĺ			Lev Rejanovinsky			1				
						Sayara Rivera Brian Stading			I				
			ĺ			James Stevenson			1				
						Nathan Tyree							
						Nekida Williams							
misrep*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Ryan Wirth Exec. Defendants			4,186	8,494	6,581	13,822	153
			ĺ			Kristina Waugh			1				
((KING* OR K5) AND Coppersmith) AND (customer* AND			1			Tony Davis			1				
complaint*)			1/1/16 - 7/12/17			Mark Molzen			3	3			247

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 43 of 102

					Defendants' Response to								
			Defendants' Original	Plaintiffs' Proposed Date		Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
onga. rem	ramens rroposed term	Determants response to 110poseu 1emi	r roposed Bute hange	nunge	runge	Heidi Heiser	Dennis Long	i roposcu riuditional custodians	Original Files	original ritis with runnings	item into	item into with running	original sort oraci
						Denise Medina	INTEGRITYLINE@CENTURYLINK.CO						
						Faith Barela	м						
						Felisa Bullock	Jennifer Martin						
						Kathy Flynn	Julie Von Ruden						
						Michelle Martin	Kathleen Hardy						
						Kevin Grewe	Marilyn Judish						
						Mark Moltzen	Mary Brewer						
						Annette Sligar	Michael Wagner	Jennifer Martin					
						Scott Treizse	Rich Martinez	Kathleen Hardy					
cram*			8/1/15 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Kim Frantz	Scott Welch	Scott Welch	3,884	8,307	11,399	25,406	291
		("circle of excellence" OR "COE" OR "top											
		seller" OR "top 1%") w/30 (investigat* OR											
		disciplin* OR sanction* OR reprimand* OR				Exec Defs.							
		terminat* OR "corrective action" OR accus*				Annette Sligar							
		OR fraud* OR integrity OR "over bill*" or "over				Faith Barela							
("circle of excellence" OR "COE" OR "top seller" OR "top 1%")		charg*" or "over pay" or over-pay or				Kathy Flynn							
w/25 (investigat* OR disciplin* OR sanction* OR reprimand* OR		unauthoriz*)				Ellie Long	Marilyn Judish						
terminat* OR "corrective action" OR accus* OR fraud* OR						Michelle Martin	Rich Martinez						
integrity OR "over bill*" or "over charg*" or "over pay" or over-		*Note: original proposal erroneously stated				Scott Trezise	INTEGRITYLINE@CENTURYLINK.CO)					
pay or unauthoriz*)		"w/25"; search was conducted "w/30"	3/1/13 - 7/12/17	1/1/13-7/12/17	1/1/13-7/12/17	Kim Frantz	М		3,753	7,760	3,944	8,017	268
						Exec. Defendants Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky							
						Sayara Rivera							
						Brian Stading							
						James Stevenson							
						Nathan Tyree							
						Nekida Williams	Jennifer Martin						
						Ryan Wirth	Julie Von Ruden						
						Chris Young	Chris Martin						
((sale* or revenue*) w/3 (quota or target* or projection or						Vernon Irvin	Scott Welch						
threshold)) AND (consumer OR residential OR "small business" Of	3					Leah Nicole Hendrix	INTEGRITYLINE@CENTURYLINK.CO	Jennifer Martin					
"small and medium business" OR SMB)			3/1/13 - 7/12/17			Lorna Christian	М	Scott Welch	16,121	36,160			237
sman and medium pusitiess. On siving	1	I .	3/1/13-//12/1/		ı	Lorna Cilistian	lia:	SCOLL WEIGH	10,121	30,100			231

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 44 of 102

					Defendants' Response t	0							
				Plaintiffs' Proposed Date		Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians Exec. Defendants	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey Robert Morton							
						Cody Peterson	Dennis Long						
						Lev Rejanovinsky	Julie Von Ruden						
						Sayara Rivera	Mary Brewer						
						Brian Stading	Chris Martin						
						James Stevenson	Scott Welch						
waiv* w/5 (goal* OR polic* OR procedur* OR process* OR rule*						Nathan Tyree	Tarry Shuell						
OR target* OR review* OR eval* OR summar* OR anal* OR train* OR coach* OR script* OR eval*)			3/1/13 - 7/12/17	4/4/42 7/42/47	1/1/13-7/12/17	Nekida Williams Ryan Wirth	INTEGRITYLINE@CENTURYLINK.CO	Scott Welch Tarry Shuell	3.716	8.549	3,914	8.941	186
OR coach* OR script* OR eval*)			3/1/13 - //12/1/	1/1/13-//12/1/	1/1/15-//12/1/	kyan wirth	Chris Martin	Tarry Snuell	3,/16	8,549	3,914	8,941	186
							Dennis Long						
							Jennifer Martin						
						Exec Defs.	Ellie Long						
						Heidi Heiser	Gloria Spencer						
						Denise Medina Faith Barela	INTEGRITYLINE@CENTURYLINK.CO	7					
						Felisa Bullock	Julie Von Ruden						
						Kathy Flynn	Kathleen Hardy						
						Michelle Martin	Marilyn Judish	Jennifer Martin					
						Kevin Grewe	Mary Brewer	Ellie Long					
						Mark Moltzen	Melissa Harris	Gloria Spencer					
						Annette Sligar	Michael Wagner	Kathleen Hardy					
mislead*			8/1/15 - 7/12/17	1/1/12 10/10/17	1/1/13-10/10/17	Scott Treizse Kim Frantz	Rich Martinez Scott Welch	Scott Welch Stephanie Polk	3,668	7,871	8,739	20,041	275
instead			0/1/15 - //12/1/	1/1/13-10/10/17	1/1/15 10/10/17	Exec. Defendants	Scott Welch	Stephanie i oik	3,000	7,071	0,733	20,041	273
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger	Chris Martin						
	1					Todd Large	Dennis Long						
						Lee Massey	Jennifer Martin						
	1					Robert Morton	Ellie Long						
	1					Cody Peterson	Gloria Spencer						
	1					Lev Rejanovinsky Sayara Rivera	INTEGRITYLINE@CENTURYLINK.CO	1					
						Brian Stading	Julie Von Ruden						
	1					James Stevenson	Kathleen Hardy						
	1					Nathan Tyree	Marilyn Judish						
	1					Nekida Williams	Mary Brewer	Jennifer Martin					
						Ryan Wirth	Melissa Harris	Ellie Long					
						Chris Young	Michael Wagner	Gloria Spencer					
						Vernon Irvin Leah Nicole Hendrix	Rich Martinez Scott Welch	Kathleen Hardy Scott Welch					
"lied"			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13-10/10/17	Lorna Christian	Stephanie Polk	Scott Welch Stephanie Polk	3,529	4,812	3,909	5,469	193
neu	1	1	2/1/13-//12/1/	1/1/13-10/10/1/	11/1/13-10/10/1/	Lorna Cilisuali	Dichigue Lory	Stephalile Folk	3,343	4,012	3,505	3,403	173

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 45 of 102

					Defendants' Response t	to							
			Defendants' Original	Plaintiffs' Proposed Date	Plaintiffs' Proposed Dat	e Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec Defs. Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela							
						Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Kim Frantz							
						Dana Chase Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky							
	("QA" or "Quality Assurance") w/25 ("over	("QA" or "Quality Assurance") w/15 ("over				Sayara Rivera	Julie Von Ruden						
		bill*" or "over charg*" or "over pay" or over-				Brian Stading	Marilyn Judish						
("QA" or "Quality Assurance") w/10 ("over bill*" or "over charg*"	pay or unauthoriz* QFINIT* or Q-FINIT* or					James Stevenson	Rich Martinez						
or "over pay" or over-pay or unauthoriz* QFINIT* or Q-FINIT* or bonus* or incentiv* or (compensa* w/5 (employee* or agent* or		bonus* or incentiv* or (compensa* w/5				Nathan Tyree Nekida Williams	Chris Martin Scott Welch						
rep*)) or (pay* w/5 (employee* or agent* or rep*)) or target or		(employee* or agent* or rep*)) or (pay* w/s (employee* or agent* or rep*)) or target or				Ryan Wirth	INTEGRITYLINE@CENTURYLINK.Co						
quota or threshold or goal)	quota or threshold or goal)	quota or threshold or goal)	3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Chris Young	M	Scott Welch	3,474	11,133	4.764	14,924	295
quota or tirresriold or goar)	quota oi tillesiloid oi goal)	quota oi tillesiloid oi goal)	3/1/13 - //12/1/	1/1/13-10/10/17	1/1/13-10/10/17	Exec. Defendants	IVI	Scott Weith	3,474	11,133	4,704	14,524	253
((strategy OR plan OR policy OR approach OR tactic) W/10						Kathy Flynn							
(broadband OR BB OR HSI OR "high speed internet" OR "high-						Kathy Victory							
speed internet" OR "highspeed internet" OR television OR bundl*	*					Brian Stading							
OR "add-on" or "addon" OR (add w/3 fee))			10/1/13 - 4/1/15			Linda Olsen			10,391	19,339			346
"annual report" OR "press statement" OR conference OR													
"investor call" OR "analyst call" w/25 ((customer w/3 (first OR													
focus OR care OR needs OR experience OR demand)) OR bundl*													
OR ARPU OR "revenue per unit" OR "additional fees" OR													
"revenue stability" OR "discount initiative" OR "price increase"													
OR "select increase")			1/1/13 - 7/12/17			Exec. Defendants			2,601	4,496			115
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock Susan McKown							
						Tony Davis							
						Kristina Waugh							
("AT&T" w/25 (FTC or "Federal Trade Commission"))			10/7/14 - 12/7/14			Mark Molzen			75	80			140
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			İ			Jantzen Hughes	Dennis Long						
			1			Kevin Ollin	INTEGRITYLINE@CENTURYLINK.C						
			İ			Dana Chase	М						
			1			Brian Stading	Jennifer Martin						
			İ			Lee Massey	Julie Von Ruden	1	1]		
			1			Lev Rejanovinsky	Kathleen Hardy						
			İ			Chris Young	Marilyn Judish	1	1]		
//			1			Gloria Spencer	Mary Brewer						
("average revenue per user" OR "ARPU") W/25 (analy* OR track* OR assess* OR report* OR review* OR monitor* OR determin*			İ			Kathy Flynn Linda Olsen	Michael Wagner Rich Martinez	1]		
OR compris* OR calculat*)			3/1/13 - 7/12/17			Kathy Victory	Scott Welch	Scott Welch	4,957	10,205			137
on compris on calculat)			3/1/13-//1/1/		1	Heidi Heiser		Scott Weitii	4,337	10,203			13/
			İ			Heidi Heiser Denise Medina	Dennis Long INTEGRITYLINE@CENTURYLINK.C						
			1			Faith Barela	M	1					
			İ			Felisa Bullock	Jennifer Martin	1]		
			1			Kathy Flynn	Julie Von Ruden						
			İ			Michelle Martin	Kathleen Hardy						
			1			Kevin Grewe	Marilyn Judish						
			İ			Mark Moltzen	Mary Brewer	1]		
			İ			Annette Sligar	Michael Wagner	Jennifer Martin					
			İ			Scott Treizse	Rich Martinez	Kathleen Hardy]		
slam*			8/1/15 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Kim Frantz	Scott Welch	Scott Welch	3,460	6,578	8,843	18,139	285

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 46 of 102

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Part				1/1/13 - 8/30/17	1/1/13-10/10/17	1/1/13-10/10/17				3.288	5.732	3.935	7.281	48
14 15 15 15 15 15 15 15	,			, , , ,	, , , . ,	1,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Kathy Flynn			,		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,	
Description Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and your representation Processor and														
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CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 47 of 102

					Defendant Demonstra								
			Defendantal Original	Plaintiffs' Proposed Date	Defendants' Response	te Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
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						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger	Chris Martin						
						Todd Large	Dennis Long						
						Lee Massey	Jennifer Martin						
						Robert Morton	Ellie Long						
						Cody Peterson	Gloria Spencer						
						Lev Rejanovinsky	INTEGRITYLINE@CENTURYLINK.CO						
						Sayara Rivera	М						
						Brian Stading	Julie Von Ruden						
						James Stevenson	Kathleen Hardy						
						Nathan Tyree	Marilyn Judish						
						Nekida Williams	Mary Brewer	Jennifer Martin					
						Ryan Wirth	Melissa Harris	Ellie Long					
						Chris Young	Michael Wagner	Gloria Spencer					
						Vernon Irvin	Rich Martinez	Kathleen Hardy					
						Leah Nicole Hendrix	Scott Welch	Scott Welch					
lying			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian	Stephanie Polk Chris Martin	Stephanie Polk	2,964	4,488	3,216	5,318	194
							Dennis Long						
							Jennifer Martin						
						Exec Defs.	Ellie Long						
						Heidi Heiser	Gloria Spencer						
						Denise Medina	INTEGRITYLINE@CENTURYLINK.CO						
						Faith Barela	M	1					
						Felisa Bullock	Julie Von Ruden						
						Kathy Flynn	Kathleen Hardy						
						Michelle Martin	Marilyn Judish	Jennifer Martin					
						Kevin Grewe	Mary Brewer	Ellie Long					
						Mark Moltzen	Melissa Harris	Gloria Spencer					
						Annette Sligar	Michael Wagner	Kathleen Hardy					
						Scott Treizse	Rich Martinez	Scott Welch					
misrep*			8/1/15 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Kim Frantz	Scott Welch	Stephanie Polk	2,910	6,376	8,143	19,173	278
						Kathy Flynn		1					
						Linda Olsen					1		
						Kathy Victory	Chris Martin				1		
						Faith Barela	INTEGRITYLINE@CENTURYLINK.CO				1		
						Eleanor Long	M	1		[1		
						Michelle Martin	Jennifer Martin	1		[1		
((adjust* w/5 (pric* or bill*)) OR ((custom* or pric* or bill*) w/5						Annette Sligar	Julie Von Ruden				1		
credit*) OR ((custom* or pric* or bill*) w/5 compen*) waiv* OR						Scott Trezise	Marilyn Judish				1		
rebat* OR refund* OR "pay* back") w/5 (limit* OR quota* OR						Kim Frantz	Rich Martinez	Jennifer Martin		[1		
max* OR lower* OR restrict*)			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Maxine Moreau	Scott Welch	Scott Welch	2,883	6,283	3,116	6,748	127
mon on lower of restrict /	1	1	19/2/19 - 1/14/11	14/4/43-10/10/17	14/4/13/10/10/17	INDAME MOTERU	Deore Welcii	DOOR MEIGH	2,003	0,203	3,110	0,770	14/

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 48 of 102

					Defendants' Response t								
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Defendants' Original Proposed Date Range		_	Defendants' Original Proposed Custodians	Plaintiffs' Proposed Additional Custodians	Defendants' Response to Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
Original Term	Plaintuits Proposed Term	Detendants Response to Proposed Term	Proposed Date Range	Kange	Range	Exec. Defendants	Custodians	Proposed Additional Custodians	Original Hits	Original Hits With Families	New Hits	New Hits with ramilles	Original Sort Order
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky							
	1		1			Sayara Rivera Brian Stading							
						James Stevenson	Chris Martin						
						Nathan Tyree	INTEGRITYLINE@CENTURYLINK.CO						
						Nekida Williams	м						
						Ryan Wirth	Jennifer Martin						
((adjust* w/5 (pric* or bill*)) OR ((custom* or pric* or bill*) w/5						Chris Young Vernon Irvin	Julie Von Ruden Marilyn Judish						
credit*) OR ((custom* or pric* or bill*) w/5 compen*) waiv* OR rebat* OR refund* OR "pay* back") w/5 (limit* OR quota* OR						Leah Nicole Hendrix	Rich Martinez	Jennifer Martin					
max* OR lower* OR restrict*)			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian	Scott Welch	Scott Welch	2,808	5,997	3,062	6,564	219
							Chris Martin						
							Dennis Long Jennifer Martin						
						Exec Defs.	Ellie Long						
						Heidi Heiser	Gloria Spencer						
						Denise Medina	INTEGRITYLINE@CENTURYLINK.CO						
						Faith Barela	M						
						Felisa Bullock	Julie Von Ruden						
						Kathy Flynn Michelle Martin	Kathleen Hardy Marilyn Judish	Jennifer Martin					
						Kevin Grewe	Mary Brewer	Ellie Long					
						Mark Moltzen	Melissa Harris	Gloria Spencer					
						Annette Sligar	Michael Wagner	Kathleen Hardy					
decep*			8/1/15 - 7/12/17	1/1/12 10/10/17	1/1/13-10/10/17	Scott Treizse Kim Frantz	Rich Martinez Scott Welch	Scott Welch Stephanie Polk	2,782	3,520	5,548	9,505	293
decep.			0/1/13 - //12/1/	1/1/13-10/10/17	1/1/13-10/10/17	KIIII FI diitz	Chris Martin	Stephanie Polk	2,762	3,520	3,348	9,505	293
							Dennis Long						
						Exec Defs.	INTEGRITYLINE@CENTURYLINK.CO						
						Heidi Heiser	M						
						Denise Medina Faith Barela	Jennifer Martin Julie Von Ruden						
						Felisa Bullock	Kathleen Hardy						
						Kathy Flynn	Ellie Long						
						Michelle Martin	Marilyn Judish	Jennifer Martin					
						Kevin Grewe	Mary Brewer	Kathleen Hardy					
						Mark Moltzen Annette Sligar	Michael Wagner Stephanie Polk	Ellie Long Stephanie Polk					
						Scott Treizse	Rich Martinez	Scott Welch					
unwant*			8/1/15 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Kim Frantz	Scott Welch	Gloria Spencer	2,749	4,240	5,785	9,755	288
(AT&T OR COMCAST OR "Time Warner" OR Altice OR Verizon OR			1										7
Charter OR "Cable One" OR Cox OR "Consolidated	1		1										
Communications" OR Frontier OR TDS OR Mediacom OR	1		1										
Windstream OR Stealth) w/25 ((add* w/5 fee*) OR attrit* OR	1		1/1/12 7/22/27			Cues Defendent:			F F47	10.533			110
ARPU OR "average revenue per" OR (delta w/5 fee*))			1/1/13 - 7/12/17			Exec. Defendants Exec. Defendants			5,517	10,523			116
						Kathy Flynn							
(bundl* OR (credit* w/5 tighten*)) AND (pivot* or (("initiate" or						Kathy Victory							
"initiating" or "initiated" or "new" or chang*) w/5 (strateg* or "plan" or "initiative"))			3/1/13 - 7/12/17			Scott Trezise Linda Olsen			12,036	27,207			348
poor or announce #	1	I.	-,-,10 ,,12,1,	ı			1	1	12,000	27,207	I		5-10

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 49 of 102

			Defendants' Original	Plaintiffs' Proposed Date	Defendants' Response to	Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
							Chris Martin		<u> </u>	9			
							Dennis Long						
							INTEGRITYLINE@CENTURYLINK.CO	P					
						Exec Defs.	M						
						Heidi Heiser	Jennifer Martin Julie Von Ruden						
						Denise Medina Faith Barela	Kathleen Hardy						
						Felisa Bullock	Ellie Long						
						Kathy Flynn	Marilyn Judish						
						Michelle Martin	Mary Brewer	Jennifer Martin					
						Kevin Grewe	Melissa Harris	Kathleen Hardy					
						Mark Moltzen	Michael Wagner	Ellie Long					
						Annette Sligar	Stephanie Polk	Stephanie Polk					
						Scott Treizse	Rich Martinez	Scott Welch					
undisclos*			8/1/15 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Kim Frantz	Scott Welch	Gloria Spencer	2,657	3,377	4,993	7,456	287
							Chris Martin Dennis Long						
						1	Ellie Long						
							Gloria Spencer						
							INTEGRITYLINE@CENTURYLINK.CO						
							М						
						Exec. Defendants	Jennifer Martin						
						Kathy Flynn	Julie Von Ruden						
						Linda Olsen	Kathleen Hardy	Ellie Long					
						Kathy Victory	Marilyn Judish	Gloria Spencer					
						Jantzen Hughes	Mary Brewer	Jennifer Martin					
						Kevin Ollin	Melissa Harris	Kathleen Hardy					
						Tony Davis Kristina Waugh	Michael Wagner Rich Martinez	Mary Brewer Scott Welch					
overcharg*			1/1/13 - 8/30/17	1/1/12 10/10/17	1/1/13-10/10/17	Mark Molzen	Scott Welch	Stephanie Polk	2,614	4,786	2,838	5,387	33
overcharg			1/1/13 - 8/30/17	1/1/13-10/10/17	1/1/13-10/10/17	Exec. Defendants	Scott Weich	Stephanie Folk	2,014	4,780	2,030	3,367	33
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton	Chris Martin						
						Kevin Grewe	Dennis Long						
						Rosalind Hartmann	Ellie Long						
						Leigh Hyslop	Gloria Spencer						
						Karen Kroeger	INTEGRITYLINE@CENTURYLINK.CO	7					
						Todd Large Lee Massey	M Jennifer Martin						
						Robert Morton	Julie Von Ruden						
						Cody Peterson	Kathleen Hardy						
						Lev Rejanovinsky	Marilyn Judish	Ellie Long					
						Sayara Rivera	Mary Brewer	Gloria Spencer					
						Brian Stading	Melissa Harris	Jennifer Martin					
						James Stevenson	Michael Wagner	Kathleen Hardy					
		1				Nathan Tyree	Rich Martinez	Mary Brewer]		
						Nekida Williams	Scott Welch	Scott Welch	_				
overcharg*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Ryan Wirth	Stephanie Polk	Stephanie Polk	2,614	4,786	4,255	9,517	157

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 50 of 102

					ı			•					
					Defendants' Response to								
			Defendants' Original	Plaintiffs' Proposed Date		Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
	İ	·				Exec. Defendants		1		· ·			
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger	Chris Martin						
						Todd Large	Dennis Long						
						Lee Massey	Ellie Long						
						Robert Morton	Gloria Spencer						
						Cody Peterson	INTEGRITYLINE@CENTURYLINK.CO						
						Lev Rejanovinsky	М						
						Sayara Rivera	Jennifer Martin						
						Brian Stading	Julie Von Ruden						
						James Stevenson	Kathleen Hardy						
						Nathan Tyree	Marilyn Judish	Ellie Long					
						Nekida Williams	Mary Brewer	Gloria Spencer					
						Ryan Wirth	Melissa Harris	Jennifer Martin					
						Chris Young	Michael Wagner	Kathleen Hardy					
						Vernon Irvin	Rich Martinez	Mary Brewer					
						Leah Nicole Hendrix	Scott Welch	Scott Welch					
overcharg*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian	Stephanie Polk	Stephanie Polk	2,605	4,700	3,047	5,795	204
						Exec Defs. Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela							
						Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky	Julie Von Ruden						
						Sayara Rivera	Marilyn Judish						
						Brian Stading	Rich Martinez						
						James Stevenson	Chris Martin						
						Nathan Tyree	Scott Welch						
(call w/5 (record* OR monitor*)) w/25 (train* or coach* or						Nekida Williams	Tarry Shuell						
facilitator or destroy* or instruct* or educat* or destruct* or						Ryan Wirth	INTEGRITYLINE@CENTURYLINK.CO	Scott Welch					
delet* or preserv* or eras* or "throw out" or retain*)			3/1/13 - 7/12/17			Chris Young	М	Tarry Shuell	2,008	6.349			320
and a process of cras of anomous of retain)	1	I.	1-,-,10 //12/1/		10		1	, chack	2,000	0,545			520

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 51 of 102

					Defendants' Response	to							
			Defendants' Original	Plaintiffs' Proposed Date	Plaintiffs' Proposed Dat	te Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians Exec Defs.	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson Lev Rejanovinsky							
						Sayara Rivera							
						Brian Stading							
						James Stevenson	Julie Von Ruden						
("call record*" OR "call monitor*" OR Q-FINITY OR QFINIT* OR						Nathan Tyree	Marilyn Judish						
OQM OR "order quality management") w/25 (compliance or						Nekida Williams	Rich Martinez						
comply or complies or "over bill*" or "over charg*" or "over pay"						Ryan Wirth	Chris Martin						
or over-pay or unauthoriz*) (monthly w/3 (call* or meet*)) OR "month-end" OR "end of			3/1/13 - 7/12/17	1/1/13-7/12/17	1/1/13-7/12/17	Chris Young	Scott Welch	Scott Welch	2,595	10,869	2,734	11,266	322
month" OR "roundtable" OR "round table" OR "focus group" OR						Linda Olsen							
huddle* OR roundup OR "round up"			3/1/13 - 7/12/17	1/1/13-7/12/17	1/1/13-7/12/17	Gloria Spencer			2,531	4,446	3,070	5,398	329
							Chris Martin						
							Dennis Long Jennifer Martin						
							Ellie Long						
							Gloria Spencer						
							INTEGRITYLINE@CENTURYLINK.C						
						Exec. Defendants	М						
						Kathy Flynn	Julie Von Ruden						
						Linda Olsen Kathy Victory	Kathleen Hardy Marilyn Judish	Jennifer Martin					
						Jantzen Hughes	Mary Brewer	Ellie Long					
						Kevin Ollin	Melissa Harris	Gloria Spencer					
						Tony Davis	Michael Wagner	Kathleen Hardy					
						Kristina Waugh	Rich Martinez	Scott Welch					
lying			1/1/13 - 8/30/17	1/1/13-10/10/17	1/1/13-10/10/17	Mark Molzen Exec. Defendants	Scott Welch	Stephanie Polk	2,470	4,075	2,791	4,528	23
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton	Chris Martin						
						Kevin Grewe Rosalind Hartmann	Dennis Long Jennifer Martin						
						Leigh Hyslop	Ellie Long						
						Karen Kroeger	Gloria Spencer						
						Todd Large	INTEGRITYLINE@CENTURYLINK.C						
						Lee Massey	M						
						Robert Morton	Julie Von Ruden						
						Cody Peterson Lev Rejanovinsky	Kathleen Hardy Marilyn Judish						
						Sayara Rivera	Mary Brewer	Jennifer Martin					
						Brian Stading	Melissa Harris	Ellie Long					
						James Stevenson	Michael Wagner	Gloria Spencer					
						Nathan Tyree	Rich Martinez	Kathleen Hardy					
hing			3/1/13 - 7/12/17	1/1/12 10/10/17	1/1/13-10/10/17	Nekida Williams Ryan Wirth	Scott Welch Stephanie Polk	Scott Welch Stephanie Polk	2,470	4,075	3,469	9,026	147
iying	1	1	3/1/13-1/12/17	1/1/13-10/10/1/	1/1/10-10/10/1/	Inyan witti	otephanie ruik	Stephanie Folk	2,4/0	4,0/0	3,409	5,020	14/

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 52 of 102

					Defendants' Response t	0							
			Defendants' Original	Plaintiffs' Proposed Date		e Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec. Defendants							
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger	Chris Martin						
						Todd Large	Dennis Long						
						Lee Massey	Ellie Long						
						Robert Morton	Gloria Spencer						
						Cody Peterson	INTEGRITYLINE@CENTURYLINK.CO						
						Lev Rejanovinsky	М						
						Sayara Rivera	Jennifer Martin						
						Brian Stading	Julie Von Ruden						
						James Stevenson	Kathleen Hardy						
						Nathan Tyree	Marilyn Judish	Ellie Long					
						Nekida Williams	Mary Brewer	Gloria Spencer					
						Ryan Wirth	Melissa Harris	Jennifer Martin					
						Chris Young	Michael Wagner	Kathleen Hardy					
						Vernon Irvin Leah Nicole Hendrix	Rich Martinez Scott Welch	Mary Brewer Scott Welch					
misquot*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian	Stephanie Polk	Stephanie Polk	2,422	4.354	2,755	5,558	198
misquot ·			3/1/13 - //12/1/	1/1/13-10/10/17	1/1/13-10/10/17	Maxine Moreau	Stephanie Polk	Stephanie Polk	2,422	4,334	2,/55	3,338	198
						Jantzen Hughes							
						Kevin Ollin							
						Dana Chase							
						Brian Stading							
						Lee Massey							
						Lev Rejanovinsky							
						Chris Young	Julie Von Ruden						
						Gloria Spencer	Chris Martin						
						Kathy Flynn	Scott Welch						
						Linda Olsen	INTEGRITYLINE@CENTURYLINK.CO						
revenue w/5 protect*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Kathy Victory	М	Scott Welch	2,256	5,016	2,550	5,859	132
						Maxine Moreau							
						Jantzen Hughes							
						Kevin Ollin							
						Dana Chase							
						Brian Stading							
						Lee Massey							
						Lev Rejanovinsky							
						Chris Young	Julie Von Ruden						
						Gloria Spencer	Chris Martin Scott Welch						
						Kathy Flynn	Scott Weich INTEGRITYLINE@CENTURYLINK.CO						
rotantian w/E rata			3/1/13 - 7/12/17	1/1/12 10/10/17	1/1/13-10/10/17	Linda Olsen Kathy Victory	INTEGRITYLINE@CENTURYLINK.CO	Scott Welch	2,234	4,921	2,802	6,253	131
retention w/5 rate	Ĺ	1	3/1/13 - //12/1/	1/1/13-10/10/1/	1/1/13-10/10/1/	RALITY VICTORY	INI	SCOLL WEIGH	2,234	4,921	2,802	6,253	151

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 53 of 102

					Defendants' Response to								
			Defendants' Original	Plaintiffs' Proposed Date	Plaintiffs' Proposed Date	Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term		Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
	·	i i				Exec Defs.				_			
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela							
						Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe Rosalind Hartmann							
			1			Leigh Hyslop Karen Kroeger	1						
			1			Karen Kroeger Todd Large	1						
						Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky							
						Sayara Rivera	Julie Von Ruden						
						Brian Stading	Marilyn Judish						
(consumer OR residential OR "small business" OR "small and						James Stevenson	Rich Martinez						
medium business" OR SMB) and sales and ((employee or agent or						Nathan Tyree	Chris Martin						
repr*) w/10 disciplin* or punis* or "corrective action" or							Scott Welch						
reprimand or grievance or terminat* or warn* or fire* or demot*						Ryan Wirth	INTEGRITYLINE@CENTURYLINK.CO						
or suspen* or "write up" or "written up" or "integrity group")			3/1/13 - 7/12/17			Chris Young	М	Scott Welch	16,890	42,727			312
						Exec Defs.							
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela							
						Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe Rosalind Hartmann							
			1			Leigh Hyslop Karen Kroeger	1						
			1			Karen Kroeger Todd Large	1						
			I			Lee Massey	1						
			1			Robert Morton	1						
			1			Cody Peterson	1						
			1			Lev Rejanovinsky	1						
			1			Sayara Rivera	1						
			I			Brian Stading	1						
			1			James Stevenson	Julie Von Ruden						
			1			Nathan Tyree	Marilyn Judish						
(consumer OR residential OR "small business" OR "small and			1			Nekida Williams	Rich Martinez						
medium business" OR SMB) and sales and ((employee or agent or			1			Ryan Wirth	Chris Martin						
repr*) w/10 perf*)													

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 54 of 102

					Defendants' Response to								
			Defendants' Original	Plaintiffs' Proposed Date	Plaintiffs' Proposed Date	Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
•	·	·				Exec Defs.							
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau Faith Barela							
						Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky	Julie Von Ruden						
						Sayara Rivera	Marilyn Judish						
						Brian Stading	Rich Martinez						
						James Stevenson	Chris Martin						
						Nathan Tyree	Scott Welch						
(consumer OR residential OR "small business" OR "small and						Nekida Williams	Tarry Shuell						
medium business" OR SMB) and sales and ((employee or agent or	r					Ryan Wirth	INTEGRITYLINE@CENTURYLINK.CO						
repr*) w/10 train*)			3/1/13 - 7/12/17			Chris Young Exec Defs.	M	Tarry Shuell	9,541	24,625			313
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela							
						Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Dana Chase Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson	Julie Von Ruden						
						Lev Rejanovinsky	Tarry Shuell						
(CPlus OR "c+" OR CRIS OR EINSTEIN OR IREP OR KPI OR "key						Sayara Rivera	Melissa Harris						
performance indicator" OR ORKO OR "order quality management" OR "order accuracy report" OR OQM OR OSCAR						Brian Stading James Stevenson	Marilyn Judish Rich Martinez						
OR PATS OR PEGA OR QBAT OR QFINIT* OR Q-FINIT* OR ROMS						Nathan Tyree	Chris Martinez	1]		
OR RSOE OR Salesforce OR SIMON) w/5 (train* or guide* or						Nekida Williams	Scott Welch						
manual* or policy* or procedure* or script* or bulletin or huddle						Ryan Wirth	INTEGRITYLINE@CENTURYLINK.CO	Tarry Shuell					
or coach*)			3/1/13 - 7/12/17			Chris Young	M	Scott Welch	26,810	54,413			327
(crain Ok decer Ok decep Ok denada Ok nada Ok ghoston			1			ĺ			-,	.,.			
OR "ghost bill" OR "lied" OR lying OR miscond* OR misled OR mislead* OR misquot* OR mis-quot* OR misrep* OR overbill* OR	,												
"over bill*" OR overcharg* OR "over charg*" OR "over-charg*"	`												
OR overpa* OR "over pay" OR over-pay OR slam* OR unapprov*						Clay Bailey							
OR unauthoriz* OR undisclos* OR unwant* OR upsell*) AND						Jim Schmidt							
(adams OR "EA")			4/1/14 - 6/10/14			Brian Stading		1	168	317]		1

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 55 of 102

						•							
					Defendants' Response to								
			Defendants' Original	Plaintiffs' Proposed Date	Plaintiffs' Proposed Date	Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
			J.			Exec. Defendants							0
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky	Dennis Long						
						Sayara Rivera	Julie Von Ruden						
						Brian Stading	Melissa Harris						
						James Stevenson	Mary Brewer						
(custom* or pric* or bill* w/5 compen*) w/5 (goal* OR polic* OR	1					Nathan Tyree	Chris Martin						
procedur* OR process* OR rule* OR target* OR review* OR eval*						Nekida Williams	Scott Welch	Scott Welch					
OR summar* OR anal* OR train* OR coach* OR script* OR eval*)			3/1/13 - 7/12/17			Ryan Wirth	Tarry Shuell	Tarry Shuell	709	1,594			192
						Exec. Defendants							
						Kathy Flynn Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
			1			Lee Massey					1		
			1			Robert Morton	Dennis Long				1		
			1			Cody Peterson	Julie Von Ruden				1		
			İ			Lev Rejanovinsky	Melissa Harris						
			İ			Sayara Rivera	Mary Brewer						
			1			Brian Stading	Chris Martin				1		
(1			James Stevenson	Scott Welch				1		
(custom* or pric* or bill* w/5 credit*) w/5 (goal* OR polic* OR			1			Nathan Tyree Nekida Williams	Tarry Shuell	Coatt Micloh			1		
procedur* OR process* OR rule* OR target* OR review* OR eval* OR summar* OR anal* OR train* OR coach* OR script* OR eval*)			3/1/13 - 7/12/17			Nekida Williams Ryan Wirth	INTEGRITYLINE@CENTURYLINK.CO	Tarry Shuell	2,971	8,294	1		191
OK SUITITIAL : OK anal " OK train" OK coach " OK script " OR eval")		1	3/1/13 - //12/1/	I .	I .	rcyali vvirtn	IVI	rarry shuell	2,971	8,294			191

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 56 of 102

					Defendants' Response								
			Defendants' Original	Plaintiffs' Proposed Date		te Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec. Defendants							
						Kathy Flynn Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger	Chris Martin						
						Todd Large	Dennis Long						
						Lee Massey Robert Morton	Ellie Long Gloria Spencer						
						Cody Peterson	INTEGRITYLINE@CENTURYLINK.CO						
						Lev Rejanovinsky	M						
						Sayara Rivera	Jennifer Martin						
						Brian Stading	Julie Von Ruden						
						James Stevenson	Kathleen Hardy						
						Nathan Tyree	Marilyn Judish	Ellie Long					
						Nekida Williams Ryan Wirth	Mary Brewer Melissa Harris	Gloria Spencer Jennifer Martin					
						Chris Young	Michael Wagner	Kathleen Hardy					
						Vernon Irvin	Rich Martinez	Mary Brewer					
						Leah Nicole Hendrix	Scott Welch	Scott Welch					
overbill*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian	Stephanie Polk	Stephanie Polk	2,224	5,404	2,643	7,026	203
							Chris Martin Dennis Long						
							Jennifer Martin						
						Exec Defs.	Ellie Long						
						Heidi Heiser	Gloria Spencer						
						Denise Medina	INTEGRITYLINE@CENTURYLINK.CO						
						Faith Barela	M						
						Felisa Bullock Kathy Flynn	Julie Von Ruden Kathleen Hardy						
						Michelle Martin	Marilyn Judish	Jennifer Martin					
						Kevin Grewe	Mary Brewer	Ellie Long					
						Mark Moltzen	Melissa Harris	Gloria Spencer					
						Annette Sligar	Michael Wagner	Kathleen Hardy					
						Scott Treizse	Rich Martinez	Scott Welch					
"lied"			8/1/15 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Kim Frantz	Scott Welch Chris Martin	Stephanie Polk	2,175	3,289	4,507	7,875	271
							Dennis Long						
							Ellie Long						
							Gloria Spencer						
							INTEGRITYLINE@CENTURYLINK.CO						
				1			М						
				1		Exec. Defendants	Jennifer Martin						
						Kathy Flynn Linda Olsen	Julie Von Ruden Kathleen Hardy	Ellie Long					
						Kathy Victory	Marilyn Judish	Gloria Spencer					
				ĺ		Jantzen Hughes	Mary Brewer	Jennifer Martin]		
				ĺ		Kevin Ollin	Melissa Harris	Kathleen Hardy]		
						Tony Davis	Michael Wagner	Mary Brewer					
						Kristina Waugh	Rich Martinez	Scott Welch					
overbill*			1/1/13 - 8/30/17	1/1/13-10/10/17	1/1/13-10/10/17	Mark Molzen	Scott Welch	Stephanie Polk	2,175	5,884	2,511	6,727	32

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 57 of 102

					D. f d d. D								
			Defendant of other	pl-t-riff-l p d p-t-	Defendants' Response t		Districtiffed December of Additional	D. f d t. D					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Plaintiffs' Proposed Date	Range	e Defendants' Original Proposed Custodians	Plaintiffs' Proposed Additional Custodians	Defendants' Response to Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
Original Term	Plaintills Proposed Term	Defendants Response to Proposed Term	Proposed Date Range	Kange	Range	Exec. Defendants	Custodians	Proposed Additional Custodians	Original filts	Original Hits With Families	New nits	New Hits with Families	Original Sort Order
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton	Chris Martin						
						Kevin Grewe	Dennis Long						
						Rosalind Hartmann	Ellie Long						
						Leigh Hyslop	Gloria Spencer						
						Karen Kroeger	INTEGRITYLINE@CENTURYLINK.CO						
						Todd Large	М						
						Lee Massey	Jennifer Martin						
						Robert Morton	Julie Von Ruden						
						Cody Peterson	Kathleen Hardy						
						Lev Rejanovinsky	Marilyn Judish	Ellie Long					
						Sayara Rivera	Mary Brewer	Gloria Spencer					
						Brian Stading	Melissa Harris	Jennifer Martin					
						James Stevenson	Michael Wagner	Kathleen Hardy					
						Nathan Tyree	Rich Martinez	Mary Brewer					
						Nekida Williams	Scott Welch	Scott Welch					
overbill*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Ryan Wirth	Stephanie Polk	Stephanie Polk	2,175	5,884	3,486	10,291	156
						Exec. Defendants Maxine Moreau							
						Kathy Victory							
						Kathy Flynn							
						Linda Olsen							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky							
						Sayara Rivera							
						Brian Stading							
		1				James Stevenson		1					
						Nathan Tyree							
						Nekida Williams							
						Ryan Wirth	Julie Von Ruden						
						Chris Young	Chris Martin						
						Vernon Irvin	Scott Welch						
						Kristina Waugh	INTEGRITYLINE@CENTURYLINK.CO						
		L				Tony Davis	M	L					
("attorney* general*" or "AG" or heiser or hh or "FCC") w/10		("attorney* general*" or "AG" or heiser or hh		4 /4 /4 C 4 O /4 O /4 7	4 /4 /4 C 4 O /4 O /4 7	Mark Molzen	Michael Wagner	Scott Welch	2.020	2 222	2 252	5.224	252
(settl* or agree* or lawsuit)	or "FCC") w/25 (settl* or agree* or lawsuit)	or "FCC") w/15 (settl* or agree* or lawsuit)	1/1/16 - 7/12/17	1/1/16-10/10/17	1/1/16-10/10/17	Kevin Ollin	Kathleen Hardy	Kathleen Hardy	2,038	3,223	3,253	5,231	252

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 58 of 102

					Defendants' Response to								
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Defendants' Original Proposed Date Range	Plaintiffs' Proposed Date	Plaintiffs' Proposed Date Range	Defendants' Original Proposed Custodians	Plaintiffs' Proposed Additional Custodians	Defendants' Response to Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
ongmariem	riamens rroposed remi	perchanto response to resposed remi	r roposcu pute nunge	nunge	nunge	Exec. Defendants	custouidiis	r roposcu riautional custoulans	Ong.ii.di Tito	Original files with families	item iiits	New Titles With Families	ongmar sort oraci
						Kathy Flynn							
						Linda Olsen Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey Robert Morton	Dennis Long Jennifer Martin						
						Cody Peterson	Marilyn Judish						
						Lev Rejanovinsky	Chris Martin						
	1					Sayara Rivera	Christopher Parker						
						Brian Stading	Julie Von Ruden						
						James Stevenson Nathan Tyree	Mary Brewer Melissa Harris						
						Nekida Williams	Rich Martinez	Jennifer Martin					
"broadband cost recovery"			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Ryan Wirth	Scott Welch	Scott Welch	1,844	3,816	3,632	6,248	176
						Exec. Defendants							
						Kathy Flynn Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop Karen Kroeger	Chris Martin						
						Todd Large	Dennis Long						
						Lee Massey	Jennifer Martin						
						Robert Morton	Ellie Long						
						Cody Peterson Lev Rejanovinsky	Gloria Spencer INTEGRITYLINE@CENTURYLINK.CO						
						Sayara Rivera	M						
						Brian Stading	Julie Von Ruden						
						James Stevenson	Kathleen Hardy						
						Nathan Tyree	Marilyn Judish						
	1					Nekida Williams Ryan Wirth	Mary Brewer Melissa Harris	Jennifer Martin Ellie Long					
	1					Ryan Wirth Chris Young	Melissa Harris Michael Wagner	Ellie Long Gloria Spencer					
	1					Vernon Irvin	Rich Martinez	Kathleen Hardy					
	1					Leah Nicole Hendrix	Scott Welch	Scott Welch					
decei* (Comply* OR compliance*) w/30 (overpa* OR "over pay" OR over-	1	1	3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian	Stephanie Polk	Stephanie Polk	1,841	2,902	1,963	3,181	214
pay OR slam* OR unapprov* OR unauthoriz* OR undisclos* OR													
unwant* OR upsell*)			1/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	David Cole			1,807	2,578	2,354	3,615	119
							Chris Martin						
							Dennis Long Ellie Long						
	1						Gloria Spencer						
	1						INTEGRITYLINE@CENTURYLINK.CO						
	1						M						
	1		1		1	Exec. Defendants	Jennifer Martin Julie Von Ruden			ĺ			
	1		1		1	Kathy Flynn Linda Olsen	Julie Von Ruden Kathleen Hardy	Ellie Long		ĺ			
						Kathy Victory	Marilyn Judish	Gloria Spencer					
						Jantzen Hughes	Mary Brewer	Jennifer Martin					
						Kevin Ollin	Melissa Harris	Kathleen Hardy					
	1					Tony Davis	Michael Wagner	Mary Brewer					
misquot*	1		1/1/13 - 8/30/17	1/1/13-10/10/17	1/1/13-10/10/17	Kristina Waugh Mark Molzen	Rich Martinez Scott Welch	Scott Welch Stephanie Polk	1,774	3,586	2,072	4,330	27
maquot	ı	1	1,1/10 - 0/30/1/	2/1/10/10/1/	2/ 1/ 13-10/ 10/ 1/	THO K MOLECTI	Scott Weith	ocephanic i oik	1,//4	3,300	2,012	T,530	٤/

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 59 of 102

					0.6								
			Defendantal Original	Districtiffel Deserved Date	Defendants' Response to	Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendantal Bassansa ta					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Plaintims Proposed Date	Range	Custodians Original Proposed	Custodians	Defendants' Response to Proposed Additional Custodians	Original Illian	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
Original Term	Plaintills Proposed Term	Defendants Response to Proposed Term	Proposed Date Range	Kange	Kange	Exec. Defendants	custodians	Proposed Additional Custodians	Original filts	Original Hits With Families	New mits	New Hits with Families	Original Soft Order
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton	Chris Martin						
						Kevin Grewe	Dennis Long						
						Rosalind Hartmann	Ellie Long						
						Leigh Hyslop	Gloria Spencer						
						Karen Kroeger	INTEGRITYLINE@CENTURYLINK.CO						
						Todd Large	M						
						Lee Massey	Jennifer Martin						
						Robert Morton	Julie Von Ruden						
						Cody Peterson	Kathleen Hardy						
						Lev Rejanovinsky	Marilyn Judish	Ellie Long					
						Sayara Rivera	Mary Brewer	Gloria Spencer					
						Brian Stading	Melissa Harris	Jennifer Martin					
						James Stevenson	Michael Wagner	Kathleen Hardy					
						Nathan Tyree	Rich Martinez	Mary Brewer					
						Nekida Williams	Scott Welch	Scott Welch					
misquot*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Rvan Wirth	Stephanie Polk	Stephanie Polk	1.774	3.586	4.797	10.472	151
					, , ,	Exec. Defendants			, i	.,	,	•	
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger			1				
						Todd Large			1				
						Lee Massey			1				
						Robert Morton			1				
						Cody Peterson			1				
						Lev Rejanovinsky			1				
						Sayara Rivera			1				
						Brian Stading			I				
						James Stevenson			1				
						Nathan Tyree			1				
(justif* or reason* or rationale or purpose) w/25 ("fine print" or						Nekida Williams	Jennifer Martin		I				
"terms and conditions" or "access recovery charge" or "all in						Ryan Wirth	Julie Von Ruden		1				
price" or "all-in-price" or "extended area service charge" or						Chris Young	Chris Martin		1				
"federal access charge" or "fixed rate" or "non-telecom service						Vernon Irvin	Scott Welch		1				
surcharge" or "price for life" or "non telecom service surcharge"		1		1		Leah Nicole Hendrix	INTEGRITYLINE@CENTURYLINK.CO						
or "price protect*")			3/1/13 - 7/12/17			Lorna Christian		Scott Welch	11,661	24,196			234

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 60 of 102

						1							
					Defendants' Response to								
			Defendants' Original	Plaintiffs' Proposed Date	Plaintiffs' Proposed Date	Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec. Defendants							
						Kathy Flynn Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky							
						Sayara Rivera							
						Brian Stading							
						James Stevenson Nathan Tyree							
						Nekida Williams							
						Ryan Wirth							
						Chris Young	Jennifer Martin						
						Vernon Irvin	Julie Von Ruden						
(justif* or reason* or rationale or purpose) w/5 (pric* or "fee" or						Leah Nicole Hendrix	Chris Martin	Jennifer Martin					
"fees" or offer*) (KGW OR news OR Montemayor) AND ("back alley tactics" OR			3/1/13 - 7/12/17			Lorna Christian Exec. Defendants	Scott Welch	Scott Welch	16,388	33,481			233
"complaints spike as service expands" OR "best possible service"						Kristina Waugh							
OR "take any complaint seriously" OR "follow routine billing						Tony Davis							
process")			1/1/16 - 7/12/17			Mark Molzen			101	151			245
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Jantzen Hughes							
						Kevin Ollin							
						Tony Davis							
						Kristina Waugh							
(lori w/2 swanson)			1/1/13 - 8/30/17			Mark Molzen Exec. Defendants	+		67	87			50
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau Eric Adams							
						Jim Schmidt							
						Heidi Heiser]		
						Denise Medina							
						Dana Chase							
						Robert Eaton]		
						Kevin Grewe							
						Rosalind Hartmann]		
						Leigh Hyslop							
						Karen Kroeger]		
						Todd Large Lee Massey	Dennis Long						
						Robert Morton	Jennifer Martin]		
						Cody Peterson	Marilyn Judish]		
						Lev Rejanovinsky	Chris Martin						
						Sayara Rivera	Christopher Parker]		
						Brian Stading	Julie Von Ruden						
						James Stevenson	Mary Brewer]		
						Nathan Tyree	Melissa Harris	[
					. /. /	Nekida Williams	Rich Martinez	Jennifer Martin					
"internet cost recovery"	1		3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Ryan Wirth	Scott Welch	Scott Welch	1,700	3,179	1,993	5,290	180

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 61 of 102

			Defendantal Octobrol	platatiffel passacial pass	Defendants' Response to	0.6	Districted Down and Additional	Defendant Brown					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Defendants' Original Proposed Custodians	Plaintiffs' Proposed Additional Custodians	Defendants' Response to Proposed Additional Custodians	Onininal Illian	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
Original Term	Plaintills Proposed Term	Defendants Response to Proposed Term	Proposed Date Range	Kange	Kange	Custodians	Chris Martin	Proposed Additional Custodians	Original Hits	Original Hits With Families	New Hits	New Hits with Families	Original Sort Order
							Dennis Long						
							Jennifer Martin						
						Exec Defs.	Ellie Long						
						Heidi Heiser	Gloria Spencer						
						Denise Medina	INTEGRITYLINE@CENTURYLINK.CO	0					
						Faith Barela	M						
						Felisa Bullock	Julie Von Ruden						
						Kathy Flynn	Kathleen Hardy						
						Michelle Martin	Marilyn Judish	Jennifer Martin					
						Kevin Grewe	Mary Brewer	Ellie Long					
						Mark Moltzen	Melissa Harris	Gloria Spencer					
						Annette Sligar	Michael Wagner	Kathleen Hardy					
						Scott Treizse	Rich Martinez	Scott Welch					
lying			8/1/15 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Kim Frantz	Scott Welch	Stephanie Polk	1,692	2,721	3,891	6,987	272
						Heidi Heiser							
						Denise Medina							
						Faith Barela							
						Felisa Bullock							
						Kathy Flynn							
						Michelle Martin							
						Kevin Grewe							
(Heiser OR Heidi OR HH) w/50 (cram* OR decei* OR decep* OR						Mark Moltzen							
defraud* OR fraud* OR integrity OR "lied" OR lying OR miscond*						Annette Sligar							
OR misled OR mislead* OR misquot* OR mis-quot* OR misrep*						Scott Treizse	Marilyn Judish						
OR overbill* OR "over bill*" OR overcharg* OR "over charg*")			8/1/15 - 7/12/17	8/1/15 - 10/10/17	8/1/15 - 10/10/17	Kim Frantz	Rich Martinez		1,688	2,899	2,553	3,837	269
						Exec. Defendants							
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
					İ	Robert Morton		1					
					1	Cody Peterson							
					1	Lev Rejanovinsky							
					1	Sayara Rivera		1					
					1	Brian Stading							
(polic* or manual* or guido* or proceduro* or bulletia as train*					İ	James Stevenson Nathan Tyree	Jennifer Martin	1					
(polic* or manual* or guide* or procedure* or bulletin or train*	4				1	Nathan Tyree Nekida Williams	Julie Von Ruden						
or teach* or script* or facilitator) w/25 ("fine print" or "terms and					1								
conditions" or "access recovery charge" or "all in price" or "all-in-					1	Ryan Wirth	Chris Martin						
price" or "extended area service charge" or "federal access					1	Chris Young Vernon Irvin	Scott Welch	Ionnifor Martin					
charge" or "fixed rate" or "non-telecom service surcharge" or					1	Vernon Irvin Leah Nicole Hendrix	Tarry Shuell INTEGRITYLINE@CENTURYLINK.CO	Jennifer Martin					
"price for life" or "non telecom service surcharge" or "price			3/1/13 - 7/12/17		1		MA CONTINUE CENTURYLING.CO		25,754	45,453			236
protect*")	1	1	5/1/13 - //12/1/		1	Lorna Christian	IVI	Tarry Shuell	25,/54	45,453			236

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 62 of 102

					Defendants' Response to								
			Defendants' Original	Plaintiffs' Proposed Date		Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec. Defendants							
						Kathy Flynn							
						Linda Olsen Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky							
						Sayara Rivera							
						Brian Stading							
						James Stevenson							
						Nathan Tyree	Jennifer Martin						
						Nekida Williams	Julie Von Ruden						
						Ryan Wirth	Chris Martin						
						Chris Young	Scott Welch						
(polic* or manual* or guide* or procedure* or bulletin or train*						Vernon Irvin	Tarry Shuell	Jennifer Martin					
or teach* or script* or facilitator) w/5 (pric* or "fee" or "fees" or offer*)			2/4/42 7/42/47			Leah Nicole Hendrix Lorna Christian	INTEGRITYLINE@CENTURYLINK.CO		27.240	63,189			225
offer")			3/1/13 - 7/12/17			Exec. Defendants	IVI	Tarry Shuell	37,319	63,189			235
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton	Barada Lara						
						Cody Peterson	Dennis Long Julie Von Ruden	1]			
						Lev Rejanovinsky Sayara Rivera	Julie Von Ruden Mary Brewer	1]			
						Sayara Rivera Brian Stading	Mary Brewer Chris Martin						
						James Stevenson	Scott Welch	1]			
(pric* or bill* w/5 adjust*) w/5 (goal* OR polic* OR procedur* O	R					Nathan Tyree	Tarry Shuell						
process* OR rule* OR target* OR review* OR eval* OR summar*	<u>"</u>]					Nekida Williams	INTEGRITYLINE@CENTURYLINK.CO	Scott Welch					
OR anal* OR train* OR coach* OR script* OR eval*)			3/1/13 - 7/12/17			Ryan Wirth	м	Tarry Shuell	2,064	6,255			190
	•	•					•						

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 63 of 102

					Defendants' Response to								
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Defendants' Original Proposed Date Range		Plaintiffs' Proposed Date	Defendants' Original Proposed Custodians	Plaintiffs' Proposed Additional Custodians	Defendants' Response to Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
Original Term	riamuns Proposeu Term	beleficants Response to Proposed Term	Proposed Date Range	nange	Range	Exec. Defendants	Custoularis	Proposed Additional Custodians	Original Hits	Original filts with railines	New Hits	New Filts with Families	Original Soft Order
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson	Dennis Long						
			1			Lev Rejanovinsky Sayara Rivera	Julie Von Ruden Mary Brewer						
						Brian Stading	Chris Martin						
						James Stevenson	Scott Welch						
(resol* w/10 complaint) w/5 (goal* OR polic* OR procedur* OR						Nathan Tyree	Tarry Shuell						
process* OR rule* OR target* OR review* OR eval* OR summar*						Nekida Williams	INTEGRITYLINE@CENTURYLINK.CO	Scott Welch					
OR anal* OR train* OR coach* OR script* OR eval*)			3/1/13 - 7/12/17			Ryan Wirth	М	Tarry Shuell	1,076	2,267			187
							Chris Martin						
							Dennis Long						
							Jennifer Martin Ellie Long						
							Gloria Spencer						
							INTEGRITYLINE@CENTURYLINK.CO						
						Exec. Defendants	M						
						Kathy Flynn	Julie Von Ruden						
						Linda Olsen	Kathleen Hardy						
						Kathy Victory	Marilyn Judish	Jennifer Martin					
						Jantzen Hughes	Mary Brewer	Ellie Long					
						Kevin Ollin	Melissa Harris	Gloria Spencer					
						Tony Davis	Michael Wagner	Kathleen Hardy					
decei*			1/1/13 - 8/30/17	1/1/12 10/10/17	1/1/13-10/10/17	Kristina Waugh Mark Molzen	Rich Martinez Scott Welch	Scott Welch Stephanie Polk	1,549	2,332	1,614	2,510	43
decei			1/1/13 - 6/30/1/	1/1/13-10/10/17	1/1/13-10/10/17	Exec. Defendants	SCOLL WEICH	Stephanie Polk	1,549	2,332	1,014	2,510	43
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown Maxine Moreau							
						Eric Adams							
			1			Jim Schmidt							
			1			Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton	Chris Martin						
						Kevin Grewe	Dennis Long						
			1			Rosalind Hartmann	Jennifer Martin						
			1			Leigh Hyslop	Ellie Long Gloria Spencer						
			1			Karen Kroeger Todd Large	Gioria Spencer INTEGRITYLINE@CENTURYLINK.CO	,					
			1			Lee Massey	M						
			1			Robert Morton	Julie Von Ruden						
			1			Cody Peterson	Kathleen Hardy						
			İ			Lev Rejanovinsky	Marilyn Judish						
			1			Sayara Rivera	Mary Brewer	Jennifer Martin					
			1			Brian Stading	Melissa Harris	Ellie Long					
			1			James Stevenson	Michael Wagner	Gloria Spencer					
			1			Nathan Tyree	Rich Martinez	Kathleen Hardy					
dees!*			2/1/12 7/12/17	1/1/12 10/10/17	1/1/12 10/10/17	Nekida Williams	Scott Welch	Scott Welch	1,549	2 222	2 121	4.000	167
decei*	1	I	3/1/13 - 7/12/17	1/1/13-10/10/1/	1/1/13-10/10/17	Ryan Wirth	Stephanie Polk	Stephanie Polk	1,549	2,332	2,131	4,986	16/

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 64 of 102

	_						_	_					
					Defendants' Response to								
			Defendants' Original	Plaintiffs' Pronosed Date	Plaintiffs' Proposed Date	Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
							Chris Martin		U				
							Dennis Long						
							Ellie Long						
						Exec Defs.	Gloria Spencer						
						Heidi Heiser	INTEGRITYLINE@CENTURYLINK.CO	P					
						Denise Medina	М						
						Faith Barela	Jennifer Martin						
						Felisa Bullock	Julie Von Ruden						
						Kathy Flynn	Kathleen Hardy	Ellie Long					
						Michelle Martin	Marilyn Judish	Gloria Spencer					
						Kevin Grewe Mark Moltzen	Mary Brewer	Jennifer Martin Kathleen Hardy					
						Annette Sligar	Melissa Harris Michael Wagner	Mary Brewer					
						Scott Treizse	Rich Martinez	Scott Welch					
overcharg*			8/1/15 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Kim Frantz	Scott Welch	Stephanie Polk	1,520	2,560	3,237	6,314	282
(spreadsheet or report or excel or summar* or analy*) w/5			0/1/13-1/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Linda Olsen	Scott Weich	Stephanie Folk	1,320	2,300	3,237	0,314	202
(revenue or sale* or gross*)			3/1/13 - 7/12/17			Gloria Spencer			2,433	4,125			330
"complying with applicable service quality standards and			0, -, -, -, -, -, -, -, -, -, -, -, -, -,							-,			
consumer protection rules"	<u> </u>	<u> </u>	1/1/13 - 7/12/17		<u> </u>	David Cole	<u> </u>		0	0	<u> </u>		121
"familiar with the Company's day-to-day operations"			1/1/13 - 7/12/17			David Cole			0	0			120
"solutions tailored to the needs"			1/1/13 - 7/12/17			Exec. Defendants			85	231			65
	1	1				Exec. Defendants Kristina Waugh	1						
	1	1					1						
"star tribune" AND (lackluster OR "judicial intervention")			1/1/16 - 7/12/17			Tony Davis Mark Molzen			2	2			246
"unauthorized switching to another telecommunications provider	1	1	1/1/10-//12/1/		<u> </u>	IVIGIR IVIOIZEII	1	†			 		240
and unauthorized inclusion, or addition of services, commonly													
known as slamming and cramming"			1/1/13 - 7/12/17			David Cole			0	0			122
Bailey w/25 (hir* OR promot* OR depart* OR demot* OR resign*						Clay Bailey							
OR reassign* OR responsibilit* OR role OR position OR job OR						Glen Post							
function OR duty OR task* OR "Operational Transformation" OR						Maxine Moreau							
"Transformation Office") (Comply* OR compliance*) w/30 (lying OR miscond* OR misled			12/1/13 - 2/1/16			Scott Trezise			8,195	10,876			344
OR mislead* OR misquot* OR mis-quot* OR misrep* OR overbill*													
OR "over bill*" OR overcharg* OR "over charg*" OR "over-													
charg*")			1/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	David Cole			1,498	2,738	2,200	4,891	118
				, , , - ,		Kathy Flynn			,	,			
						Linda Olsen							
						Kathy Victory							
						Jantzen Hughes							
						Kevin Ollin							
						Tony Davis							
						Kristina Waugh							
lawsuit			6/1/17 - 8/30/17	6/1/17-10/10/17	6/1/17-10/10/17	Mark Molzen			1,298	1,995	1,728	2,692	19
			, , ,,,,,	, , , , ,		Exec Dets.			,	, , , , ,	,		-
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
	1	1				Faith Barela	1						
	1	1				Ellie Long	1]		
	1	1				Michelle Martin	1						
	1	1				Annette Sligar	1						
	1	1				Scott Trezise Kim Frantz	1						
						Dana Chase							
	1	1				Dana Chase Robert Eaton	1						
	1	1				Kevin Grewe	1						
	1	1				Rosalind Hartmann	1						
	1	1				Leigh Hyslop	1]		
	1	1				Karen Kroeger	1						
	1	1				Todd Large	1						
	1	1				Lee Massey	1						
	1	1				Robert Morton	Dennis Long]		
						Cody Peterson	Jennifer Martin						
						Lev Rejanovinsky	Marilyn Judish						
	1	1				Sayara Rivera	Chris Martin						
	1	1				Brian Stading	Christopher Parker						
	1	1				James Stevenson	Julie Von Ruden						
	1	1				Nathan Tyree	Mary Brewer]		
						Nekida Williams	Melissa Harris						
	1	1				Ryan Wirth	Rich Martinez	Jennifer Martin					
"broadband cost recovery"			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Chris Young	Scott Welch	Scott Welch	1,291	2,815	1,445	3,175	305

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 65 of 102

					Defendants' Response to	o							
			Defendants' Original	Plaintiffs' Proposed Date		e Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Kathy Victory							
("AG" OR "Attorney* General*" OR "BBB" OR "CID" OR "civil						Linda Olsen	Dennis Long						
investigative demand" OR "FCC" OR "federal communications						Kathy Flynn	Mary Brewer						
commission" OR "FTC" OR "federal trade commission" OR						Scott Belka	INTEGRITYLINE@CENTURYLINK.CO						
regulator* OR "request for production" OR SEC OR "Securities						Felisa Bullock	M						
Exchange" OR "Securities and exchange" OR subpoena* OR "the						Susan McKown	Michael Wagner						
state" OR RFP) AND (discount* w/10 (didn* OR fail* OR missing			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Maxine Moreau	Kathleen Hardy	Kathleen Hardy	1,291	2,624	1,439	3,144	256
.,	"		., ., ,	-, -,,,	-,-,,		Chris Martin	,	-,	-,	-7.00	7,2	
							Dennis Long						
							Jennifer Martin						
							Ellie Long						
							Gloria Spencer						
							INTEGRITYLINE@CENTURYLINK.CO						
						Exec. Defendants	м						
						Kathy Flynn	Julie Von Ruden						
						Linda Olsen	Kathleen Hardy						
						Kathy Victory	Marilyn Judish	Jennifer Martin					
						Jantzen Hughes	Mary Brewer	Ellie Long					
						Kevin Ollin	Melissa Harris	Gloria Spencer					
						Tony Davis	Michael Wagner	Kathleen Hardy					
						Kristina Waugh	Rich Martinez	Scott Welch					
defraud*			1/1/13 - 8/30/17	1/1/13-10/10/17	1/1/13-10/10/17	Mark Molzen	Scott Welch	Stephanie Polk	1,290	1,944	1,356	2,142	41
						Exec. Defendants							
						Kathy Flynn Linda Olsen							
						Kathy Victory Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton	Chris Martin						
						Kevin Grewe	Dennis Long						
						Rosalind Hartmann	Jennifer Martin						
						Leigh Hyslop	Ellie Long						
						Karen Kroeger	Gloria Spencer						
						Todd Large	INTEGRITYLINE@CENTURYLINK.CO						
	ĺ					Lee Massey	М						
	ĺ					Robert Morton	Julie Von Ruden						
	ĺ					Cody Peterson	Kathleen Hardy						
	ĺ					Lev Rejanovinsky	Marilyn Judish						
						Sayara Rivera	Mary Brewer	Jennifer Martin					
	ĺ					Brian Stading	Melissa Harris	Ellie Long					
	ĺ					James Stevenson	Michael Wagner	Gloria Spencer					
	1		1			Nathan Tyree	Rich Martinez	Kathleen Hardy					
	ĺ		1	1	1	Nekida Williams	Scott Welch	Scott Welch					
defraud*	_1		3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Ryan Wirth	Stephanie Polk	Stephanie Polk	1,290	1,944	1,506	2,387	165

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 66 of 102

			Defendant Oddar	District Description	Defendants' Response t		District Control of Additional	Defendant Demonstra					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Defendants' Original Proposed Custodians	Plaintiffs' Proposed Additional Custodians	Defendants' Response to Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec. Defendants							
						Kathy Flynn Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop Karen Kroeger	Chris Martin						
						Todd Large	Dennis Long						
						Lee Massey	INTEGRITYLINE@CENTURYLINK.CO						
						Robert Morton Cody Peterson	M " Jennifer Martin						
						Lev Rejanovinsky	Julie Von Ruden						
						Sayara Rivera	Kathleen Hardy						
						Brian Stading	Ellie Long						
						James Stevenson Nathan Tyree	Marilyn Judish Mary Brewer						
						Nekida Williams	Melissa Harris	Jennifer Martin					
						Ryan Wirth	Michael Wagner	Kathleen Hardy					
						Chris Young Vernon Irvin	Stephanie Polk Rich Martinez	Ellie Long Stephanie Polk					
						Leah Nicole Hendrix	Scott Welch	Scott Welch					
unapprov*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian	Gloria Spencer	Gloria Spencer	1,290	2,666	1,484	3,032	208
						Kathy Flynn							
						Linda Olsen Kathy Victory							
						Jantzen Hughes							
						Kevin Ollin							
						Tony Davis Kristina Waugh							
WF			6/1/17 - 8/30/17	6/1/17-10/10/17	6/1/17-10/10/17	Mark Molzen			1,287	1,409	1,865	2,185	21
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory Jantzen Hughes							
						Kevin Ollin							
						Tony Davis							
"wells fargo"			6/1/17 - 8/30/17	6/1/17 - 10/10/17	6/1/17 - 10/10/17	Kristina Waugh Mark Molzen			1.275	1.734	1,724	2.538	15
went range			0/1/1/-0/30/1/	0/1/1/-10/10/1/	0,2,17 - 10,10,17	WIGHT WIOLEGI	Chris Martin		1,273	1,734	1,724	2,330	15
							Dennis Long						
						Exec Defs.	Ellie Long Gloria Spencer						
						Heidi Heiser	INTEGRITYLINE@CENTURYLINK.CO						
						Denise Medina	М						
						Faith Barela Felisa Bullock	Jennifer Martin Julie Von Ruden						
						Kathy Flynn	Kathleen Hardy	Ellie Long					
						Michelle Martin	Marilyn Judish	Gloria Spencer					
						Kevin Grewe Mark Moltzen	Mary Brewer Melissa Harris	Jennifer Martin Kathleen Hardy					
						Annette Sligar	Michael Wagner	Mary Brewer					
						Scott Treizse	Rich Martinez	Scott Welch					
misquot*			8/1/15 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Kim Frantz	Scott Welch	Stephanie Polk	1,235	3,519	3,813	9,214	276

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 67 of 102

					Defendants' Response t								
			Defendants' Original	Plaintiffs' Proposed Date		e Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
•	·	·				Exec. Defendants							•
						Kathy Flynn							
						Linda Olsen Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger	Chris Martin						
						Todd Large	Dennis Long						
						Lee Massey	Ellie Long						
						Robert Morton	Gloria Spencer						
						Cody Peterson	INTEGRITYLINE@CENTURYLINK.CO	P					
						Lev Rejanovinsky	M						
						Sayara Rivera Brian Stading	Jennifer Martin Julie Von Ruden						
						James Stevenson	Kathleen Hardy						
						Nathan Tyree	Marilyn Judish	Ellie Long					
						Nekida Williams	Mary Brewer	Gloria Spencer					
						Ryan Wirth	Melissa Harris	Jennifer Martin					
						Chris Young	Michael Wagner	Kathleen Hardy					
						Vernon Irvin	Rich Martinez	Mary Brewer					
						Leah Nicole Hendrix	Scott Welch	Scott Welch					
"order fallout"			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13-10/10/17	Lorna Christian Exec. Defendants	Stephanie Polk	Stephanie Polk	1,218	2,872	1,391	3,218	202
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger	Chris Martin						
						Todd Large	Dennis Long						
						Lee Massey	Jennifer Martin Ellie Long						
						Robert Morton Cody Peterson	Gloria Spencer						
						Lev Rejanovinsky	INTEGRITYLINE@CENTURYLINK.CO						
						Sayara Rivera	М						
						Brian Stading	Julie Von Ruden						
						James Stevenson	Kathleen Hardy]			
						Nathan Tyree	Marilyn Judish						
						Nekida Williams	Mary Brewer	Jennifer Martin					
						Ryan Wirth Chris Young	Melissa Harris Michael Wagner	Ellie Long Gloria Spencer]			
						Vernon Irvin	Rich Martinez	Kathleen Hardy					
						Leah Nicole Hendrix	Scott Welch	Scott Welch					
misled			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian	Stephanie Polk	Stephanie Polk	1,206	1,723	1,292	1,867	196
······································	1	1	-,-,10 ,,11,1	-, -, -3 10/10/1/	-, -, 10 10, 10, 1,	1	propriorie rom	Intelligence of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of th	1,200	1,723	1,232	1,007	130

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 68 of 102

					Defendants' Response t	0							
			Defendants' Original			e Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec. Defendants							
						Kathy Flynn Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky							
						Sayara Rivera Brian Stading	Dennis Long Jennifer Martin						
						James Stevenson	Marilyn Judish						
						Nathan Tyree	Chris Martin						
						Nekida Williams	Christopher Parker						
						Ryan Wirth	Julie Von Ruden						
						Chris Young	Mary Brewer						
						Vernon Irvin	Melissa Harris						
				. /. / /	. /. / /	Leah Nicole Hendrix	Rich Martinez	Jennifer Martin					
"broadband cost recovery"			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Lorna Christian Exec Defs.	Scott Welch	Scott Welch	1,179	2,504	1,344	2,879	228
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela							
						Ellie Long Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey Robert Morton							
			1			Cody Peterson							
						Lev Rejanovinsky							
						Sayara Rivera							
			1			Brian Stading							
						James Stevenson	Julie Von Ruden						
						Nathan Tyree	Marilyn Judish						
			1			Nekida Williams	Rich Martinez						
"SOQ*"			3/1/13 - 7/12/17	1/1/12 10/10/17	1/1/13 - 10/10/17	Ryan Wirth Chris Young	Chris Martin Scott Welch	Scott Welch	1,155	2,078	2,076	8,450	316
30Q	I.	I .	3/1/13 - //12/1/	1/1/13 - 10/10/1/	1/1/13 - 10/10/1/	Cities roung	Scott Welch	SCORE MERCII	1,133	2,076	2,070	6,450	310

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 69 of 102

					Defendants' Response t								
						te Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians Exec. Defendants	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann Leigh Hyslop							
						Karen Kroeger	Chris Martin						
						Todd Large	Dennis Long						
						Lee Massey	Jennifer Martin						
						Robert Morton	Ellie Long						
						Cody Peterson	Gloria Spencer						
						Lev Rejanovinsky Sayara Rivera	INTEGRITYLINE@CENTURYLINK.CO						
						Brian Stading	Julie Von Ruden						
						James Stevenson	Kathleen Hardy						
						Nathan Tyree	Marilyn Judish						
			ĺ			Nekida Williams	Mary Brewer	Jennifer Martin	I				
						Ryan Wirth	Melissa Harris	Ellie Long					
						Chris Young	Michael Wagner	Gloria Spencer					
						Vernon Irvin	Rich Martinez	Kathleen Hardy					
defraud*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Leah Nicole Hendrix Lorna Christian	Scott Welch Stephanie Polk	Scott Welch Stephanie Polk	1,149	1,779	1,451	2,280	212
dell'add			3/1/13 - //12/1/	1/1/15-10/10/17	1/1/15-10/10/17	Exec. Defendants	Stephanie Polk	Stephanie Polk	1,149	1,779	1,451	2,200	212
						Tony Davis							
Zimmel AND (depart* OR resign* OR fir* OR termin*OR quit* OR						Kristina Waugh							
leav* OR left OR "step down")			3/1/13 - 7/12/17	3/1/13-10/10/17	3/1/13-10/10/17	Mark Molzen	Chris Martin		1,098	2,020	1,320	2,489	
							Dennis Long						
							INTEGRITYLINE@CENTURYLINK.CO						
						Exec Defs.	м "						
						Heidi Heiser	Jennifer Martin						
						Denise Medina	Julie Von Ruden						
						Faith Barela	Kathleen Hardy						
						Felisa Bullock Kathy Flynn	Ellie Long Marilyn Judish						
						Michelle Martin	Mary Brewer	Jennifer Martin					
						Kevin Grewe	Melissa Harris	Kathleen Hardy					
						Mark Moltzen	Michael Wagner	Ellie Long					
						Annette Sligar	Stephanie Polk	Stephanie Polk					
						Scott Treizse	Rich Martinez	Scott Welch					
unapprov*			8/1/15 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Kim Frantz	Scott Welch Chris Martin	Gloria Spencer	1,073	3,429	2,128	6,271	286
							Dennis Long						
							Ellie Long						
						Exec Defs.	Gloria Spencer						
						Heidi Heiser	INTEGRITYLINE@CENTURYLINK.CO	4					
			1			Denise Medina	М		1				
			1			Faith Barela	Jennifer Martin		1				
			ĺ			Felisa Bullock Kathy Flynn	Julie Von Ruden Kathleen Hardy	Ellie Long	I				
			ĺ			Michelle Martin	Marilyn Judish	Gloria Spencer	I				
			ĺ			Kevin Grewe	Mary Brewer	Jennifer Martin	I				
			ĺ			Mark Moltzen	Melissa Harris	Kathleen Hardy	I				
			ĺ			Annette Sligar	Michael Wagner	Mary Brewer	I				
1.002					. /. / / /	Scott Treizse	Rich Martinez	Scott Welch					
overbill*			8/1/15 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Kim Frantz	Scott Welch Chris Martin	Stephanie Polk	1,060	2,771	2,720	7,145	281
							Dennis Long						
			ĺ				INTEGRITYLINE@CENTURYLINK.CO		I				
			ĺ				м "		I				
			1				Jennifer Martin		1				
			ĺ			Sur Defendant	Julie Von Ruden	ĺ	I]			
			ĺ			Exec. Defendants	Kathleen Hardy	ĺ	I				
			ĺ			Kathy Flynn Linda Olsen	Ellie Long Marilyn Judish		I				
			ĺ			Kathy Victory	Mary Brewer	Jennifer Martin	I				
			ĺ			Jantzen Hughes	Melissa Harris	Kathleen Hardy	I				
			1			Kevin Ollin	Michael Wagner	Ellie Long	1				
			ĺ			Tony Davis	Stephanie Polk	Stephanie Polk	I				
			1			Kristina Waugh	Rich Martinez	Scott Welch	1				
unapprov*			1/1/13 - 8/30/17	1/1/13-10/10/17	1/1/13-10/10/17	Mark Molzen	Scott Welch	Gloria Spencer	1,057	2,239	1,167	2,464	37
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CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 70 of 102

					Defendants' Response to								
						Defendants' Original Proposed		Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians Exec. Defendants	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase	Charles N. A. a. and a.						
						Robert Eaton Kevin Grewe	Chris Martin Dennis Long						
			1			Revin Grewe Rosalind Hartmann	Dennis Long INTEGRITYLINE@CENTURYLINK.CO						
						Leigh Hyslop	M "						
						Karen Kroeger	Jennifer Martin						
						Todd Large	Julie Von Ruden						
						Lee Massey	Kathleen Hardy						
						Robert Morton	Ellie Long						
						Cody Peterson	Marilyn Judish						
						Lev Rejanovinsky	Mary Brewer						
						Sayara Rivera	Melissa Harris	Jennifer Martin					
						Brian Stading	Michael Wagner	Kathleen Hardy					
						James Stevenson		Ellie Long					
						Nathan Tyree	Rich Martinez	Stephanie Polk					
				. /. / /	. /. / / /	Nekida Williams	Scott Welch	Scott Welch					
unapprov* Zimmel AND (governance OR transparency OR honest* OR			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Ryan Wirth Exec. Defendants	Gloria Spencer	Gloria Spencer	1,057	2,239	1,290	2,759	161
dishonest* OR disingenuous OR fraud OR mislead* OR						Tony Davis							
incomplete* inaccurate* OR misrepresent* OR mislea* OR						Kristina Waugh							
material OR "Monroe directors" OR crim* OR illegal)			1/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Mark Molzen			1,031	1,850	1,260	2,388	350
(Comply* OR compliance*) w/30 ("quality standard*" OR "serv	ice												
standard*" OR "unauthorized switching" OR "unauthorized			1										
inclusion" OR "consumer protection" OR cram* OR decei* OR			1										
decep* OR defraud* OR fraud* OR integrity OR "lied")*			1/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	David Cole			985	1,391	1,343	2,192	117
							Chris Martin						
			1				Dennis Long				l		
			1				Jennifer Martin				l		
			1				Ellie Long				l		
							Gloria Spencer INTEGRITYLINE@CENTURYLINK.CO						
			1			Exec. Defendants	M						
						Kathy Flynn	Julie Von Ruden						
			1			Linda Olsen	Kathleen Hardy						
			1			Kathy Victory	Marilyn Judish	Jennifer Martin			l		
			1			Jantzen Hughes		Ellie Long			l		
			1			Kevin Ollin	Melissa Harris	Gloria Spencer			l		
			1			Tony Davis	Michael Wagner	Kathleen Hardy					
						Kristina Waugh	Rich Martinez	Scott Welch					
misled			1/1/13 - 8/30/17	1/1/13-10/10/17	1/1/13-10/10/17	Mark Molzen	Scott Welch	Stephanie Polk	984	1,285	1,049	1,441	25

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 71 of 102

Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page Page														
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Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Cont														
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Kristina Waugh Rich Martinez Scott Welch														
"order fallout" Stephanie Polk 967 2,264 1,307 3,050 31	"order fallout"	l	l .	1/1/13 - 8/30/17	1/1/13 - 10/10/17	1/1/13-10/10/17	Mark Molzen	Scott Welch	Stephanie Polk	967	2,264	1,307	3,050	31

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 72 of 102

						•							
					Defendants' Response to								
			Defendants' Original	Plaintiffs' Proposed Date	Plaintiffs' Proposed Date	Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
			, repetition and the			Exec. Defendants							
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton	Chris Martin						
						Kevin Grewe	Dennis Long						
						Rosalind Hartmann	Ellie Long						
						Leigh Hyslop	Gloria Spencer						
						Karen Kroeger	INTEGRITYLINE@CENTURYLINK.CO						
						Todd Large	М						
						Lee Massey	Jennifer Martin						
						Robert Morton	Julie Von Ruden						
						Cody Peterson	Kathleen Hardy	L					
						Lev Rejanovinsky	Marilyn Judish	Ellie Long					
						Sayara Rivera	Mary Brewer	Gloria Spencer					
						Brian Stading	Melissa Harris Michael Wagner	Jennifer Martin Kathleen Hardy					
						James Stevenson Nathan Tyree	Rich Martinez	Mary Brewer					
						Nekida Williams	Scott Welch	Scott Welch					
"order fallout"			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13-10/10/17	Rvan Wirth	Stephanie Polk	Stephanie Polk	967	2,264	1.499	3.456	155
order failout			3/1/13 - 1/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Exec. Defendants	Stephanie i oik	Stephanie i oik	307	2,204	1,433	3,430	155
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson					1		
						Lev Rejanovinsky					1		
						Sayara Rivera	Dennis Long				1		
						Brian Stading	Jennifer Martin				1		
						James Stevenson	Marilyn Judish]		
						Nathan Tyree	Chris Martin						
						Nekida Williams	Christopher Parker				1		
						Ryan Wirth	Julie Von Ruden				1		
						Chris Young	Mary Brewer]		
						Vernon Irvin	Melissa Harris						
Washington at a contract of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of th			2/4/42 7/42/47	1/1/13 - 10/10/17	4/4/42 40/40/47	Leah Nicole Hendrix	Rich Martinez Scott Welch	Jennifer Martin	054	1,697	4 077	4.024	222
"internet cost recovery"			3/1/13 - 7/12/17	1/1/13 - 10/10/1/	1/1/13 - 10/10/17	Lorna Christian	Scott Welch	Scott Welch	954	1,697	1,077	1,921	232

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 73 of 102

					Defendants' Response t								
			Defendants' Original	Plaintiffs' Proposed Date		te Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
ongine rem	riamans rroposed reim	Determants response to 110 poseu 1emi	r roposcu Bute nunge	nunge	nunge	Exec. Defendants	Custoularis	roposcu nautional custodians	Oliginal Tito	Original files Wall Lamines	recornies	item into with running	Original Soft Oraci
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton	Dennis Long						
						Cody Peterson	Julie Von Ruden						
						Lev Rejanovinsky	Mary Brewer						
						Sayara Rivera	Chris Martin						
						Brian Stading	Scott Welch INTEGRITYLINE@CENTURYLINK.CO						
						James Stevenson	INTEGRITYLINE@CENTURYLINK.CC)					
						Nathan Tyree Nekida Williams	Minh and Manager	C					
			3/1/13 - 7/12/17	4/4/42 40/40/47	1/1/13 - 10/10/17	Ryan Wirth	Michael Wagner Kathleen Hardy	Scott Welch Kathleen Hardy	950	2126	1,065	2,400	182
"revenue recovery"			3/1/13 - //12/1/	1/1/13 - 10/10/17	1/1/13 - 10/10/17		Kathleen Hardy	Katnieen Hardy	950	2126	1,065	2,400	182
						Heidi Heiser							
						Denise Medina							
						Faith Barela							
						Felisa Bullock							
						Kathy Flynn							
(Heiser OR Heidi OR HH) w/50 ("over-charg*" OR overpa* OR						Michelle Martin Kevin Grewe							
"over pay" OR over-pay OR slam* OR "town-hall" OR "town hall"						Mark Moltzen							
OR unapprov* OR unauthoriz* OR undisclos* OR unwant* OR						Annette Sligar							
upsell* OR "didn* disclose" OR "did not disclose" OR "Wells						Scott Treizse	Marilyn Judish						
Fargo" OR whistle*)			8/1/15 - 7/12/17	8/1/15 - 10/10/17	8/1/15 - 10/10/17	Kim Frantz	Rich Martinez		936	1,736	1,614	2,538	
raigo on whistie j			0/1/13 - 1/12/11	0/1/15-10/10/17	0/1/13-10/10/17	Killi I I Gille	Chris Martin		550	1,730	1,014	2,330	
							Dennis Long						
							Jennifer Martin						
						Exec Defs.	Ellie Long						
						Heidi Heiser	Gloria Spencer						
						Denise Medina	INTEGRITYLINE@CENTURYLINK.CO						
			1			Faith Barela	м						
			1			Felisa Bullock	Julie Von Ruden						
			1			Kathy Flynn	Kathleen Hardy				l		
			1			Michelle Martin	Marilyn Judish	Jennifer Martin					
			1			Kevin Grewe	Mary Brewer	Ellie Long					
			1			Mark Moltzen	Melissa Harris	Gloria Spencer					
			1			Annette Sligar	Michael Wagner	Kathleen Hardy			l		
			1			Scott Treizse	Rich Martinez	Scott Welch					
decei*			8/1/15 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Kim Frantz	Scott Welch	Stephanie Polk	905	1,327	1,936	3,468	292

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 74 of 102

					Defendants' Response t	0							
			Defendants' Original	Plaintiffs' Proposed Date	Plaintiffs' Proposed Dat	e Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec. Defendants Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey	Dennis Long						
						Robert Morton	Jennifer Martin						
						Cody Peterson Lev Rejanovinsky	Marilyn Judish Chris Martin						
						Sayara Rivera	Christopher Parker						
						Brian Stading	Julie Von Ruden						
						James Stevenson	Mary Brewer						
						Nathan Tyree	Melissa Harris						
BRR			3/1/13 - 7/12/17	1/2/12 7/12/17	1/3/13-7/12/17	Nekida Williams Ryan Wirth	Rich Martinez Scott Welch	Jennifer Martin Scott Welch	774	1,791	881	1,959	175
DNN			3/1/13 - //12/1/	1/3/13-7/12/17	1/3/13-7/12/17	Kathy Flynn	Scott Weich	Scott Weith	774	1,731	901	1,535	1/3
						Linda Olsen							
						Kathy Victory							
						Jantzen Hughes							
						Kevin Ollin							
						Tony Davis							
"class action"			6/1/17 - 8/30/17	6/1/17 - 10/10/17	6/1/17 - 10/10/17	Kristina Waugh Mark Molzen			721	1,357	992	1,804	13
class action			0/1/17 - 0/30/17	0/1/17 - 10/10/17	0/1/17 - 10/10/17	Kathy Flynn			721	1,337	332	1,004	15
						Linda Olsen							
						Kathy Victory							
						Jantzen Hughes							
						Kevin Ollin							
						Tony Davis Kristina Waugh							
"class-action"			6/1/17 - 8/30/17	6/1/17 - 10/10/17	6/1/17 - 10/10/17	Mark Molzen			721	1,357	992	1,804	14
						Exec. Defendants							
						Kathy Flynn Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau Eric Adams							
						Jim Schmidt							
			1			Heidi Heiser			1				
			ĺ			Denise Medina	1	1	I				
			1			Dana Chase			1				
			1			Robert Eaton Kevin Grewe			1				
			1			Rosalind Hartmann			1				
			ĺ			Leigh Hyslop	1	1	I				
			1			Karen Kroeger			1				
			ĺ			Todd Large	1	1	I				
						Lee Massey Robert Morton	Dennis Long		1				
			1			Cody Peterson	Julie Von Ruden		1				
			ĺ			Lev Rejanovinsky	Melissa Harris	1	I				
						Sayara Rivera	Mary Brewer		1				
			ĺ			Brian Stading	Chris Martin	1	I				
discount* w/5 (goal* OR polic* OR procedur* OR process* OR			ĺ			James Stevenson Nathan Tyree	Scott Welch Tarry Shuell	1	I				
rule* OR target* OR review* OR eval* OR summar* OR anal* OR			1			Nekida Williams	INTEGRITYLINE@CENTURYLINK.C	Scott Welch	1				
train* OR coach* OR script* OR eval*) Douglas w/25 (hir* OR promot* OR reassign* OR (chang* w/5			3/1/13 - 7/12/17			Rvan Wirth	М	Tarry Shuell	7,617	16,369			184
Douglas w/25 (hir* OR promot* OR reassign* OR (chang* w/5 (role OR position)) OR "senior leadership team" OR promot* OR						Exec. Defendants Tony Davis							
depart* OR leav* OR left OR "step down" OR termina* OR fire*			1			Kristina Waugh			1				
OR resign* OR quit*)			1/1/16 - 7/31/17			Mark Molzen	<u> </u>	<u> </u>	12,917	16,306			341
•			*								· ·		

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 75 of 102

					Defendants' Response to								
				Plaintiffs' Proposed Date		Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term Gien and (Post W/25 (succeeded OK successor* OK resign* OK	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
retir* OR "step down" OR left OR leav* OR depart* OR fire OR						Exec. Defendants							
fired OR "January 1, 2019" OR "May 23, 2018" OR ((following OR clos* OR after) w/5 (L3 OR Level3 OR "Level 3")) OR (chang* w/2						Tony Davis Kristina Waugh							
date)))			10/31/16 - 6/1/18			Mark Molzen			6,008	9,008			343
							Chris Martin Dennis Long						
							Jennifer Martin						
						Exec Defs.	Ellie Long						
						Heidi Heiser Denise Medina	Gloria Spencer INTEGRITYLINE@CENTURYLINK.CO						
						Faith Barela	M						
						Felisa Bullock	Julie Von Ruden Kathleen Hardy						
						Kathy Flynn Michelle Martin	Marilyn Judish	Jennifer Martin					
						Kevin Grewe	Mary Brewer	Ellie Long					
						Mark Moltzen Annette Sligar	Melissa Harris Michael Wagner	Gloria Spencer Kathleen Hardy					
						Scott Treizse	Rich Martinez	Scott Welch					
defraud*			8/1/15 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Kim Frantz	Scott Welch	Stephanie Polk	669	1,077	1,500	2,416	290
							Chris Martin Dennis Long						
							Ellie Long						
						Exec Defs.	Gloria Spencer						
						Heidi Heiser Denise Medina	INTEGRITYLINE@CENTURYLINK.CO)					
						Faith Barela	Jennifer Martin						
						Felisa Bullock	Julie Von Ruden	Ell's Land					
						Kathy Flynn Michelle Martin	Kathleen Hardy Marilyn Judish	Ellie Long Gloria Spencer					
						Kevin Grewe	Mary Brewer	Jennifer Martin					
						Mark Moltzen	Melissa Harris	Kathleen Hardy					
						Annette Sligar Scott Treizse	Michael Wagner Rich Martinez	Mary Brewer Scott Welch					
"order fallout"			8/1/15 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Kim Frantz	Scott Welch	Stephanie Polk	664	1,532	1,167	2,793	280
						Kathy Victory							
						Linda Olsen Kathy Flynn	Dennis Long Mary Brewer						
(CAG or "customer advocacy group" or "consumer advocacy						Scott Belka	Michael Wagner						
group" or CEG or "consumer escalation group" or "customer						Felisa Bullock	Kathleen Hardy						
escalation group") w/25 (bundl* or "combo bill*" or inaccur* or disclos* or "door-to-door" or fraud* or "gap fill*" or "rev* gap")			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Susan McKown Maxine Moreau	INTEGRITYLINE@CENTURYLINK.CO	Kathleen Hardy	649	1,372	749	1,540	264
3. p		(disciplin* or punis* or "corrective action" or	, , , , ,	, , , .	,, , , ,			,		,		, ,	
(disciplin* or punis* or "corrective action" or reprimand or	reprimand or grievance or terminat* or	reprimand or grievance or terminat* or warn*											
grievance or terminat* or warn* or fire* or demot* or suspen* or		or fire* or demot* or suspen* or "write up" or											
"write up" or "written up" or "integrity group") w/10 (sale* or perf*)	"write up" or "written up" or "integrity group") w/25 (sale* or perf*)	"written up" or "integrity group") w/25 (sale* or perf*)	3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Linda Olsen Gloria Spencer			623	1,451	1,243	2,563	331
peri /	group / W/25 (sale or per /	or periory	3/1/13 //12/1/	1/1/15 10/10/1/	1/1/13 10/10/17	Exec. Defendants			023	1,451	1,245	2,303	331
						Kathy Flynn Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt Heidi Heiser							
						Denise Medina							
			1			Dana Chase			1	1			
						Robert Eaton Kevin Grewe							
			1			Rosalind Hartmann			1	1			
			1			Leigh Hyslop			1	1			
						Karen Kroeger Todd Large			ĺ				
			1			Lee Massey			1	1			
			1			Robert Morton			1	1			
						Cody Peterson Lev Rejanovinsky			ĺ				
			1			Sayara Rivera	Dennis Long		1	1			
			1			Brian Stading	Julie Von Ruden		1	1			
			1			James Stevenson Nathan Tyree	Melissa Harris Mary Brewer		1	1			
						Nekida Williams	Chris Martin		ĺ				
ICR	1		3/1/13 - 7/12/17	1/1/13-7/12/17	1/1/13-7/12/17	Ryan Wirth	Scott Welch	Scott Welch	621	1,352	660	1,449	178

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 76 of 102

					Defendants' Response to	o							
						e Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec. Defendants							
						Kathy Flynn							
						Linda Olsen Kathy Victory							
						Maxine Moreau Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky							
						Sayara Rivera							
		1	İ			Brian Stading		1]		
						James Stevenson	Jennifer Martin						
						Nathan Tyree	Julie Von Ruden						
						Nekida Williams	Chris Martin						
						Ryan Wirth	Scott Welch						
						Chris Young	INTEGRITYLINE@CENTURYLINK.CO	0					
						Vernon Irvin	М	Jennifer Martin					
						Leah Nicole Hendrix	Michael Wagner	Scott Welch					
"revenue protect*"			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Lorna Christian	Kathleen Hardy	Kathleen Hardy	611	1,436	670	1,576	217
						Exec Defs.							
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela							
						Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise Kim Frantz							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson							
			1			Lev Rejanovinsky		1					
		1	İ			Sayara Rivera		1]		
			1			Brian Stading		1					
			1			James Stevenson	Julie Von Ruden	1					
		1	İ			Nathan Tyree	Marilyn Judish	1]		
			1			Nekida Williams	Rich Martinez	1					
		1	İ			Ryan Wirth	Chris Martin	1]		
ICR			3/1/13 - 7/12/17	1/1/13-7/12/17	1/1/13-7/12/17	Chris Young	Scott Welch	Scott Welch	596	1,238	649	1,683	307
		İ	1	, ,		Kathy Flynn				,		F	* *
			1			Linda Olsen		1					
		1	İ			Kathy Victory		1]		
		1	İ			Faith Barela		1]		
			1			Eleanor Long	Leigh Hyslop	1					
((sales w/5 employee*) or ("customer care" w/5 employee*) or			1			Michelle Martin	Leigh Hyslop Robert Eaton	1					
("customer service" w/5 employee*) or (retention w/5		1	İ			Annette Sligar	Robert Morton	1]		
employee*) or (sales w/5 agent*) or (customer w/5 agent*) or		1	İ			Scott Trezise	Nekida Williams	Leigh Hyslop]		
(customer w/5 rep*) or (NOHD w/5 employee*) or (NOHD w/5			1			Kim Frantz	Marilyn Judish	Robert Eaton					
agent*)) w/10 (eval*)		1	3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Maxine Moreau	Rich Martinez	Robert Morton	584	1,931	622	2,014	125
			.,,,,	. , , ,,-,-,-	. , ,,,					-/		-,	

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 77 of 102

		I											
					Defendants' Response t	to							
			Defendants' Original	Plaintiffs' Proposed Date		te Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians Exec Defs.	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau Faith Barela							
						Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Kim Frantz							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky Sayara Rivera							
						Brian Stading	Julie Von Ruden						
						James Stevenson	Melissa Harris						
						Nathan Tyree	Marilyn Judish						
						Nekida Williams	Rich Martinez						
						Ryan Wirth	Chris Martin						
BRR			3/1/13 - 7/12/17	1/3/13-7/12/17	1/3/13-7/12/17	Chris Young	Scott Welch	Scott Welch	570	1,543	467	868	302
							Chris Martin Dennis Long						
							Jennifer Martin						
						Exec Defs.	Ellie Long						
						Heidi Heiser	Gloria Spencer						
						Denise Medina	INTEGRITYLINE@CENTURYLINK.C	ס					
						Faith Barela	M						
						Felisa Bullock	Julie Von Ruden						
						Kathy Flynn Michelle Martin	Kathleen Hardy	Jennifer Martin					
						Kevin Grewe	Marilyn Judish Mary Brewer	Ellie Long					
						Mark Moltzen	Melissa Harris	Gloria Spencer					
						Annette Sligar	Michael Wagner	Kathleen Hardy					
						Scott Treizse	Rich Martinez	Scott Welch					
misled			8/1/15 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Kim Frantz	Scott Welch	Stephanie Polk	570	987	1,293	2,201	274
						Exec. Defendants Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
			ĺ			Denise Medina Dana Chase		1					
			1			Robert Eaton					l		
			1			Kevin Grewe					l		
			ĺ			Rosalind Hartmann		1]			
			ĺ			Leigh Hyslop		1]			
			ĺ			Karen Kroeger		1]			
			1			Todd Large					l		
			ĺ			Lee Massey Robert Morton		1]			
			ĺ			Robert Morton Cody Peterson		1]			
			ĺ			Lev Rejanovinsky		1]			
			İ			Sayara Rivera		1]			
			İ			Brian Stading		1]			
			1			James Stevenson					l		
			İ			Nathan Tyree		1]			
			İ			Nekida Williams		1]			
			1			Ryan Wirth	Jennifer Martin				l		
			İ			Chris Young Vernon Irvin	Julie Von Ruden Melissa Harris	1]			
			ĺ			Vernon Irvin Leah Nicole Hendrix	Melissa Harris Chris Martin	Jennifer Martin					
ICR			3/1/13 - 7/12/17	1/1/13-7/12/17	1/1/13-7/12/17	Lorna Christian	Scott Welch	Scott Welch	564	1,162	602	1,258	230
ran-i			1-1-1-0 /11-1	1-1-1-2 11 221 21	1-1-1-4 11-4-1-1	Ciriocan			, 501	1,102		1,250	250

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 78 of 102

			Defendants' Original	Plaintiffs' Proposed Date	Defendants' Response t	e Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec Defs. Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Kim Frantz Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton	Dennis Long						
						Cody Peterson Lev Rejanovinsky	Jennifer Martin Marilyn Judish						
						Sayara Rivera	Chris Martin						
						Brian Stading	Christopher Parker						
						James Stevenson	Julie Von Ruden						
						Nathan Tyree Nekida Williams	Mary Brewer Melissa Harris						
						Ryan Wirth	Rich Martinez	Jennifer Martin					
BRF			3/1/13 - 7/12/17	1/3/13-7/12/17	1/3/13-7/12/17	Chris Young	Scott Welch	Scott Welch	536	1,214	545	1,239	301
						Felisa Bullock							
						Kevin Grewe							
						Lantzen Hughes							
/// OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD // OD			0/44/45 0/22/45	4/4/42 40/40/47	0/44/45 40/44/45	Maxine Moreau			522	685	4.050	4 424	345
("Securities and Exchange" OR "Securities & Exchange" OR "SEC")			8/11/15 - 9/22/15	1/1/13-10/10/17	8/11/15 - 10/11/15	Chris Young Exec. Defendants			532	685	1,059	1,431	345
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
	1					Cody Peterson							
						Lev Rejanovinsky Sayara Rivera	Dennis Long						
						Brian Stading	Jennifer Martin						
						James Stevenson	Marilyn Judish						
						Nathan Tyree	Chris Martin						
	1					Nekida Williams Ryan Wirth	Christopher Parker Julie Von Ruden						
						Chris Young	Mary Brewer						
	1					Vernon Irvin	Melissa Harris						
	1					Leah Nicole Hendrix	Rich Martinez	Jennifer Martin					
BRF	1		3/1/13 - 7/12/17	1/3/13-7/12/17	1/3/13-7/12/17	Lorna Christian	Scott Welch	Scott Welch	516	1,060	525	1,085	224

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 79 of 102

			Defendants' Original		Defendants' Response to	Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
			, repeated Late than go			Exec. Defendants							
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey	Dennis Long						
						Robert Morton	Jennifer Martin						
						Cody Peterson	Marilyn Judish						
						Lev Rejanovinsky	Chris Martin						
						Sayara Rivera	Christopher Parker						
						Brian Stading	Julie Von Ruden						
						James Stevenson	Mary Brewer						
						Nathan Tyree	Melissa Harris						
						Nekida Williams	Rich Martinez	Jennifer Martin					
BRF			3/1/13 - 7/12/17	1/3/13-7/12/17	1/3/13-7/12/17	Ryan Wirth Exec. Defendants	Scott Welch	Scott Welch	503	1,111	512	1,136	174
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop Karen Kroeger							
						Todd Large Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky	Dennis Long						
						Sayara Rivera	Julie Von Ruden						
						Brian Stading	Mary Brewer						
						James Stevenson	Chris Martin						
						Nathan Tyree	Scott Welch						
						Nekida Williams	Michael Wagner	Scott Welch					
"revenue protection"			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Ryan Wirth	Kathleen Hardy	Kathleen Hardy	495	1091	549	1,225	181
												, .	

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 80 of 102

					Defendants' Response to								
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Plaintiffs' Proposed Date Range	Plaintiffs' Proposed Date Range	Defendants' Original Proposed Custodians	Plaintiffs' Proposed Additional Custodians	Defendants' Response to Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
			,	8-		Exec Defs.							
						Kathy Victory Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela							
						Ellie Long Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Kim Frantz Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop Karen Kroeger							
						Todd Large							
						Lee Massey							
					1	Robert Morton Cody Peterson	Dennis Long Jennifer Martin						
						Lev Rejanovinsky	Marilyn Judish						
						Sayara Rivera	Chris Martin						
						Brian Stading	Christopher Parker						
						James Stevenson Nathan Tyree	Julie Von Ruden Mary Brewer						
						Nekida Williams	Melissa Harris						
						Ryan Wirth	Rich Martinez	Jennifer Martin					
BBCR	-		3/1/13 - 7/12/17	1/3/13-7/12/17	1/3/13-7/12/17	Chris Young Exec. Defendants	Scott Welch	Scott Welch	467	868	467	868	298
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop Karen Kroeger							
						Todd Large							
						Lee Massey	Dennis Long						
						Robert Morton Cody Peterson	Jennifer Martin Marilyn Judish						
						Lev Rejanovinsky	Chris Martin						
						Sayara Rivera	Christopher Parker						
					1	Brian Stading James Stevenson	Julie Von Ruden Mary Brewer						
					1	Nathan Tyree	Mary Brewer Melissa Harris						
						Nekida Williams	Rich Martinez	Jennifer Martin					
BBCR			3/1/13 - 7/12/17	1/3/13-7/12/17	1/3/13-7/12/17	Ryan Wirth	Scott Welch	Scott Welch	464	826	476	857	171
					1	Kathy Victory	L			1			
(CAG or "customer advocacy group" or "consumer advocacy						Linda Olsen Kathy Flynn	Dennis Long Mary Brewer						
group" or CEG or "consumer escalation group" or "customer						Scott Belka	Michael Wagner						
escalation group") w/25 ("fine print" or "terms and conditions" or						Felisa Bullock	Kathleen Hardy						
"activation charge" or "access recovery charge" or "all-in price" or "all in price")	1		3/1/13 - 7/12/17	1/1/12 10/10/17	1/1/13-10/10/17	Susan McKown Maxine Moreau	INTEGRITYLINE@CENTURYLINK.CO	Kathleen Hardy	460	814	511	1,143	266
all in price)	I.		3/1/13 - //12/1/	1/1/13-10/10/17	1/1/13-10/10/17	Maxine Moreau	IVI	Kathleen Hardy	460	614	511	1,145	200

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 81 of 102

Defendants' Original Plaintiffs' Proposed Date Defendants' Original Proposed Date Defendants' Original Proposed Plaintiffs' Proposed Additional Defendants' Response to	
percination original practical process and practical process and percination original reposes and percination of the percination of the percination of the percination of the percination of the percination of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of the percentage of th	
Original Term Plaintiffs' Proposed Term Defendants' Response to Proposed Term Defendants' Response to Proposed Term Proposed Date Range Custodians Custodians Proposed Additional Custodians Original Hits With Families New Hits New Hits	ith Families Original Sort Order
Exec. Defendants Kathy Flynn	
Natur Prymii Linda Olsen	
Kathy Victory	
Maxine Moreau	
Eric Adams	
Jim Schmidt	
Heidi Heiser	
Denise Medina Denise Medina	
Dana Chase Robert Eaton	
Kevin Grewe	
Rosalind Hartmann	
Leigh Hyslop	
Karen Kroeger	
Todd Large	
Lee Massey Robert Morton	
Cody Peterson	
Leu Rejanovinsky	
Sayara Rivera Dennis Long	
Brian Stading Jennifer Martin	
James Stevenson Marilyn Judish	
Nathan Tyree Chris Martin	
Nekida Williams Christopher Parker	
Ryan Wirth Julie Von Ruden	
Chris Young Mary Brewer Vernon Irvin Melissa Harris	
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Kathy Victory Kathy Victory	
Linda Olsen	
Kathy Flynn	
Scott Belka Dennis Long	
Felisa Bullock Mary Brewer	
Susan McKown Michael Wagner	
"Ghost-bill*" 3/1/13 - 7/12/17 1/1/13-10/1/17 Maxine Moreau Kathleen Hardy Kathleen Hardy 428 1,339 465	00 262
Exec. Defendants Kathy Flynn	
Linda Olsen	
Kathy Victory	
Maxine Moreau	
Eric Adams	
Jim Schmidt	
Heidi Heiser Denise Medina	
Denise weema Dana Chase	
Robert Eaton	
Kevin Grewe	
Rosalind Hartmann	
Leigh Hyslop	
Karen Kroeger	
Todd Large	
Lee Massey	
Robert Morton Cody Peterson	
Leu Rejanovinsky	
Sayara Rivera Dennis Long	[]
Brian Stading Jennifer Martin	[]
James Stevenson Marilyn Judish	
Nathan Tyree Chris Martin	[[
Nekida Williams Christopher Parker	į l
Ryan Wirth Julie Von Ruden Chris Young Mary Brewer	
Vernon Irvin Mellss Harris Leah Nicole Hendrix Rich Martinez Jennifer Martin	
	59 221
Kathy Flynn	
Inda Olsen	
Kathy Victory	[]
Jantzen Hughes Jantzen Hughes	[[
Kevin Ollin	
Tony Davis	
Tony Davis Kristina Waugh	39 11

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 82 of 102

					Defendants' Response to	0							
Original Taras	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Defendants' Original Proposed Date Range	Plaintiffs' Proposed Date		Defendants' Original Proposed Custodians	Plaintiffs' Proposed Additional Custodians	Defendants' Response to Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
Original Term	Plaintiffs Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Kange	Range	Exec. Defendants	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann Leigh Hyslop							
						Karen Kroeger	Chris Martin						
						Todd Large	Dennis Long						
						Lee Massey	Ellie Long						
						Robert Morton	Gloria Spencer						
						Cody Peterson	INTEGRITYLINE@CENTURYLINK.CO	1					
						Lev Rejanovinsky	M Jennifer Martin						
						Sayara Rivera Brian Stading	Jennifer Martin Julie Von Ruden						
						James Stevenson	Kathleen Hardy						
						Nathan Tyree	Marilyn Judish	Ellie Long					
						Nekida Williams	Mary Brewer	Gloria Spencer					
						Ryan Wirth	Melissa Harris	Jennifer Martin					
						Chris Young	Michael Wagner	Kathleen Hardy					
						Vernon Irvin	Rich Martinez	Mary Brewer					
			. /. / /	. /. / /	. /. / /	Leah Nicole Hendrix	Scott Welch	Scott Welch					
"over-charg"			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13-10/10/17	Lorna Christian	Stephanie Polk Chris Martin	Stephanie Polk	322	865	329	878	205
							Dennis Long						
							Ellie Long						
							Gloria Spencer						
							INTEGRITYLINE@CENTURYLINK.CO	4					
							М						
						Exec. Defendants	Jennifer Martin						
						Kathy Flynn	Julie Von Ruden	E81-1					
						Linda Olsen Kathy Victory	Kathleen Hardy Marilyn Judish	Ellie Long Gloria Spencer					
						Jantzen Hughes	Mary Brewer	Jennifer Martin					
						Kevin Ollin	Melissa Harris	Kathleen Hardy					
						Tony Davis	Michael Wagner	Mary Brewer					
						Kristina Waugh	Rich Martinez	Scott Welch					
"over-charg"			1/1/13 - 8/30/17	1/1/13 - 10/10/17	1/1/13-10/10/17	Mark Molzen	Scott Welch	Stephanie Polk	285	778	341	899	34
						Exec. Defendants Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau			1		l		
						Eric Adams Jim Schmidt			I]			
						Heidi Heiser			I]			
						Denise Medina			I]			
						Dana Chase			I				
						Robert Eaton	Chris Martin		1		l		
						Kevin Grewe	Dennis Long		I				
						Rosalind Hartmann	Ellie Long		I				
						Leigh Hyslop	Gloria Spencer		1		l		
						Karen Kroeger Todd Large	INTEGRITYLINE@CENTURYLINK.CO	Ί	I				
						Lee Massey	Jennifer Martin		1				
						Robert Morton	Julie Von Ruden		I				
						Cody Peterson	Kathleen Hardy		1				
						Lev Rejanovinsky	Marilyn Judish	Ellie Long	I				
						Sayara Rivera	Mary Brewer	Gloria Spencer	I				
						Brian Stading	Melissa Harris	Jennifer Martin	I				
						James Stevenson	Michael Wagner	Kathleen Hardy	1		l		
						Nathan Tyree	Rich Martinez	Mary Brewer	I				
"over chara"			3/1/13 - 7/12/17	1/1/12 10/10/17	1/1/13-10/10/17	Nekida Williams Ryan Wirth	Scott Welch Stephanie Polk	Scott Welch Stephanie Polk	205	778	515	2,608	158
"over-charg"	I .	l .	12/1/13 - //12/1/	11/1/10 - 10/10/1/	11/1/13-10/10/1/	Inyali Wirtii	Diephanie Poik	prehildlie Loik	285	//8	212	2,008	106

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 83 of 102

Defendants' Original Term Plaintiffs' Proposed Term Defendants' Response to Proposed Term Defendants' Response to Proposed Term Defendants' Response to Proposed Date Range Exec. Defendants' Maxine Moreau Kattly Flynn Linda Olsen Dana Chase Robert Eston Kevin Grewe	Original Sort Order
Original Term Plaintiffs' Proposed Term Defendants' Response to Proposed Term Proposed Date Range Range Range Range Custodians Exec. Defendants Maxine Moreau Kathy Victory Kathy Virtory India Olsen Dana Chase Robert Eaton	Original Sort Order
Exec. Detendants Maxine Moreau Kathy Victory Kathy Flynn Linda Olsen Dana Chase Robert Eaton	
Kathy Victory Kathy Flynn Linda Olsen Dana Chase Robert Eaton	
Kathy Flynn Linda Olsen Dana Chase Robert Eaton	
Linda Olsen Dana Chase Robert Eaton	
Robert Eaton Robert Eaton	
Rosalind Hartmann	
Leigh Hyslop	
Karen Kroeger Todd Large	
Lee Massey	
Robert Morton	
Cody Peterson Lev Rejanovinsky	
Sayara Rivera	
Brian Stading Brian Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Company Co	
James Stevenson Nathan Tyree	
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Ryan Wirth	
Chris Young Vernon Irvin	
Verindina Waugh	
Tony Davis Julie Von Ruden	
Mark Molzen Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris Martin Chris	254
(Arizona or "AZ") w/10 (discontin* or "assurance" or setti*) 1/1/6 - 7/12/17	254
Maxine Moreau Maxine Moreau	
Kathy Victory Kathy Flynn	
Linda Olsen	
Dana Chase	
Robert Eaton Kevin Grewe	
Rosalind Hartmann	
Leigh Hyslop	
Karen Kroeger Todd Large	
lood large Le Massey	
Robert Morton	
Cody Peterson	
Lev Rejanovinsky Sayara Rivera	
Brian Stading Brian (Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Stading Brian Sta	
James Stevenson	
Nathan Tyree Nekida Williams	
Ryan Wirth	
Chris Young	
Vernon Irvin Kristina Waugh	
Tony Davis Julie Von Ruden	
Mark Molzen Chris Martin	
"assurance of discontinuance" or "AOD" 1/1/16-1/12/17 1/1/16-10/10/17 1/1/16-10/10/17 Scott Welch Scott Welch 225 306 233 328	253
Kathy Flynn Linda Olsen	
Linda Uylen Kathy Victory	
Jantzen Hughes	
Kevin Ollin	
Tony Davis Kristina Waugh INTEGRITYLINE@CENTURYLINK.CO	
whistle* 6/1/17 - 8/30/17 1/1/3-10/10/17 1/1/3-10/10/17 Mark Molzen M 221 344 3,833 5,600	12

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 84 of 102

	1	1											
					Defendants' Response to	0							
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Defendants' Original Proposed Date Range		Plaintiffs' Proposed Date Range	Defendants' Original Proposed Custodians	Plaintiffs' Proposed Additional Custodians	Defendants' Response to Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
Onginal Term	riamuns rroposeu reim	berendants response to Proposed Term	Proposed Date Range	Nange	Range	Exec. Defendants	Custodians	r roposeu Additional Custodians	Original Files	Original files with Families	recw riics	New Titts with Families	Original Soft Order
						Kathy Flynn Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann Leigh Hyslop							
						Karen Kroeger	Chris Martin						
						Todd Large	Dennis Long						
						Lee Massey Robert Morton	Ellie Long Gloria Spencer						
						Cody Peterson	INTEGRITYLINE@CENTURYLINK.CO						
						Lev Rejanovinsky	М						
						Sayara Rivera Brian Stading	Jennifer Martin Julie Von Ruden						
						James Stevenson	Kathleen Hardy						
						Nathan Tyree	Marilyn Judish	Ellie Long					
						Nekida Williams Ryan Wirth	Mary Brewer Melissa Harris	Gloria Spencer Jennifer Martin					
						Chris Young	Michael Wagner	Kathleen Hardy					
						Vernon Irvin Leah Nicole Hendrix	Rich Martinez Scott Welch	Mary Brewer Scott Welch					
mis-quot*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian	Stephanie Polk	Stephanie Polk	180	321	192	335	199
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory Jantzen Hughes							
						Kevin Ollin							
						Tony Davis Kristina Waugh							
Heiser			6/1/17 - 8/30/17	1/1/17-10/10/17	1/1/17-10/10/17	Mark Molzen			155	211	312	532	18
						Exec. Defendants							
						Maxine Moreau Kathy Victory							
						Kathy Flynn							
						Linda Olsen Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky							
			1			Sayara Rivera Brian Stading							
						James Stevenson							
						Nathan Tyree Nekida Williams							
						Ryan Wirth							
						Chris Young							
			1			Vernon Irvin Kristina Waugh							
			1			Tony Davis	Julie Von Ruden						
Non-control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Co			4/4/46 7/	4 /4 /4 C 4 O /5 C / 5 -	4/4/46 40/	Mark Molzen	Chris Martin	Company to the	40.	200	422	22-	250
"consent order"	1	1	1/1/16 - 7/12/17	1/1/16 - 10/10/17	1/1/16 - 10/10/17	Kevin Ollin	Scott Welch	Scott Welch	124	228	129	237	251

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 85 of 102

					Defendants' Response to								
			Defendants' Original	Plaintiffs' Proposed Date		Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
							Chris Martin Dennis Long						
							Ellie Long						
							Gloria Spencer						
							INTEGRITYLINE@CENTURYLINK.CO						
							м						
						Exec. Defendants	Jennifer Martin						
						Kathy Flynn	Julie Von Ruden						
						Linda Olsen Kathy Victory	Kathleen Hardy Marilyn Judish	Ellie Long Gloria Spencer					
						Jantzen Hughes	Mary Brewer	Jennifer Martin					
						Kevin Ollin	Melissa Harris	Kathleen Hardy					
						Tony Davis	Michael Wagner	Mary Brewer					
						Kristina Waugh	Rich Martinez	Scott Welch					
mis-quot*			1/1/13 - 8/30/17	1/1/13-10/10/17	1/1/13-10/10/17	Mark Molzen	Scott Welch	Stephanie Polk	121	210	136	240	28
						Exec. Defendants Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton Kevin Grewe	Chris Martin Dennis Long						
						Rosalind Hartmann	Ellie Long						
						Leigh Hyslop	Gloria Spencer						
						Karen Kroeger	INTEGRITYLINE@CENTURYLINK.CO						
						Todd Large	M						
						Lee Massey	Jennifer Martin Julie Von Ruden						
						Robert Morton Cody Peterson	Kathleen Hardy						
						Lev Rejanovinsky	Marilyn Judish	Ellie Long					
						Sayara Rivera	Mary Brewer	Gloria Spencer					
						Brian Stading	Melissa Harris	Jennifer Martin					
						James Stevenson	Michael Wagner	Kathleen Hardy					
						Nathan Tyree Nekida Williams	Rich Martinez Scott Welch	Mary Brewer Scott Welch					
mis-quot*			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Ryan Wirth	Stephanie Polk	Stephanie Polk	121	210	754	1,511	152
			1,-,,,-	-, -,,,	-, -,,,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Chris Martin					-,	
							Dennis Long						
							Ellie Long						
						Exec Defs. Heidi Heiser	Gloria Spencer INTEGRITYLINE@CENTURYLINK.CO						
						Denise Medina	M						
						Faith Barela	Jennifer Martin						
						Felisa Bullock	Julie Von Ruden						
						Kathy Flynn	Kathleen Hardy	Ellie Long					
						Michelle Martin	Marilyn Judish	Gloria Spencer					
						Kevin Grewe	Mary Brewer	Jennifer Martin]			
						Mark Moltzen Annette Sligar	Melissa Harris Michael Wagner	Kathleen Hardy Mary Brewer]			
						Scott Treizse	Rich Martinez	Scott Welch					
"over-charg"			8/1/15 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Kim Frantz	Scott Welch	Stephanie Polk	85	259	396	1,119	283

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 86 of 102

					Defendants' Response to								
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Defendants' Original Proposed Date Range		Plaintiffs' Proposed Date Range	Defendants' Original Proposed Custodians	Plaintiffs' Proposed Additional Custodians	Defendants' Response to Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
Original Term	Plaintills Proposed Term	Defendants Response to Proposed Term	Proposed Date Range	Range	Kange	Exec. Defendants	Custodians	Proposed Additional Custodians	Original Hits	Original Hits With Families	New Hits	New Hits with Families	Original Sort Order
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton Cody Peterson							
						Lev Rejanovinsky	Dennis Long						
						Sayara Rivera	Christopher Parker						
						Brian Stading	Julie Von Ruden						
						James Stevenson	Melissa Harris						
						Nathan Tyree Nekida Williams	Mary Brewer Chris Martin						
ICRF			3/1/13 - 7/12/17	1/1/13-7/12/17	1/1/13-7/12/17	Ryan Wirth	Scott Welch	Scott Welch	85	201	85	201	179
						Exec Defs.							
						Kathy Victory Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela							
						Ellie Long							
						Michelle Martin Annette Sligar							
						Scott Trezise							
						Kim Frantz							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton Cody Peterson							
						Lev Rejanovinsky							
						Sayara Rivera	Julie Von Ruden						
						Brian Stading	Marilyn Judish						
("call record*" OR "call monitor*" OR Q-FINITY OR QFINIT* OR						James Stevenson Nathan Tyree	Rich Martinez Chris Martin						
OQM OR "order quality management") w/25 ((disclos* OR						Nekida Williams	Scott Welch						
represent* OR reveal* OR shar*) w/5 (didn* OR fail* OR weren*						Ryan Wirth	INTEGRITYLINE@CENTURYLINK.CO						
OR incomplete* OR "not complet*"))	1		3/1/13 - 7/12/17	1/1/13-7/12/17	1/1/13-7/12/17	Chris Young Exec. Detendants	М	Scott Welch	82	378	82	378	323
						Kristina Waugh							
						Tony Davis							
Morningstar AND "similar overbilling practices"			1/1/16 - 7/12/17		 	Mark Molzen	Chric Martin		0	0			248
							Chris Martin Dennis Long						
							Ellie Long						
						Exec Defs.	Gloria Spencer						
						Heidi Heiser	INTEGRITYLINE@CENTURYLINK.CO			ĺ			
						Denise Medina	M Inneifor Martin						
						Faith Barela Felisa Bullock	Jennifer Martin Julie Von Ruden						
						Kathy Flynn	Kathleen Hardy	Ellie Long					
						Michelle Martin	Marilyn Judish	Gloria Spencer					
						Kevin Grewe	Mary Brewer	Jennifer Martin					
						Mark Moltzen	Melissa Harris	Kathleen Hardy					
						Annette Sligar Scott Treizse	Michael Wagner Rich Martinez	Mary Brewer Scott Welch					
mis-quot*			8/1/15 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Kim Frantz	Scott Welch	Stephanie Polk	78	151	231	501	277
	•	•							-	•			

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 87 of 102

			Defendants' Original	Disintiffs' Brancod Data	Defendants' Response to	Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
ongmun term	riamans rroposca rem	perendunts response to Proposed Term	Troposed Date Hange	nunge	nunge	Exec. Derendants	castodians	Troposca Additional Castodians	Original files	Original files with a timiles	item into	new mes wen runnes	Original Soft Oraci
("AG" OR "Attorney* General*" OR "BBB" OR "CID" OR "civil						Kathy Victory Linda Olsen	Dennis Long						
investigative demand" OR "FCC" OR "federal communications						Kathy Flynn	Mary Brewer						
commission" OR "FTC" OR "federal trade commission" OR						Scott Belka	INTEGRITYLINE@CENTURYLINK.CO						
regulator* OR "request for production" OR SEC OR "Securities						Felisa Bullock	М						
Exchange" OR "Securities and exchange" OR subpoena* OR "the						Susan McKown	Michael Wagner						
state" OR RFP) AND (impossible w/5 (quote* OR offer* OR pric*))			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Maxine Moreau	Kathleen Hardy	Kathleen Hardy	73	250	82	266	257
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory Jantzen Hughes							
						Kevin Ollin							
						Tony Davis							
						Kristina Waugh							
"law suit"			6/1/17 - 8/30/17	6/1/17 - 10/10/17	6/1/17 - 10/10/17	Mark Molzen			63	69	74	106	20
						Exec. Defendants Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
	1					Scott Belka]
	1					Felisa Bullock							
	1					Susan McKown]
						Maxine Moreau							
						Eric Adams Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton	Dennis Long						
						Cody Peterson	Julie Von Ruden						
						Lev Rejanovinsky	Mary Brewer Chris Martin						
(complain* OR escalat* OR concern* OR hotline OR hot-line OR						Sayara Rivera Brian Stading	Chris Martin Scott Welch						
"message board" OR NOHD OR "national order help desk" OR						James Stevenson	Michael Wagner						
tipline OR tip-line OR "town hall" OR roundtable OR round-table)						Nathan Tyree	Kathleen Hardy						
w/25 ("extended area service charge" or "federal access charge"						Nekida Williams	INTEGRITYLINE@CENTURYLINK.CO	Scott Welch					
or "fixed rate")			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Ryan Wirth	М	Kathleen Hardy	59	118	64	127	145
						Exec. Defendants Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
	1					Felisa Bullock]
	1					Susan McKown]
	1					Maxine Moreau Eric Adams]
	1					Jim Schmidt]
	1					Heidi Heiser]
	1					Denise Medina]
	1					Dana Chase]
	1					Robert Eaton]
	1					Kevin Grewe Rosalind Hartmann]
	1					Leigh Hyslop]
	1					Karen Kroeger]
	1					Todd Large]
	1					Lee Massey	Dennis Long]
						Robert Morton	Jennifer Martin						
	1					Cody Peterson	Marilyn Judish]
	1					Lev Rejanovinsky Sayara Rivera	Chris Martin Christopher Parker]
						Brian Stading	Julie Von Ruden						
						James Stevenson	Mary Brewer						
						Nathan Tyree	Melissa Harris						
Í	1		3/1/13 - 7/12/17		1/1/13 - 10/10/17	Nekida Williams	Rich Martinez	Jennifer Martin					
"BB cost recovery"			14/1/14 - //10/17	11/1/13 - 10/10/17	11/1/13 - 10/10/17	Ryan Wirth	Scott Welch	Scott Welch	58	185	69	202	170

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 88 of 102

					Defendants' Response t								
			Defendants' Original	Plaintiffs' Proposed Date		Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec. Defendants							
						Kathy Flynn							
						Linda Olsen Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky Sayara Rivera							
						Brian Stading							
						James Stevenson							
						Nathan Tyree							
						Nekida Williams	Jennifer Martin						
						Ryan Wirth	Julie Von Ruden						
						Chris Young	Chris Martin						
(disclos* or inaccur* OR miscommunicat*) w/25 (ORKO or PCE o						Vernon Irvin Leah Nicole Hendrix	Scott Welch INTEGRITYLINE@CENTURYLINK.CO	Januitas Mantin					
ROMS or IREP)	1		3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Lorna Christian	M	Scott Welch	48	137	89	225	242
ROWS OF IKELY			3/1/13 - //12/1/	1/1/15 10/10/17	1/1/15-10/10/17	Exec Defs.	101	Scott Weith	40	157	- 65	223	272
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau Faith Barela							
						Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Kim Frantz							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton	Dennis Long						
						Cody Peterson	Jennifer Martin						
						Lev Rejanovinsky	Marilyn Judish Chris Martin						
						Sayara Rivera Brian Stading	Christopher Parker						
						James Stevenson	Julie Von Ruden						
						Nathan Tyree	Mary Brewer						
						Nekida Williams	Melissa Harris						
						Ryan Wirth	Rich Martinez	Jennifer Martin					
"BB cost recovery"			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Chris Young	Scott Welch	Scott Welch	41	65	43	69	304

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 89 of 102

					Defendants' Response to								
			Defendants' Original	Plaintiffs' Proposed Date		Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
•	·	·				Exec. Defendants		·					
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey	Dennis Long						
						Robert Morton	Jennifer Martin						
						Cody Peterson	Marilyn Judish						
						Lev Rejanovinsky	Chris Martin						
						Sayara Rivera	Christopher Parker						
						Brian Stading	Julie Von Ruden						
						James Stevenson	Mary Brewer						
						Nathan Tyree Nekida Williams	Melissa Harris Rich Martinez	Jennifer Martin					
BBCF			3/1/13 - 7/12/17	1/3/13-7/12/17	1/3/13-7/12/17	Ryan Wirth	Scott Welch	Scott Welch	38	64	39	65	172
BBCI			3/1/13 - 7/12/17	1/3/13-7/12/17	1/3/13-//12/17	Exec. Defendants	Scott Weich	Scott Weich	30	04	33	03	1/2
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky		1					
						Sayara Rivera	Dennis Long	1					
						Brian Stading	Jennifer Martin	1					
						James Stevenson	Marilyn Judish	1					
						Nathan Tyree	Chris Martin	1					
						Nekida Williams	Christopher Parker	1					
						Ryan Wirth	Julie Von Ruden	1					
						Chris Young	Mary Brewer	1					
						Vernon Irvin	Melissa Harris	lannifor Mantin					
PRCE			3/1/13 - 7/12/17	1/2/12 7/12/17	1/3/13-7/12/17	Leah Nicole Hendrix Lorna Christian	Rich Martinez Scott Welch	Jennifer Martin Scott Welch	38	64	39	65	222
BBCF	I	1	3/1/13 - //12/1/	1/3/13-//12/1/	1/3/13-//12/1/	LUITIA CIITISUIIII	SCOLL WEIGH	SCOLL WEIGH	30	04	39	00	222

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 90 of 102

						Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians Exec Defs.	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Kathy Victory Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela Ellie Long							
						Michelle Martin							
						Annette Sligar Scott Trezise							
						Kim Frantz							
						Dana Chase Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann Leigh Hyslop							
						Karen Kroeger							
						Todd Large Lee Massey							
						Robert Morton	Dennis Long						
						Cody Peterson Lev Rejanovinsky	Jennifer Martin Marilyn Judish						
						Sayara Rivera	Chris Martin						
						Brian Stading James Stevenson	Christopher Parker Julie Von Ruden						
						Nathan Tyree	Mary Brewer						
						Nekida Williams	Melissa Harris	land for Mantin					
BBCF			3/1/13 - 7/12/17	1/3/13-7/12/17	1/3/13-7/12/17	Ryan Wirth Chris Young	Rich Martinez Scott Welch	Jennifer Martin Scott Welch	38	64	39	65	299
						Exec. Defendants Kathy Flynn							
						Linda Olsen							
						Kathy Victory Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser Denise Medina							
						Dana Chase Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop Karen Kroeger							
						Todd Large							
						Lee Massey Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky Sayara Rivera	Dennis Long						
						Brian Stading	Jennifer Martin						
						James Stevenson Nathan Tyree	Marilyn Judish Chris Martin						
						Nekida Williams	Christopher Parker						
						Ryan Wirth Chris Young	Julie Von Ruden Mary Brewer						
						Vernon Irvin	Melissa Harris	1					
"BB cost recovery"			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Leah Nicole Hendrix Lorna Christian	Rich Martinez Scott Welch	Jennifer Martin Scott Welch	28	39	34	51	227
·						Kathy Flynn							
						Linda Olsen Kathy Victory							
						Jantzen Hughes							
						Kevin Ollin							
						Tony Davis Kristina Waugh							
"without that customer's authorization"			1/1/13 - 8/30/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Mark Molzen Exec. Defendants			25	52	28	58	51
Puckett w/25 (((chang* OR "new") w/10 (role OR position OR						Tony Davis							
title)) OR promot* OR depart* OR terminat* OR resign* OR fire* OR quit* OR leav* OR left OR "step* down")			10/1/14 - 6/30/15			Kristina Waugh Mark Molzen			2,305	3,984			342
origin or leav or left on step down)	1		120/1/17 - 0/30/13	1	1	I WOLK INDICE	I.	1	2,303	J,J04	L		J-72

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 91 of 102

					Defendants' Response to								
			Defendants' Original	Plaintiffs' Proposed Date		Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec. Defendants							
						Kathy Flynn Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton	Dennis Long						
						Cody Peterson Lev Rejanovinsky	Mary Brewer Julie Von Ruden						
						Sayara Rivera	Melissa Harris						
						Brian Stading	Chris Martin						
						James Stevenson	Scott Welch						
rebat* w/5 (goal* OR polic* OR procedur* OR process* OR rule						Nathan Tyree	Tarry Shuell						
OR target* OR review* OR eval* OR summar* OR anal* OR train	*					Nekida Williams	INTEGRITYLINE@CENTURYLINK.CO						
OR coach* OR script* OR eval*)			3/1/13 - 7/12/17			Ryan Wirth Exec. Defendants	М	Tarry Shuell	458	978			189
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey Robert Morton							
						Cody Peterson	Dennis Long						
						Lev Rejanovinsky	Julie Von Ruden						
						Sayara Rivera	Melissa Harris						
						Brian Stading	Chris Martin						
						James Stevenson	Scott Welch						
refund* w/5 (goal* OR polic* OR procedur* OR process* OR rule						Nathan Tyree	Tarry Shuell						
OR target* OR review* OR eval* OR summar* OR anal* OR train	*					Nekida Williams	INTEGRITYLINE@CENTURYLINK.CO						
OR coach* OR script* OR eval*)			3/1/13 - 7/12/17			Ryan Wirth	М	Tarry Shuell	6,455	15,531			185

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 92 of 102

		Defendants' Response to								
	Defendants' Original Plaintiffs' Proposed Date		Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term Plaintiffs' Proposed Term Defendants' Response to Proposed Term	Proposed Date Range Range	Range	Custodians Exec. Defendants	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
			Kathy Flynn							
			Linda Olsen							
			Kathy Victory Scott Belka							
			Felisa Bullock							
			Susan McKown							
			Maxine Moreau							
			Eric Adams Jim Schmidt							
			Heidi Heiser							
			Denise Medina							
			Dana Chase							
			Robert Eaton Kevin Grewe							
			Rosalind Hartmann							
			Leigh Hyslop							
			Karen Kroeger							
			Todd Large Lee Massey							
			Lee Massey Robert Morton							
			Cody Peterson	Dennis Long]
		ļ	Lev Rejanovinsky	Julie Von Ruden]
			Sayara Rivera	Melissa Harris						
			Brian Stading James Stevenson	Chris Martin Scott Welch						
reimburs* w/5 (goal* OR polic* OR procedur* OR process* OR			Nathan Tyree	Tarry Shuell						
rule* OR target* OR review* OR eval* OR summar* OR anal* OR			Nekida Williams	INTEGRITYLINE@CENTURYLINK.CO						
train* OR coach* OR script* OR eval*)	3/1/13 - 7/12/17		Ryan Wirth	М	Tarry Shuell	3,147	7,307			188
"without that customer's authorization"	1/1/13 - 7/12/17 1/1/13 - 10/10/17	1/1/13 - 10/10/17	Exec. Defendants			25	52	26	54	101
OR news OR television OR broadcast OR radio OR UBS OR "JP										
Morgan" OR JPMorgan OR Barclay* OR Morningstar OR KGW OR KS OR KingS OR Fox 31 OR KDVR OR "Star Tribune") w/25 (((agree			Exec. Defendants							
OR approv* OR ask* OR authoriz* OR confirm* OR consent OR			Kristina Waugh							
want*) w/5 (didn* OR fail* OR weren*)) w/25 (CTL or			Tony Davis							
CenturyLink*))	1/1/16 - 7/12/17 1/1/13-10/10/17	1/1/13-10/10/17	Mark Molzen Exec Defs.			25	25	171	564	250
		l	Kathy Victory							
			Linda Olsen							
			Kathy Flynn							
			Maxine Moreau Faith Barela							
			Ellie Long							
			Michelle Martin							
			Annette Sligar							
			Scott Trezise Dana Chase							
			Robert Eaton							
		Ţ.	Kevin Grewe]
			Rosalind Hartmann							
			Leigh Hyslop Karen Kroeger]
			Karen Kroeger Todd Large							
			Lee Massey]
			Robert Morton							
			Cody Peterson Lev Rejanovinsky]
scorecard* w/5 (stat* OR chang* OR adjust* OR amend* OR			Lev Rejanovinsky Sayara Rivera	Julie Von Ruden						
modif* OR update* OR revis* OR improv* OR institut* OR alter*			Brian Stading	Marilyn Judish						
OR differ* OR new OR novel OR adjust* OR adapt* OR reshap*			James Stevenson	Rich Martinez]
OR redo* OR rollout OR "roll-out" OR unveil* OR undo* OR			Nathan Tyree	Chris Martin						
revert* OR reversion OR "go back" OR return* unwind* OR abandon* OR "give up" OR dump* OR ditch* OR withdraw* OR			Nekida Williams Ryan Wirth	Scott Welch INTEGRITYLINE@CENTURYLINK.CO						
jettison* OR cancel* OR analy* OR frequen*)	3/1/13 - 7/12/17		Chris Young	М	Scott Welch	7,701	16,930			328
			Kathy Victory			<u> </u>				
("AG" OR "Attorney* General*" OR "BBB" OR "CID" OR "civil		Į.	Linda Olsen	Dennis Long						
investigative demand" OR "FCC" OR "federal communications		ļ	Kathy Flynn	Mary Brewer						
commission" OR "FTC" OR "federal trade commission" OR regulator* OR "request for production" OR SEC OR "Securities	1		Scott Belka	INTEGRITYLINE@CENTURYLINK.CO	i l					1
regulator on request for production on securities		l li	Folica Bullock	M	l		l l	Į.		
Exchange" OR "Securities and exchange" OR subpoena* OR "the			Felisa Bullock Susan McKown	M Michael Wagner						

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 93 of 102

					Defendants' Response t								
			Defendants' Original	Plaintiffs' Proposed Date		e Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec Defs.	Jennifer Martin						
						Heidi Heiser	Chris Martin						
						Denise Medina Faith Barela	Gloria Spencer INTEGRITYLINE@CENTURYLINK.CO						
						Felisa Bullock	M						
						Kathy Flynn	Julie Von Ruden						
						Michelle Martin	Marilyn Judish						
						Kevin Grewe	Mary Brewer	Ellie Long					
						Mark Moltzen	Melissa Harris	Jennifer Martin					
						Annette Sligar Scott Treizse	Rich Martinez Scott Welch	Gloria Spencer Scott Welch					
"missing discount"			8/1/15 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Kim Frantz	Stephanie Polk	Stephanie Polk	22	85	55	632	279
missing discount			0/1/13 - //12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Kill Halitz	Jennifer Martin	Stephanie i oik	22	83	33	032	273
							Chris Martin						
							Gloria Spencer						
						Exec. Defendants	INTEGRITYLINE@CENTURYLINK.CO						
						Kathy Flynn	M						
						Linda Olsen Kathy Victory	Julie Von Ruden Marilyn Judish						
						Jantzen Hughes	Mary Brewer	Ellie Long					
						Kevin Ollin	Melissa Harris	Jennifer Martin					
						Tony Davis	Rich Martinez	Gloria Spencer					
						Kristina Waugh	Scott Welch	Scott Welch					
"missing discount"			1/1/13 - 8/30/17	1/1/13 - 10/10/17	1/1/13-10/10/17	Mark Molzen	Stephanie Polk	Stephanie Polk	21	433	21	433	30
						Exec. Defendants Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann Leigh Hyslop	Ellio Long						
						Karen Kroeger	Ellie Long Jennifer Martin						
						Todd Large	Chris Martin						
			1			Lee Massey	Gloria Spencer						
						Robert Morton	INTEGRITYLINE@CENTURYLINK.CO						
			1			Cody Peterson	M						
						Lev Rejanovinsky	Julie Von Ruden						
						Sayara Rivera Brian Stading	Marilyn Judish Mary Brewer	Ellie Long					
						James Stevenson	Melissa Harris	Jennifer Martin					
			1			Nathan Tyree	Rich Martinez	Gloria Spencer					
			1			Nekida Williams	Scott Welch	Scott Welch					
"missing discount"			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13-10/10/17	Ryan Wirth	Stephanie Polk	Stephanie Polk	21	433	252	2,683	154
(analyst OR report* OR article OR media OR press OR publication													
OR news OR television OR broadcast OR radio OR UBS OR "JP Morgan" OR JPMorgan OR Barclay* OR Morningstar OR KGW OR													
K5 OR King5 OR Fox 31 OR KDVR OR "Star Tribune") w/25						Exec. Defendants							
(((disclos* OR represent* OR reveal* OR shar*) w/5 (didn* OR						Kristina Waugh							
fail* OR weren* OR incomplete* OR "not complet*")) w/25 (CTL						Tony Davis							
or CenturyLink*))			1/1/16 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Mark Molzen			19	28	161	392	249
· · · · · · · · · · · · · · · · · · ·													

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 94 of 102

					Defendants' Response to								
			Defendants' Original	Plaintiffs' Proposed Date		Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
•	·					Exec. Defendants							
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky							
						Sayara Rivera							
						Brian Stading							
						James Stevenson							
						Nathan Tyree	Dennis Long						
						Nekida Williams	Christopher Parker						
						Ryan Wirth	Julie Von Ruden						
						Chris Young Vernon Irvin	Melissa Harris Mary Brewer						
						Leah Nicole Hendrix	Chris Martin						
ICRF			3/1/13 - 7/12/17	1/1/13-7/12/17	1/1/13-7/12/17	Lorna Christian	Scott Welch	Scott Welch	12	24	12	24	231
icu			5/1/15 //12/1/	1/1/15 //11/1/	1/1/15 //12/1/	Exec Defs.	Scott Welch	Scott Welen		-	- 12		202
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Kim Frantz							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky							
						Sayara Rivera	Dennis Long						
						Brian Stading	Christopher Parker						
						James Stevenson	Julie Von Ruden						
						Nathan Tyree	Melissa Harris						
						Nekida Williams	Mary Brewer						
ICDE			2/1/12 7/12/17	1/1/12 7/12/17	1/1/12 7/12/17	Ryan Wirth	Chris Martin Scott Welch	Scott Welch	12	24	12	24	308
ICRF	<u> </u>	1	3/1/13 - 7/12/17	1/1/15-//12/1/	1/1/13-7/12/17	Chris Young	SCULL WEICH	SCOLL WEIGH	12	24	12	24	308

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 95 of 102

					Defendants' Response to								
			Defendants' Original	Plaintiffs' Proposed Date		Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
	·	·				Exec. Defendants							
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton		1					
						Cody Peterson		1					
						Lev Rejanovinsky	Dennis Long	1					
						Sayara Rivera	Julie Von Ruden	1					
						Brian Stading	Mary Brewer	1					
						James Stevenson	Chris Martin						
						Nathan Tyree	Scott Welch						
						Nekida Williams	INTEGRITYLINE@CENTURYLINK.C						
"closer offer fallout"			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Ryan Wirth	М	Scott Welch	11	17	11	17	169
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Jantzen Hughes							
						Kevin Ollin							
						Tony Davis							
						Kristina Waugh	INTEGRITYLINE@CENTURYLINK.C						
"fake account"			6/1/17 - 8/30/17	6/1/17 - 10/10/17	6/1/17 - 10/10/17	Mark Molzen	M	1	11	13	16	18	16
			, , , , , , ,			Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Jantzen Hughes							
						Kevin Ollin							
						Tony Davis							
						Kristina Waugh	INTEGRITYLINE@CENTURYLINK.C						
"fake-account"			6/1/17 - 8/30/17	6/1/17 - 10/10/17	6/1/17 - 10/10/17	Mark Molzen	M	1	11	13	16	18	17
						Exec. Defendants							
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt		1					
						Heidi Heiser		1					
						Denise Medina		1					
						Dana Chase		1					
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann		1					
						Leigh Hyslop		1					
						Karen Kroeger		1					
						Todd Large Lee Massey		1					
						Robert Morton		1					
						Cody Peterson							
						Lev Rejanovinsky		1					
						Sayara Rivera		1					
						Brian Stading		1					
						James Stevenson	Julie Von Ruden	1					
						Nathan Tyree	Melissa Harris	1					
						Nekida Williams	Marilyn Judish	1					
						Ryan Wirth	Rich Martinez	1					
						Chris Young	Chris Martin	1					
						Vernon Irvin	Scott Welch	1					
						Leah Nicole Hendrix	INTEGRITYLINE@CENTURYLINK.C						
"closer offer fallout"			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Lorna Christian	М	Scott Welch	10	16	10	16	226
										•			•

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 96 of 102

					Defendants' Response t								
			Defendants' Original	Plaintiffs' Proposed Date		te Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
	·	· ·				Exec Defs.							
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn Maxine Moreau							
						Faith Barela							
						Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Kim Frantz							
						Dana Chase Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson	Iulia Van Budan						
						Lev Rejanovinsky Sayara Rivera	Julie Von Ruden Melissa Harris						
						Brian Stading	Marilyn Judish						
						James Stevenson	Rich Martinez						
						Nathan Tyree	Chris Martin						
						Nekida Williams	Scott Welch						
						Ryan Wirth	INTEGRITYLINE@CENTURYLINK.CO						
"closer offer fallout" "misstate facts"			3/1/13 - 7/12/17 1/1/13 - 7/12/17	1/1/13 - 10/10/17 1/1/13 - 10/10/17	1/1/13 - 10/10/17 1/1/13 - 10/10/17	Chris Young Exec. Defendants	М	Scott Welch	10 5	16 13	10 6	16 15	303 100
misstate facts		1	1/1/13 - //12/1/	1/1/13 - 10/10/1/	1/1/13 - 10/10/17	Exec Defendants Exec Defs.	1		3	13	- 6	15	100
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Kim Frantz							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton	Dennis Long	1					
						Cody Peterson	Jennifer Martin						
		1	1	1		Lev Rejanovinsky	Marilyn Judish		l	1			
						Sayara Rivera	Chris Martin						
						Brian Stading	Christopher Parker						
						Brian Stading James Stevenson	Christopher Parker Julie Von Ruden						
						Brian Stading James Stevenson Nathan Tyree	Christopher Parker Julie Von Ruden Mary Brewer						
BCRF			3/1/13 - 7/12/17			Brian Stading James Stevenson	Christopher Parker Julie Von Ruden	Jennifer Martin					

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 97 of 102

					Defendants' Response t	0							
			Defendants' Original	Plaintiffs' Proposed Date		e Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians Exec. Defendants	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Scott Belka Felisa Bullock							
						Susan McKown							
						Maxine Moreau							
						Eric Adams Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large Lee Massey	Dennis Long						
						Robert Morton	Jennifer Martin						
						Cody Peterson	Marilyn Judish						
						Lev Rejanovinsky Sayara Rivera	Chris Martin Christopher Parker						
						Brian Stading	Julie Von Ruden						
						James Stevenson	Mary Brewer						
						Nathan Tyree	Melissa Harris						
"broad band cost recovery"			3/1/13 - 7/12/17	1/1/12 10/10/17	1/1/13 - 10/10/17	Nekida Williams	Rich Martinez Scott Welch	Jennifer Martin Scott Welch	4	10	4	10	177
broad band cost recovery			3/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Ryan Wirth Exec. Defendants	Scott Welcii	SCOLL WEIGH	4	10	4	10	1//
Classes AND (ffeet and library and and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and feet and						Kristina Waugh							
Clemen AND ("best quality experience" OR "better business bureau" OR BBB)			1/1/16 - 7/12/17	1/1/16-10/10/17	1/1/16-10/10/17	Tony Davis Mark Molzen			4	7	6	13	244
,			,,,,,	, , , .		Exec. Defendants							
						Kathy Flynn Linda Olsen							
						Kathy Victory							
						Scott Belka							
						Felisa Bullock							
						Susan McKown Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser Denise Medina							
						Dana Chase							
						Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey	Dennis Long						
						Robert Morton Cody Peterson	Jennifer Martin Marilyn Judish						
						Lev Rejanovinsky	Chris Martin						
						Sayara Rivera	Christopher Parker						
						Brian Stading	Julie Von Ruden						
						James Stevenson Nathan Tyree	Mary Brewer Melissa Harris						
						Nekida Williams	Rich Martinez	Jennifer Martin					
BCRF			3/1/13 - 7/12/17	1/3/13-7/12/17	1/3/13-7/12/17	Ryan Wirth	Scott Welch	Scott Welch	3	11	3	11	173

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 98 of 102

					Defendants' Response t								
			Defendants' Original	Plaintiffs' Proposed Date	Plaintiffs' Proposed Date	Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec. Defendants Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large							
						Lee Massey							
						Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky	Dennis Long						
						Sayara Rivera Brian Stading	Jennifer Martin						
						James Stevenson	Marilyn Judish						
						Nathan Tyree	Chris Martin						
						Nekida Williams	Christopher Parker						
						Ryan Wirth	Julie Von Ruden						
						Chris Young	Mary Brewer						
						Vernon Irvin	Melissa Harris						
						Leah Nicole Hendrix	Rich Martinez	Jennifer Martin					
BCRF			3/1/13 - 7/12/17	1/3/13-7/12/17	1/3/13-7/12/17	Lorna Christian	Scott Welch	Scott Welch	3	11	3	11	223
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Scott Belka Felisa Bullock	Dennis Long Mary Brewer						
						Susan McKown	Michael Wagner						
"Ghostbill*"	Ghostbill* OR "Ghost Bill"	Ghostbill* OR "Ghost Bill"	3/1/13 - 7/12/17	1/1/13-10/1/17	1/1/13-10/1/17	Maxine Moreau	Kathleen Hardy	Kathleen Hardy	1	1	12	28	263
Gioscom	Chostom on chostom	Chostom Cit Chost Sin	3/1/13 //12/1/	1/1/15 10/1/1/	1/1/10/10/1/1/	Exec. Derendants	nathethraray	radirectificati	-	-			203
						Kathy Victory Linda Olsen	Dennis Long						
						Kathy Flynn	Mary Brewer						
(CAG or "customer advocacy group" or "consumer advocacy						Scott Belka	Michael Wagner						
group" or CEG or "consumer escalation group" or "customer						Felisa Bullock	Kathleen Hardy						
escalation group") w/25 ("extended area service charge" or						Susan McKown	INTEGRITYLINE@CENTURYLINK.CO						
"federal access charge" or "fixed rate")			3/1/13 - 7/12/17	1/1/13-10/10/17	1/1/13-10/10/17	Maxine Moreau	М	Kathleen Hardy	1	1	1	1	267
						Exec. Defendants							
						Kathy Flynn							
						Linda Olsen							
						Linda Olsen Kathy Victory							
						Linda Olsen Kathy Victory Maxine Moreau							
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt							
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser							
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina							
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Helidl Heiser Denise Medina Dana Chase							
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton							
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe							
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hatrmann							
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop							
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger							
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop							
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heldi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton							
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson							
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky							
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera	Dennis Long						
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading	Jennifer Martin						
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heldi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson	Jennifer Martin Marilyn Judish						
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Ley Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree	Jennifer Martin Marilyn Judish Chris Martin						
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanowinsky Sayara Rivera Brian Stading James Stevenson Naten Tyree Nekida Williams	Jennifer Martin Marilyn Judish Chris Martin Christopher Parker						
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Ley Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree	Jennifer Martin Marilyn Judish Chris Martin Christopher Parker Julie Von Ruden						
						Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree Nekida Williams Ryan Wirth	Jennifer Martin Marilyn Judish Chris Martin Christopher Parker						
"broad band cost recovery"			3/1/13 - 7/12/17		1/1/13 - 10/10/17	Linda Olsen Kathy Victory Maxine Moreau Eric Adams Jim Schmidt Heidi Heiser Denise Medina Dana Chase Robert Eaton Kevin Grewe Rosalind Hartmann Leigh Hyslop Karen Kroeger Todd Large Lee Massey Robert Morton Cody Peterson Lev Rejanovinsky Sayara Rivera Brian Stading James Stevenson Nathan Tyree Nekida Williams Ryan Wirth Chris Young	Jennifer Martin Marilyn Judish Chris Martin Christopher Parker Julie Von Ruden Mary Brewer	Jennifer Martin					229

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 99 of 102

					Defendants' Response to								
			Defendants' Original	Plaintiffs' Proposed Date	Plaintiffs' Proposed Date	Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term		Proposed Date Range		Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Exec Defs. Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau							
						Faith Barela							
						Ellie Long Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Kim Frantz							
						Dana Chase Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large Lee Massey							
						Robert Morton	Dennis Long						
						Cody Peterson	Jennifer Martin						
						Lev Rejanovinsky	Marilyn Judish						
						Sayara Rivera	Chris Martin						
						Brian Stading	Christopher Parker						
						James Stevenson Nathan Tyree	Julie Von Ruden Mary Brewer						
						Nekida Williams	Melissa Harris						
						Ryan Wirth	Rich Martinez	Jennifer Martin					
"broad band cost recovery"			3/1/13 - 7/12/17		1/1/13 - 10/10/17	Chris Young	Scott Welch	Scott Welch	0	0	0	0	306
"expressly denies these allegations"	((deny* OR denies) w/5 allegation*)	((deny* OR denies) w/5 allegation*)	1/1/13 - 7/12/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Exec. Defendants			0	0	123	197	108
						Kathy Flynn Linda Olsen							
						Kathy Victory							
						Jantzen Hughes							
						Kevin Ollin							
						Tony Davis							
"			1/1/13 - 8/30/17	4/4/42 40/40/47	1/1/13 - 10/10/17	Kristina Waugh Mark Molzen			0		0	0	49
"news conference to communicate her concerns"			1/1/13 - 8/30/17	1/1/13 - 10/10/17	1/1/13 - 10/10/17	Exec Defs.	1		U	U	U	U	49
						Kathy Victory							
						Linda Olsen							
						Kathy Flynn							
						Maxine Moreau Faith Barela							
						Ellie Long							
						Michelle Martin							
						Annette Sligar							
						Scott Trezise							
						Dana Chase Robert Eaton							
						Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
						Todd Large Lee Massey							
						Robert Morton							
		("call record*" OR "call monitor*" OR Q-FINITY				Cody Peterson							
		OR QFINIT* OR OQM OR "order quality				Lev Rejanovinsky							
		management") w/25 (accus*)				Sayara Rivera Brian Stading							
		("call record*" OR "call monitor*" OR Q-FINITY				James Stevenson	Julie Von Ruden						
("call record*" OR "call monitor*" OR Q-FINITY OR QFINIT* OR		OR QFINIT* OR OQM OR "order quality				Nathan Tyree	Marilyn Judish						
OQM OR "order quality management") w/25 (accus* or ((agree		management") AND ((agree OR approv* OR				Nekida Williams	Rich Martinez						
OR approv* OR ask* OR authoriz* OR confirm* OR consent OR		ask* OR authoriz* OR confirm* OR consent OR				Ryan Wirth	Chris Martin						
want*) w/5 (didn* OR fail* OR weren*))		want*) w/5 (didn* OR fail* OR weren*))	3/1/13 - 7/12/17	1/1/13-7/12/17	1/1/13-7/12/17	Chris Young	Scott Welch	Scott Welch	0	0	25	116	321

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 100 of 102

Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Figure Forestation Forestation Figure Forestation Forestation Figure Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestation Forestat	Medicalistic Responses to in Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data Control Proposed Data C														
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CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 101 of 102

					Defendants' Response to								
0.1-117	District Description					Defendants' Original Proposed	Plaintiffs' Proposed Additional Custodians	Defendants' Response to	October 1 min	October 1 119 to 119 to 119 to 119 to 1		Alexander and Franchis	Outstand Control Control
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Kange	Range	Custodians Exec. Defendants	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
						Kathy Flynn							
						Linda Olsen							
						Kathy Victory							
						Maxine Moreau							
						Eric Adams							
						Jim Schmidt							
						Heidi Heiser							
						Denise Medina							
						Dana Chase							
						Robert Eaton Kevin Grewe							
						Rosalind Hartmann							
						Leigh Hyslop							
						Karen Kroeger							
			1			Todd Large							
			1			Lee Massey							
			1			Robert Morton							
						Cody Peterson							
						Lev Rejanovinsky							
						Sayara Rivera							
						Brian Stading							
						James Stevenson Nathan Tyree							
						Nekida Williams							
						Ryan Wirth							
						Chris Young	Jennifer Martin						
						Vernon Irvin	Julie Von Ruden						
						Leah Nicole Hendrix	Chris Martin	Jennifer Martin					
			3/1/13 - 7/12/17	1/1/13-10/10/17		Lorna Christian	Scott Welch	Scott Welch					238
							Annette Sligar	Annette Sligar					
							Brian Stading Chris Martin	Brian Stading Chris Young					
							Chris Young	Cody Peterson					
							Cody Peterson	Dana Chase					
							Dana Chase	Denise Medina					
							Denise Medina	Eric Adams					
							Dennis Long	Exec. Defendants					
							Eric Adams	Faith Barela					
							Exec. Defendants	Felisa Bullock					
							Faith Barela	Gena Carson					
							Felisa Bullock	Heidi Heiser					
							Gena Carson Heidi Heiser	James Stevenson Janet Washam					
							INTEGRITYLINE@CENTURYLINK.CO						
							M	Jennifer Martin					
							James Stevenson	Jim Schmidt					
			1				Janet Washam	Karen Kroeger					
			1				Jantzen Hughes	Kathleen Hardy					
			1				Jennifer Martin	Kathy Flynn					
			1				Jim Schmidt	Kathy Victory					
			1				Julie Von Ruden	Kevin Grewe Kevin Ollin					
			İ				Karen Kroeger Kathleen Hardy	Kevin Ollin Kim Frantz					
			1				Kathy Flynn	Kristina Waugh					
			1				Kathy Victory	Leah Nicole Hendrix					
			1				Kevin Grewe	Lee Massey					
			ĺ				Kevin Ollin	Leigh Hyslop					
		Proposed search term is overbroad and unduly	1				Kim Frantz	Lev Rejanovinsky					
	Callback OR "call back"	burdensome		1/1/13-10/10/17	1/1/13-10/10/17		Kristina Waugh	Linda Olsen					

CASE 0:18-cv-00296-MJD-JFD Doc. 285-1 Filed 07/16/20 Page 102 of 102

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					Defendants' Response to								
			Defendants' Original	Plaintiffs' Proposed Date	Plaintiffs' Proposed Date	Defendants' Original Proposed	Plaintiffs' Proposed Additional	Defendants' Response to					
Original Term	Plaintiffs' Proposed Term	Defendants' Response to Proposed Term	Proposed Date Range	Range	Range	Custodians	Custodians	Proposed Additional Custodians	Original Hits	Original Hits with Families	New Hits	New Hits with Families	Original Sort Order
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							Brian Stading	Brian Stading					
							Chris Martin	Chris Young					1
							Chris Young	Cody Peterson					
							Cody Peterson	Dana Chase					
							Dana Chase	Denise Medina					1
							Denise Medina	Eric Adams					1
							Dennis Long	Exec. Defendants					!
							Eric Adams	Faith Barela					
							Exec. Defendants	Felisa Bullock					
							Faith Barela	Gena Carson					
							Felisa Bullock	Heidi Heiser					1
							Gena Carson	James Stevenson					
							Heidi Heiser	Janet Washam					
							INTEGRITYLINE@CENTURYLINK.CO						1
							M	Jennifer Martin					1
							James Stevenson	Jim Schmidt					1
	1				1	1	Janet Washam	Karen Kroeger					
					1	1	Jantzen Hughes	Kathleen Hardy					
	1				1	1	Jennifer Martin	Kathy Flynn					
	1				1	1	Jim Schmidt	Kathy Victory					
							Julie Von Ruden	Kevin Grewe					!
	1				1	1	Karen Kroeger	Kevin Ollin					
							Kathleen Hardy	Kim Frantz					1
							Kathy Flynn	Kristina Waugh					1
							Kathy Victory	Leah Nicole Hendrix					1
							Kevin Grewe	Lee Massey					!
							Kevin Ollin	Leigh Hyslop					
							Kim Frantz	Lev Rejanovinsky					
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							Annette Silgar Brian Stading	Brian Stading					!
							Chris Martin	Chris Young					!
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								Dana Chase Denise Medina					1
							Dana Chase						
							Denise Medina	Eric Adams					!
							Dennis Long Eric Adams	Exec. Defendants Faith Barela					
							Exec. Defendants	Felisa Bullock					!
							Faith Barela	Gena Carson					!
							Felisa Bullock	Heidi Heiser					
							Gena Carson	James Stevenson					
							Heidi Heiser	Janet Washam					
							INTEGRITYLINE@CENTURYLINK.CO						
							M	Jennifer Martin					
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					1	1	Janet Washam	Karen Kroeger					
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					1	1	Jim Schmidt	Kathy Victory					
	1				1	1	Julie Von Ruden	Kevin Grewe					
					1	1	Karen Kroeger	Kevin Ollin					
	1				1	1	Kathleen Hardy	Kim Frantz					
					1	1	Kathy Flynn	Kristina Waugh					
	1				1	1	Kathy Victory	Leah Nicole Hendrix					
					1	1	Kevin Grewe	Lee Massey					
	1				1		Kevin Ollin	Leigh Hyslop					
	1	Proposed search term is duplicative of various			1		Kim Frantz	Lev Rejanovinsky					
	fraud	other searches with word "fraud"		1/1/13-10/10/17	1/1/13-10/10/17	1	Kristina Waugh	Linda Olsen					
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	((investor* w/F (relations OR necessary))	communications)			1	1	Kathy Victory	Kathy Victory			3,191	4,839	
	((investor* w/5 (relations OR personnel OR communications)) OR PR OR "public"	"public relations"			1	1	Jantzen Hughes Kevin Ollin	Jantzen Hughes Kevin Ollin			451 103	801 137	
	relations" OR "Joele Frank" OR JF OR	"Joele Frank"			1						103 115	137 227	
	@joelefrank.com) w/30 (share OR stock OR				1	1	Tony Davis Kristina Waugh	Tony Davis Kristina Waugh			115 40	66	
	@joelefrank.com) w/30 (share OR stock OR CTL*)	joelefrank*		6/1/17-10/10/17	6/1/17-10/10/17	1	Kristina Waugh Mark Molzen	Kristina Waugh Mark Molzen			40	рр	
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